

Supply Chain Management 4.0: A Literature Review and Research Framework

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4 Abstract

5**Purpose** – This article presents a review of the existing state-of-the-art literature concerning
6Supply Chain Management 4.0 (SCM 4.0) and identifies and evaluates the relationship
7between digital technologies and Supply Chain Management.

8**Design/methodology/approach** – A literature review of state-of-the-art publications in the
9subject field and a bibliometric analysis were conducted.

10**Findings** – The paper identifies the impact of novel technologies on the different supply chain
11processes. Furthermore, the paper develops a roadmap framework for future research and
12practice.

13**Practical implications** – The proposed work is useful for both academics and practitioners as
14it outlines the pillar components for every supply chain transformation. It also proposes a
15range of research questions that can be used as a base to guide the future research direction of
16the field.

17**Originality/value** – This paper presents a novel and original literature review-based study on
18SCM4.0 as no comprehensive review is available where bibliometric analysis, motivations,
19barriers and technologies' impact on different SC processes have been considered.

20

21**Keywords:** Industry 4.0; Supply Chain Management 4.0; Digital supply chain; Novel
22technologies; SCM 4.0 Framework.

231. Introduction

24 Digital technologies have deeply changed the way societies exchange information and
25interact with each other . Technological novelties have altered how people communicate and
26share information. This novel technology will affect the logistics, supply chains,
27manufacturing and transportation industries. Therefore, the future of every industry will be
28opened on innovation and technology. Every industry is going through a rapid transformation
29that appeared with the fourth industrial revolution.

30 Changes are rapidly taking place in all business environments and industries. Supply
31chains can no longer be repositioned overnight to buy, make, move, or sell the right items in
32the right quantities and the right places as today's marketplace is dominated by intense
33competition, cost pressures, short-term market demand, and volatile patterns of demand

(Gilaninia et al. 2011). So, it is necessary to envisage a supply chain in which goods, processes, and structures are easily altered in response to changing conditions. Thus, to deal effectively with the increasing challenges, supply chains need to become intelligent . In the literature, several distinctive terms have been used to describe supply chain 4.0, these terms include smart supply chain, digital supply chain or intelligent supply chain. In this article, we use both terms supply chain 4.0 and digital supply chain. Supply chain 4.0 is built amid the new digital age created by the fourth industrial revolution . Industry 4.0 incorporates many technologies, concepts, and methods to enable production systems' autonomy, flexibility, dynamism, and accuracy .

The purpose of the present study is to identify and evaluate the relationship between digital technologies and Supply Chain Management (SCM). Hence, this study is significant due to the following elements: i) SCM 4.0 (Supply Chain Management 4.0) is a complex field ; ii) SCM 4.0 research is a contemporary issue ; and iii) The technological advances made in recent years have had a direct impact on the performance of supply chains (SCs) . Moreover, companies need to understand the necessity of using the latest technology solutions with the physical processes to provide visibility and connectivity in their SCs . Hence, it is important to widely discuss the topic.

The implementation of SCM 4.0 has attracted high attention. Many academics and practitioners have contributed to this field's research, resulting in more than 176 publications. In contrast to this large number of publications, only a few have attempted to evaluate smart SCs or digital SCs . explored the implications of big data for sustainable supply chain management through a systematic literature review. Similarly as other studies, work focused on one technology, i.e. big data. In addition, conducted a literature review to conceptualize the smart supply chain characteristics and formulate and investigate five key research topics that included information management, IT, process automation, advanced analytics, and supply chain integration. In the same context, carried out a review of the literature to contextualize IT in a supply chain 4.0 scenario, focusing on the supply, manufacturing and final consumer stages. Finally, identified key limitations and prospects in DSCs, summarizing prior research and identifying knowledge gaps by providing advantages, weaknesses and limitations of individual methods and developing a framework for future research and practice. In other words, this study presented a literature review on DSCs and their enablers and proposed a framework. However, the study did not define the enablers'

1impact on the different SC processes. The reviewed evidence suggested a lack of concise
2framework for understanding and developing SCM 4.0.

3 Studies and researches have focused on traditional SCs and I4.0 (Industry 4.0)
4separately. Thus, studies on SC4.0 are still very recent and available only on a very small
5scale on bibliographic databases . In this context, no comprehensive review is available where
6bibliometric analysis, motivations, barriers and technologies' impact on different SC
7processes have been considered. Furthermore, there are no academic studies that specifically
8present a framework for the integration of SCM4.0, taking into account risk management in
9the digital era. To address these gaps in the academic literature, a literature review has been
10conducted. Thus, the paper intends to fill the gap of past studies regarding the construction of
11a complete conceptual framework for the implementation of SCM 4.0. It aims to furnish
12readers with another point of view on SCM4.0 and present the impact of different
13technologies on SC processes.

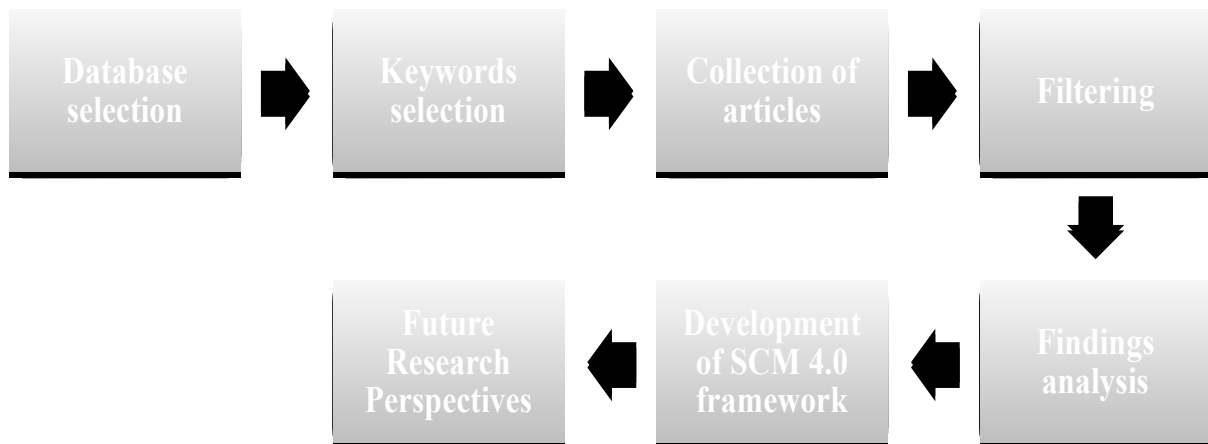
14 This article is organized as follows: in the following section (Section 2), we describe the
15review methodology used for the study. Section 3 presents the descriptive results. Section 4
16illustrates the bibliometric analysis. Section 5 discusses major enabling technologies in
17SCM4.0 development, research contributions, motivations, and barriers. Section 6 presents
18the conceptualized proposed framework. And finally, the last section discusses research gaps,
19implications for practitioners and directions for future research.

222. Research method

23A literature review helps authors to evaluate and analyze interesting literature, identify the
24conceptual content of the field and contribute to theory development . The SC4.0 field
25emerged only a few years ago and hence related publications are still scattered. Due to the
26lack of precise keywords that define SCM 4.0, we sorted academic and industrial journals by
27reviewing their titles, abstracts and manuscripts in traditional and electronic library systems.

28 To address the research objectives, the review methodology was based on the following
29content analysis approach and presented in Figure 1 :

1



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Figure 1. Review methodology

3 To identify the widest possible scope of scholarly productions, the following databases
4 were used to search relevant publications:

- 5 • Scopus (www.scopus.com),
6 • Elsevier (www.sciencedirect.com),
7 • Emerald (<http://www.emeraldinsight.com>),
8 • Taylor & Francis (<http://www.taylorandfrancis.com>),
9 • Springer (<https://www.springer.com/gp>)
10 • IEEE (<https://ieeexplore.ieee.org/>)
11 • Google Scholar

12 The keywords and terms used in the searches of the various databases were those that are
13 frequently used to describe and define the use of digital technologies in SCM. The keywords
14 used by the authors are presented in .

15 The literature review conducted using different research dissemination sources, including
16 scientific journal papers with high impact factors and indexed conferences proceedings. The
17 inquiry procedure was created by first exploring the relevant information sources. The
18 literature review contained literature from 1994 to 2020, seeing that the notion of machine
19 learning, EDI and AI (Artificial Intelligence) were known from 1994. A summary of the
20 method used is shown in .

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1Table 1. Summary of research methods

Type of analysis	Qualitative
Period of analysis	1994-2020
Keywords used in the research	Smart Supply chain management, Digital Supply chain management, Intelligent Supply chain management, Cyber-physical systems (CPS) & Supply chain management, Big data (BD) & Supply chain management Cloud manufacturing & Supply chain management, Internet of things (IoT) & Supply chain management, Blockchain & Supply chain management, Augmented reality (AR) & Supply chain management, 3DP (Additive manufacturing) & Supply chain management Industry 4.0 & Supply chain management
Total number of articles evaluated	176 articles
Software tools	Qlickview Vosviewer Nvivo 12 Mendeley
Website tools	www.gpsvisualizer.com www.wordart.com

2

33. Results

4This section presents the descriptive statistics based on the analysis of the 176 papers
5identified through the literature review. The section highlights the literature trend in term of
6the papers publication over time, the geographical application area, the distribution of
7reviewed papers by journal and enabling technologies in the field.

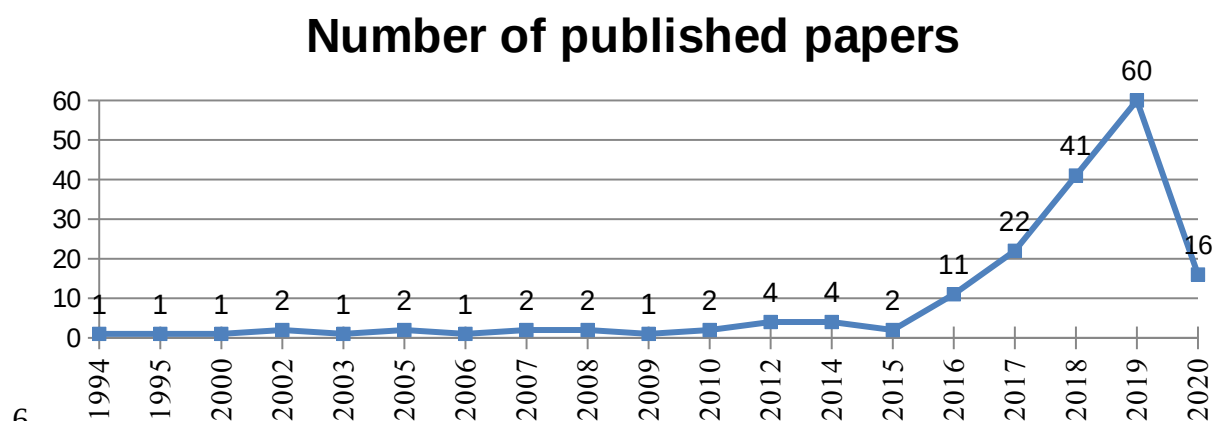
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103.1 Literature over time

11 We began by plotting the number of publications in different time periods to observe
12the evolution of research interest. The aim of reviewing the literature overtime was to
13examine the year-by-year progress on SCM 4.0 research. It was observed that SCM 4.0 had
14become a field of research interest among academics and practitioners in the recent past, see
15Figure 2. The 176 papers identified were published between 1994 and 2020. SCM 4.0
16research was limited from 1994 through 2015 as published papers on SCM 4.0 research was
17at a stable rate of 1, 2 or 4 articles being published per year. From 2015, there was a
18significant increase to about 60 papers in 2019. It was noticed that 85.23% of the papers were
19published between 2016 and 2020. The trend of papers on this topic has, therefore, been of

1growth in recent years. This shows that SCM 4.0 is an emerging research field due to its
 2increased awareness among researchers and practitioners. Moreover, as an increasing number
 3of organizations are being oriented toward the digitalization of their SCs, research in this field
 4may be expected to continue to growing.

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Figure 2. Number of publications per year across the studied period

83.2 Geographical application area

9 Figure 3 shows the identified papers according to the geographical locations of the
 10authors from 1994 to 2020. The geographical analysis shows that SCM 4.0 research covers 37
 11countries around the globe. The major research on SCM 4.0 is being carried out in the USA
 12(27 articles), followed by UK (22 articles), France (15 articles), China (14 articles), and
 13Germany (12 articles). The ‘others’ category is devoted to countries with less than 3 published
 14articles. Based on this analysis, it can be concluded that the concept of SCM 4.0 is extensively
 15researched in developed rather than emerging countries. Indeed, SCM 4.0 research seem to be
 16quite Europe-centric at the moment. The results indicate that the majority of the studies are
 17conducted and published by countries which are well aware of the importance of the digital
 18transformation. It also reflects the important role of developed nations to promote the
 19integration of digital SC. On the other hand, we observed a lack of interest in many
 20underdeveloped and developing countries.

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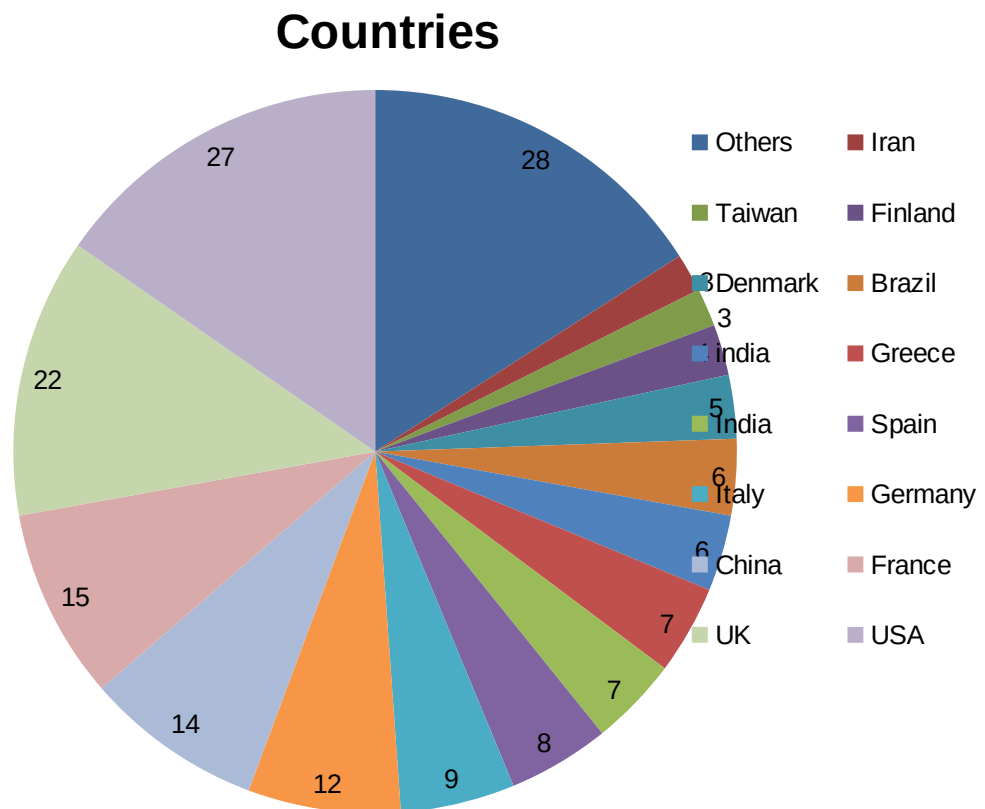


Figure 3. Country-wise publication details

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4 The free website www.gpsvisualizer.com was used to plot data points on the map. Figure 4
 5 shows the geographical locations of the countries' contribution. The size of the circles
 6 indicates the proportional contribution of every country. Greater density of contributing
 7 countries can be seen in Western Europe.



Figure 4. The geographical locations of countries' contribution

43.3 Distribution by journal

The aim of the journal wise distribution analysis was to examine the existing journals which had published SCM 4.0 research articles. The selected 176 articles on SCM 4.0 research were published across 88 journals. The wide range of journal coverage reflects the growth of the SCM 4.0 research area. Figure 5 shows the journals that published SCM 4.0 related articles. The figure only reports journals publishing at least three papers. In order to measure the scientific influence of the journals, we checked the rankings given by the SCImago Journal Rank (SJR) platform. All the listed journals in Figure 5 are listed in the Quartile 1 (Q1) group, except for Procedia Manufacturing (Q2), FAC (Q2) and Procedia Engineering. It can be concluded that research on SCM 4.0 is likely to be published in a range of highly specialized journals (SCM, production, computers industry). Furthermore, the theme is appropriate for publication in journals with a technological focus. This may explain the range of different journals in which SCM 4.0 research papers have been published.

Number of papers

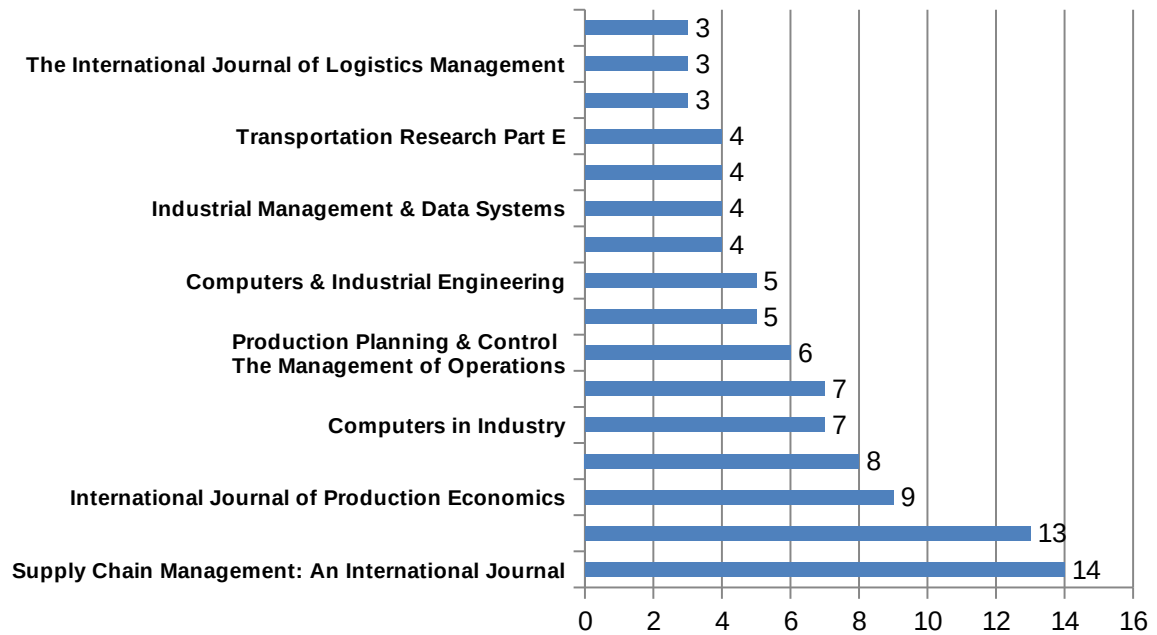


Figure 5. Number of reviewed papers by journal

33.4 Enabling technologies in the field

Figure 6 provides information about enabling technologies. In Figure 6, “Many” represents papers discussing more than one technology. In this case, 22 papers dealt with many technologies, which mean that several digital technologies can be used simultaneously in the SC. On the other hand, “None” represents papers discussing no technology. Indeed, 26 papers discussed the need of having digital SC far away from the technical need. According to Figure 96, the most discussed technology is big data analytics (BDA) (30 articles), followed by blockchain (25 articles), AI (16 articles), and IoT (14 articles). The result indicates that there is an important interest in using different novel technologies, but specially BDA. This can be explained by the fact that multinationals have a strong preference for the implementation of such technology .

Technologies

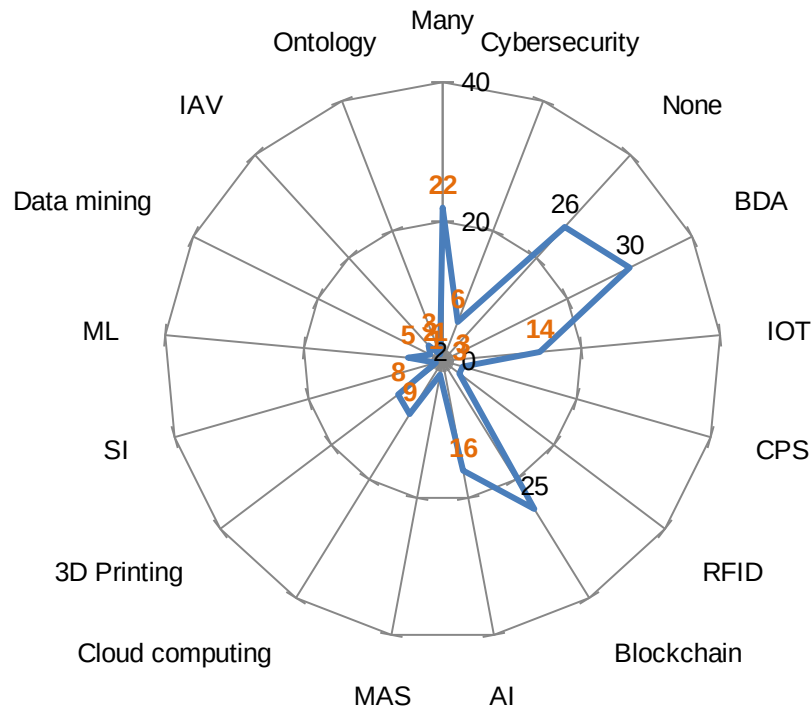


Figure 6. Enabling technologies distribution

34. Bibliometric analysis

To understand how the studied issues were related, four co-occurrence networks and a full-text analysis were developed. The first network was constructed considering co-authorship. The second network illustrated the title co-occurrence terms. The third one consisted of all the keywords with at least four instances while a fourth co-occurrence network was elaborated based on the abstracts of the analyzed articles.

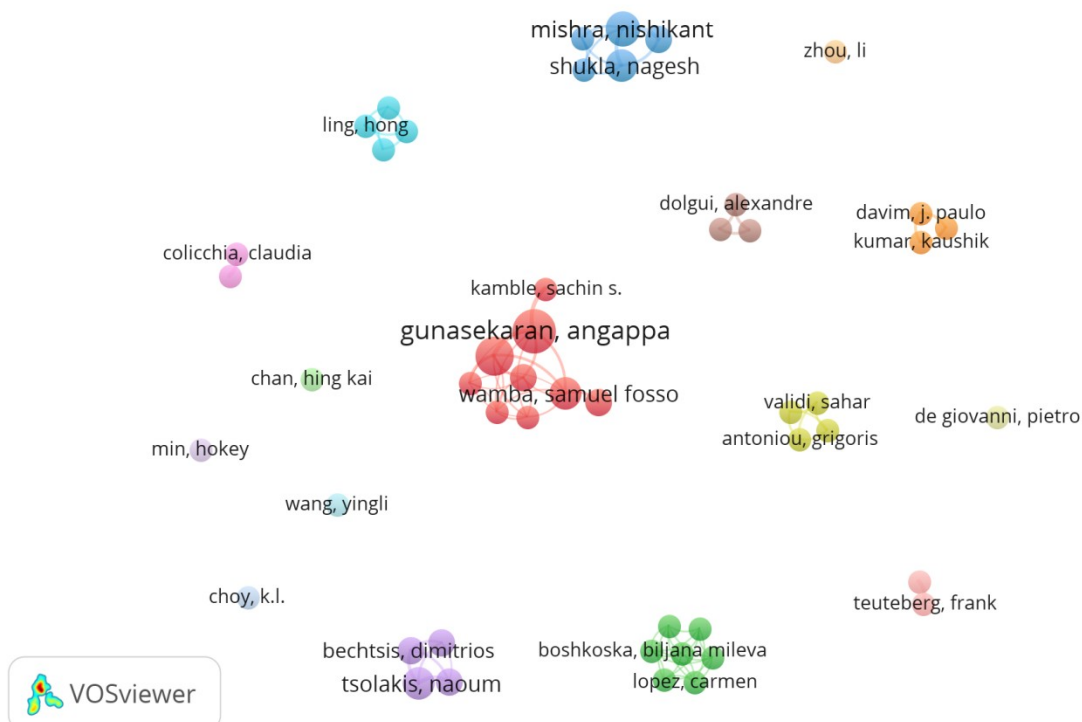
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104.1 Co-authorship analysis

To analyze co-authorship, the VOSviewer software was used. It is a tool for creating, visualizing and exploring maps, based on network data. Figure 7 shows the relatedness of items determined based on their number of co-authored documents. The weight of each author determined the size of its label and its circle. In other words, the higher the contribution of the author, the larger its label and circle were. Also, the colors were assigned according to the cluster to which the author belonged. Additionally, the distance between two authors in the visualization indicates the relatedness of authors in terms of co-citation links. Overall, the closer two authors were located to each other, the stronger their relatedness was.

1 Collaboration between researchers promotes collaboration and productivity within
2 research communities. In this co-authorship of SCM 4.0 work, the authors' minimum number
3 of publications was set at 2 in VOSviewer. The largest set of connected authors consisted of
4 49 authors out of 459, see Figure 7. It highlights that collaboration and communication in this
5 field are not well established as all clusters are disconnected. Moreover, many of the 49 items
6 in the network were not connected to each other. The largest set of connected items consisted
7 of 9 items, see Figure 8. It shows that authors can be divided into three clusters. In the blue
8 cluster, research groups are working on blockchain and SCM, the red group is working on big
9 data SCM and the green group is working on internet of things, sustainable data-driven supply
10 chains and blockchain and SCM. We observe that there is a weak link between the authors'
11 clusters due to the novelty of the subject, which included a lack of continuity in ensuring
12 research works in this field. Therefore, co-authoring publications can greatly promote
13 innovative studies and academic exchange. In addition, collaboration between authors in the
14 digital supply chain domain should be enhanced, in particular for those coming from different
15 industries or countries.

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Figure 7. Co-authorship network

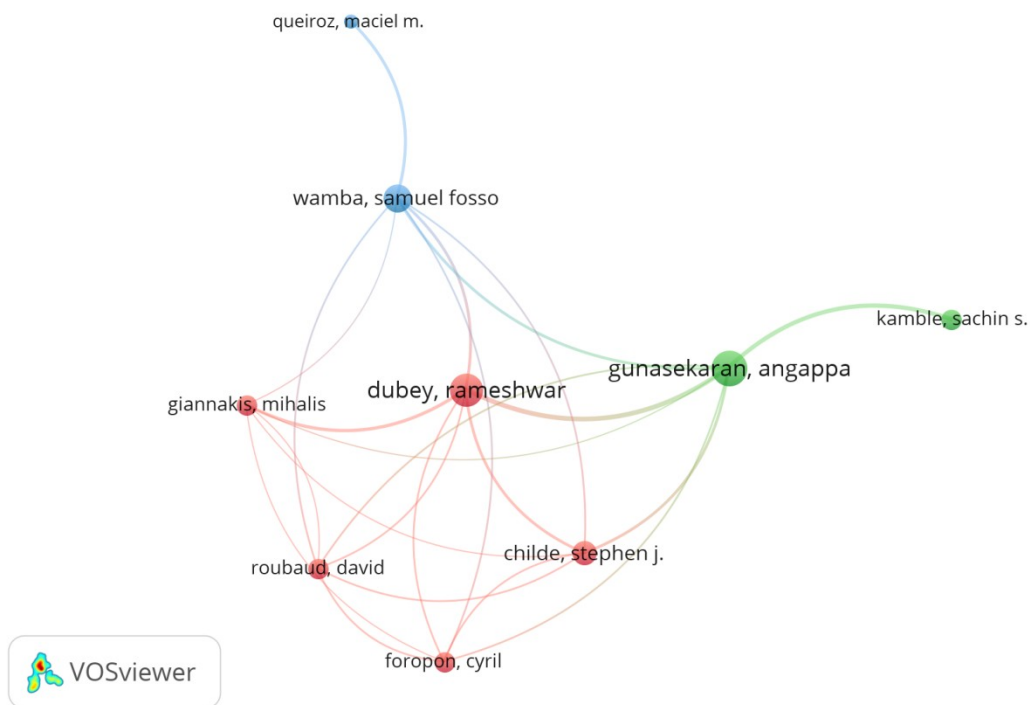


Figure 8 : The largest set of connected authors

34.2 Title occurrence

The most commonly used words in the titles of papers related to SCM4.0 were determined through the free open-source online software www.wordart.com. We found that ‘Supply chain’ was the most common word used 157 times, followed by ‘managing’, ‘I4.0’, ‘technology’, ‘data’, and ‘digital’ used 29 times. Those common words were mapped in the cloud words map presented in Figure 9. This figure illustrates the most common words in bigger fonts, whereas the less common words are represented in smaller fonts. The title can be used to describe the work, to position it in context, or to provide a summary of its contents. It helps to evoke the reader’s attention. We can observe that the titles of the reviewed paper are addressing SCM coupled with I4.0, technology, or data. In other words, the title’s overview indicates the potential of the mixed topic of SCM and novel technologies for the ongoing involvement of the researchers’ community.

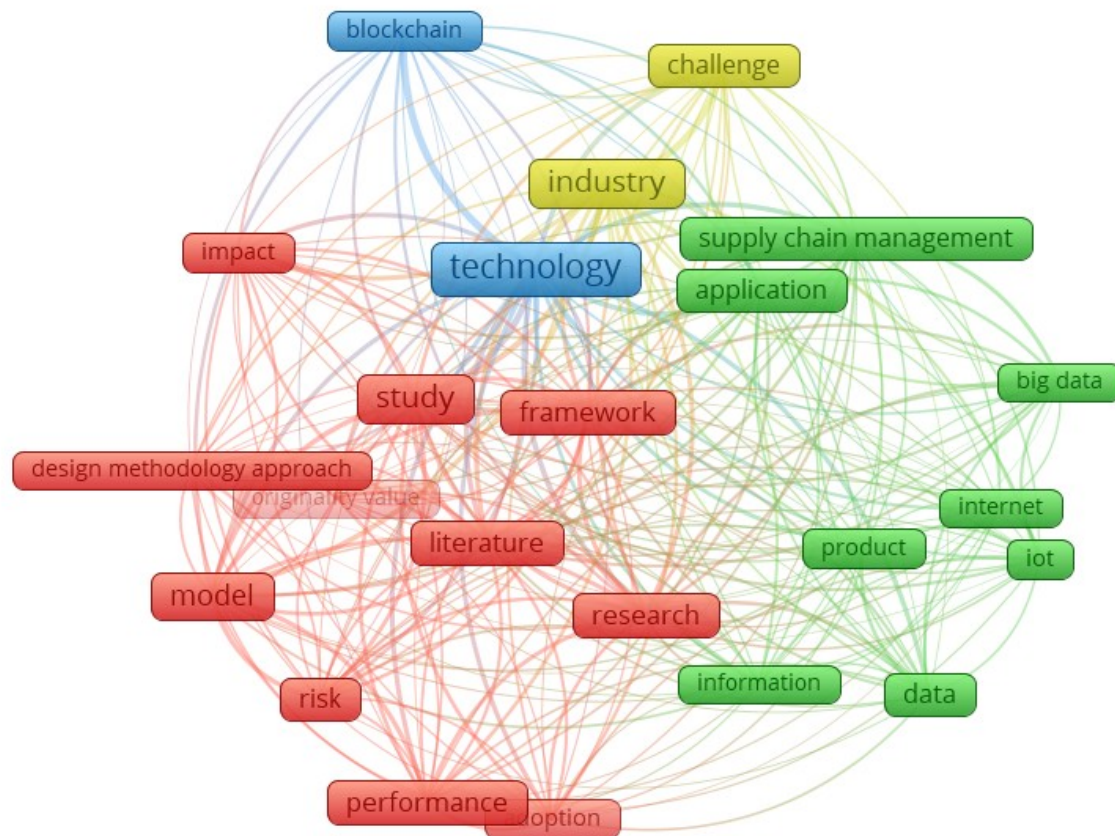


Figure 10. The abstract co-occurrence network

34.4 Keywords occurrence

Keywords represent the key content of the papers. The purpose of the keyword review was to identify important research topics in SCM 4.0 studies and direction in the current research domain. The determined keywords were those with at least 5 occurrences. Of the 483 keywords, 29 met this criterion. The keywords analysis identified three clusters, see Table 2. With the cluster density visualization, the density of keywords was displayed separately for each cluster of items. The color of a point in the visualization was obtained by mixing the colors of different clusters as presented in Error: Reference source not found11. Thus, the weight given to the color of a certain cluster was determined by the number of items belonging to that cluster in the neighborhood of the point.

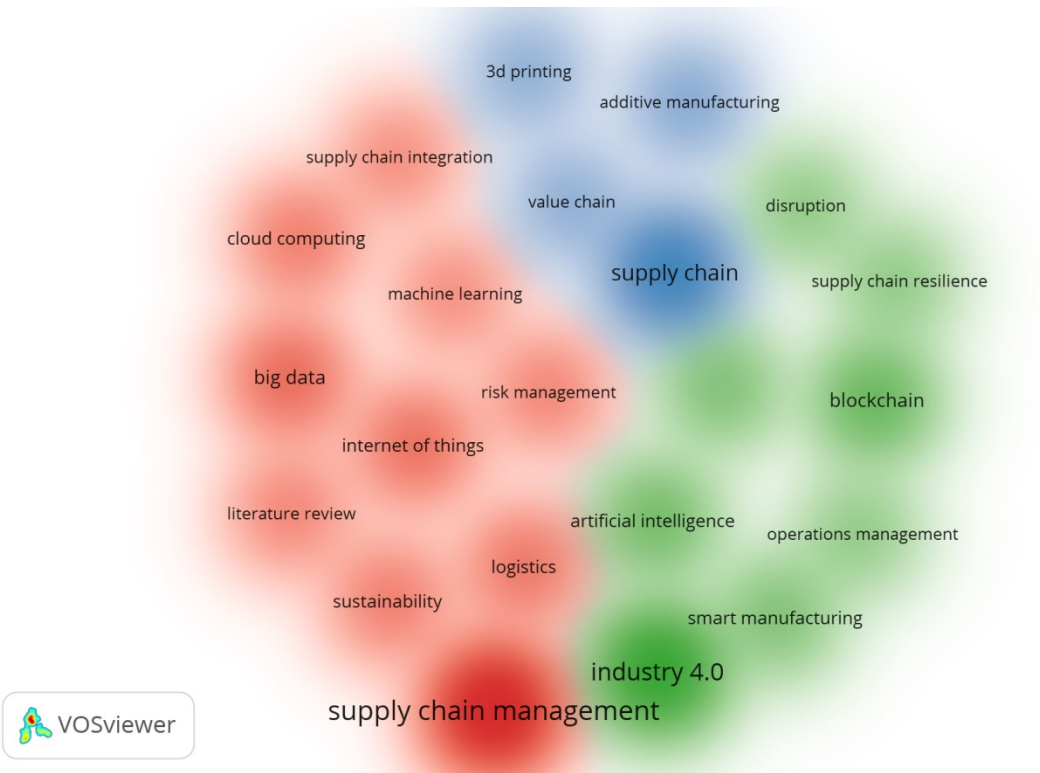
The red cluster relates to the diversity of technologies related to the supply chain management topic. Moreover, sustainability and risk management are highly used topics, which indicates the importance of these notions in digital supply chain integration and logistics. Also, 'literature review' belongs to this cluster. The blue cluster highlights the importance of terms like supply chain, value chain and 3D printing (additive manufacturing). Finally, the green cluster shows the relevance of industry 4.0, resulting in smart manufacturing thanks to

1technologies like blockchain and AI. In addition, the digitalization of operations can result in
2disruption. Thus, it is necessary to enhance supply chain resilience.

3 Table 2.Keywords clusters

Cluster 1	Cluster 2	Cluster 3
3DP	CC	AI
Additive manufacturing	IoT	Operation
Supply chain	BD	management
Value chain	Machine learning	Blockchain
	Risk management	Disruption
	Supply chain integration	Industry 4.0
	Literature review	Smart
	Logistics	manufacturing
	SCM	Supply chain resilience
	Sustainability	Supply chain risk management

4



5

6 Figure 11 Keywords cluster density visualization

74.5 Full-text terms co-occurrence

8The study used Nvivo 12 software to identify the most frequent words (limited to the first 50
9words) used in the literature. As part of the literature review, a word cluster analysis was
10conducted. The highlighted terms have a relevant number of occurrences, which show their

15. Discussion

2 In this section, the selected SCM 4.0 works and results of the previous analyses are
3 discussed. The most relevant technologies for SCM 4.0 are analyzed based on the findings of
4 such analyses. Their impact on SC processes is also discussed.

5

6.1 Discussion of previous works

7 To date, globalization has led to greater income, primarily due to the rapid growth of
8 earnings. However, as supply chains become smarter, businesses will also be able to handle
9 performance issues. In this context, argued on the necessity of having smart SCs. defined,
10 established and analyzed eleven factors that determine the implementation of smart
11 manufacturing information and digital technologies using Interpretive Structural Modeling.
12 mapped out the contextual interrelationships between factors, which led to a thorough
13 understanding of smart manufacturing transformation processes, and conditions that facilitate
14 the manufacturing digitalisation in the Industry 4.0 era. Moreover, studied the impact of
15 digitalisation and Industry 4.0 on the ripple effect and disruption risk control analytics in the
16 supply chain. They provide a research framework combining the impact of digitalisation on
17 SC management (SCM) and the impact of SCM on the ripple effect control. Furthermore,
18 explored how multinational companies from five industries have adapted to SC 4.0. They
19 focused on three main emerging technologies, i.e. big data, cloud computing and 3D printing.
20 They also summarised the issues that have been debated concerning Supply Chain 4.0 in a
21 graphical framework.

22 Our analyses showed that four works are presenting a literature review on SCM 4.0 .
23 Büyüközkan and Göçer (2018) present a literature review for DSCs and their enablers and
24 proposed a framework for their integration. In this context, various authors have established
25 different frameworks for SCM 4.0. presented a conceptual framework that led to the
26 development of a survey instrument investigating the use of novel digital technologies in the
27 core management of supply chains using SCOR model. proposed a framework for IT-enabled
28 supply chain integration. conceptualized a model providing a novel and comprehensive
29 overview of the new concepts and components driving nascent and current DSCs.

30 Some authors have addressed the sustainability challenge through SCM 4.0. For
31 example, studied the impact of digital transformation technologies on sustainable supply
32 chains. However, this work focused only on the social and environmental dimensions. On the
33 other hand, studied the impact of sustainability on supply chain 4.0 performance.
34 Nevertheless, these two studies are not enough to have a robust overview of the mutual

1 impact of sustainability and SC 4.0. In addition, risk management in the context of SCM 4.0
2 has not been extensively studied. However, the digitalization of SC risk management has been
3 treated by several authors, e.g. and . In other words, they have focused on how to have smart
4 risk management.

5 It can be seen from the studied literature that the focus on SCM 4.0 has been mainly on its
6 enablers. The contributing existing articles to SCM 4.0 and its technologies that focus on SCs
7 are classified in Appendix I.

8

10 **5.2 Enabling technologies on SCM**

11 Different technologies or techniques can be used to manage SCs 4.0. These technologies
12 include CPS, IoT, CC (cloud computing), blockchain, BD, AR, and AI . Table AII, 1 in
13 Appendix II presents the different definitions of these technologies:

14 All the technologies above have an impact on the SC. BD has positive effects on
15 supply chain performance and organizational performance . It can influence the production
16 network by advancing operational brilliance, cost reserve funds and consumer loyalty. SC
17 supervisors can use BD to improve the relationship of their organizations with customers and
18 suppliers and upgrade replenishment by advancing stock management . BD is useful in terms
19 of helping managers to understand suppliers performance . BD provides better forecasts,
20 increase SC visibility and strong SC relationships . Currently, the use of BD in production
21 planning and control is in the development stage . BD is valuable for the SC , especially in
22 demand forecasting, procurement, inventory and reverse logistics.

23 IoT in SCs help to build up the efficiency of warehouse operations, reduce unnecessary
24 processes and gain time in inventorying . IoT makes the management of SCs more effective
25 and efficient. For example, IoT enables improvements in cost-saving, inventory accuracy and
26 product tracking . IoT can also participate in the improvement of products, services, customer
27 experience and security .

28 The main areas of efficient use of CC are logistics management, database management,
29 and demand forecasting and planning. The assimilation of CC would encourage cooperation
30 between SC members. It would enhance the sharing of resources and information. It would
31 also improve the adaptability to demand changes .

32 CPSs are the basis of I4.0 as they enable the digital integration of physical processes using
33 integrated computers and networks to monitor and control such physical processes. In this
34 context, intelligent industries can be created by these systems . CPS contribute to the
35 optimization and management of inventory and production control .

1 The emergence of blockchain technology introduces a new way of thinking about supply
2 chain management . Blockchain is already contributing to remodeling traditional business
3 models and creating new opportunities across the entire supply chain . Due to blockchain
4 technology, following and sharing data becomes quicker, and adaptability can be ensured
5 immediately . Through a blockchain empowered inventory network, firms can accomplish
6 real-time exchanges . BT (Bitcoin) assumes a critical job as it tends to be utilized to
7 counteract security breaks while reinforcing SC availability. BT is hack-safe, carefully
8 designed to offer automatic traceability . **Blockchain technology enables the enhancement and**
9 **tracking of goods and passengers in real-time, from their origins and throughout the overall**
10 **SCM. It helps to eliminate disclosure and accountability problems .**

11 **3D printing is used to create engineering prototypes. It can enable the mass customization**
12 **of goods on a large scale .** 3DP contributes to reducing excessive inventory stocking. As a
13 result of the 3DP flexibility, the number of suppliers can be reduced and the quality of
14 products increased. Similarly, product variety, shorter lead time, efficiency and an increase in
15 inventory control can be achieved .

16 AR alludes to the layering of PC reproduction models over the physical design of a current
17 environment. AR improves the effectiveness of the present SCs processes. Most normal types
18 of AR include a type of glass, visual presentation for a wearer to use during the time spent
19 expanding profitability and execution. Expanded reality is being utilized to give a feeling of
20 scene recognition amid request picking forms .

21 RFID provides real-time identification, real-time material flow and tracing, helping to
22 increase data quality . RFID technology's important promise is to reduce costs and provide a
23 wealth of information that helps companies understand, predict, and respond to customer
24 demand more effectively .

25 **AI techniques are used for scheduling in cellular manufacturing systems .**
26 **Furthermore,** AI through machine vision and autonomous applications are used in industrial
27 fields. By using predictive technologies that model future scenarios and also develop a deep
28 understanding of the interactions in the SC drivers, their performance will be enhanced .

29

30 **5.3 SCM 4.0**

31 To help overcome the challenges associated with volatility and uncertainty,
32 organizations need a digital supply chain built on visibility, sustainability, and better customer
33 experiences. **In other words, transparency in the supply chain helps to reduce the**

1complexity of its processes via improving the visibility of upstream and downstream
2supply chain operations . So, the entry of CPS in supply chains is one of the most
3revolutionary changes in the fourth SCM revolution. The meaning of ‘smart’ is the capacity of
4an item to perceive without anyone else's interruption the reason to be accomplished, to
5function admirably, and to adaptably react to any changeability . SC4.0 is an advanced
6framework with interconnected procedures that grows from detached applications to a wide
7relationship, coordinated and effective between phases of the SC .

8 The experienced digital transformation has provided a platform from which businesses
9all over the world can become more efficient from end-to-end. But with that, there is a
10growing expectation from every SC process to become more efficient, more reliable, and
11more transparent. Thus, smart SCs leverage data and digital technology’s ability to attain
12world-class cost, capital and client satisfaction result. It creates competitive advantages and
13seizes fresh company possibilities. Additionally, smart SCs connect customers, businesses and
14distributors to generate transparency, reliability and effectiveness through the smart use of
15data across the demand to the supply value chain. Thanks to the wise use of digital
16technologies, the following points will be assured according to :

- 17 • Fully integrated SCs: End-to-End (E2E) transparency, dynamically adjustable
18 synchronized network and blockchain global transaction management ;
- 19 • Holistic intelligent E2E decision-making: Real-time data/predictive analysis, Real-
20 time performance and real-time process management;
- 21 • Automated no-touch SC: Instantaneous supply, and demand planning, automated,
22 smart manufacturing, warehousing, logistics and customer service.

23

24**5.3 SCM 4.0 implementation drivers and barriers**

25In order to remain competitive and have flexibility in their SCs, companies need to leverage
26autonomous technologies. As shown by Table AII, 2 located in Appendix II, these
27motivations drive companies to implement SCM4.0. Thus, to improve systems’ performance
28and worker productivity, companies prefer to use novel technologies. Making digital
29investments to decrease expenses and eliminate SC complexity drives income development.
30Hence, companies take into consideration customer satisfaction, relationships with partners,
31and production quantities as significant drivers in the SC procedures to implement
32digitalization.

1 The advantages of SCM4.0 integration are consistent, but at the same time, it also creates
2 certain difficulties and obstacles. As presented in **Table AII, 3** (Appendix II), companies that
3 have chosen or have already applied digital technologies are facing challenges such as the
4 cost of technical set-up and long development time. Lack of coordination and absence of
5 urgency are also important inhibitors to digitalisation implementation. Leaders could support
6 their staff with continuing assistance and a clear strategic vision to overcome these barriers by
7 emphasizing the importance of novel technologies for the SC.

8

96. Framework for the development of SCM 4.0

10 The SCM 4.0 subject is difficult to comprehend because it includes distinct activity flows,
11 elements, features, and role players. The **original** framework displayed in Figure 13
12 conceptualizes a roadmap for better understanding of the topic of SCM4.0. **Based on the**
13 **literature review, the proposed framework** decomposes the connection between distinct parts
14 within digital SCs. The framework was created by defining key topics in SCM 4.0, reviewing
15 current SCM categorizations and analyzing existing frameworks. This framework can be used
16 as a guide for researchers and practitioners in the field. The purpose of the framework is to
17 integrate dominant topics and ideas within SCM4.0. The following components were
18 considered for its development:

- 19 • SCM
- 20 • Digital technologies
- 21 • Digitalization
- 22 • Risk management

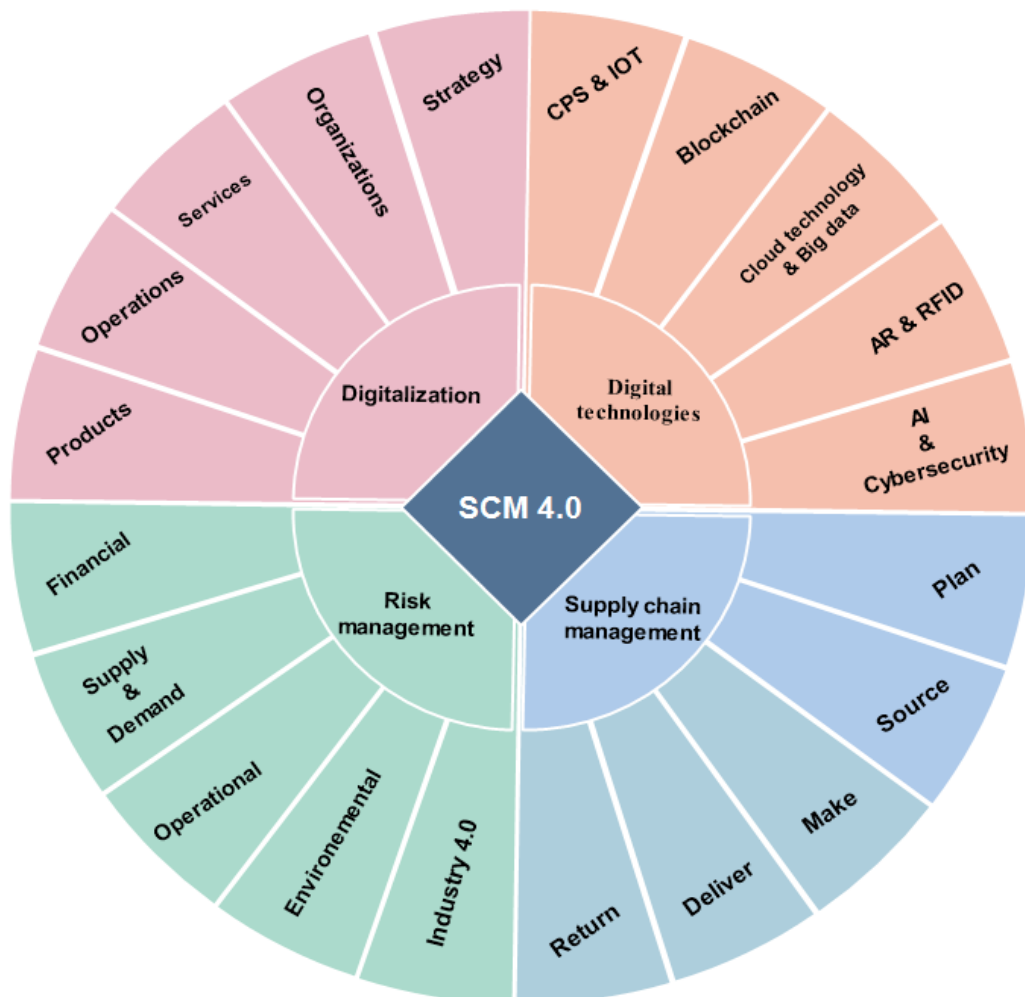


Figure 13. Framework for the development of SCM4.0

36.1 SCM

The role of any SC focuses on moving equipment, finished products, capital, and other resources from location to location. SCs consist of various operations, exchanging time, money, data, or physical equipment for some other value unit. In other words, SCs typically involve end-to-end information, products and services, and cash flows. Hence, managing these elements impacts the competitive positioning of an organization in fields such as product pricing, requirements for working capital, speed-to-market, and perception of service. Organizations are exploring creative ways to streamline their SCs to satisfy the changing requirements of consumers. Traditional SCs have been affected in several respects by dramatic technological and digital innovations, such as higher computing power and reduced general expenses, including reducing transaction costs and increasing innovation linked to the manufacturing processes themselves.

SCOR was developed and established in 1996 by the Supply Chain Council (SCC) as a reference model for the design and enhancement of SCs. The SCOR model is a well-known

1framework that divides the processes of the SC into “plan, source, make, deliver, return and
2enable” (APICS, 2015). This model is widely accepted in practice, mainly because of its
3ability to link processes with performance metrics and was therefore used to carry out
4process-centric views of the literature reviews related to the SC . Table 3 illustrated the
5impact of each technology in the SC process, presented in Section 6.2, according to the SCOR
6model.

7

86.2 Digital technologies






























9Digital technologies assist organizations to solve different problems, create new opportunities,
10gain competitive advantage , and enhance firms’ performance . Applying novel technologies in
11traditional linear SCs with a discrete movement of “plan, source, make, deliver and return”
12changes SCs from a static to a dynamic succession . This move from linear, consecutive
13production network activities to an interconnected, open arrangement of supply tasks is
14important for organisations to contend later on.

15 As each supply process turns out to be increasingly proficient and associated, the SC
16breaks down into a dynamic, incorporated supply arrange. SC4.0 is the reform of SCs using
17I4.0 technologies. These technologies, which emerged in the 21st century, are mainly
18introduced by companies in high-income countries. These firms look to maintain competitive
19SCs.

20

1Table 3. Technologies' impact on SC with SCOR modelLINK Excel.Sheet.12 "C:\\Users\\PC\\Desktop\\Nouveau Feuille de calcul Microsoft Excel.xlsx"
2"Feuil1!L1C1:L12C12" la lf 5 lh l* MERGEFORMATX

3 EMBED

		Big data	IOT	cloud technology	Blockchain	3D printing	Augmented Reality	CPS	RFID	Cybersecurity	Artificial intelligence
Plan	Demand forecasting										
	Planning capacity										
Source	Purchasing										
	Procurement										
Make	Production control										
	Inventory										
Deliver	Logistics & transportation										
	Warehouse management										
Return	Field service										
	Warranty management										
	Reverse logistic										

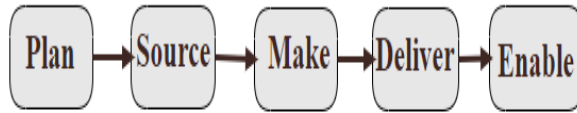
4
5

6
7

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10github.com/citation-style-language/schema/raw/master/csl-citation.json"} (Büyüközkan and
11Göçer, 2018a; Nasiri et al., 2020). It transforms the SCM model from a linear model ADDIN
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17of this paper is to present a conceptual model that defines the essential components shaping
18the new Digital Supply Chains (DSCs) through the implementation and acceleration of
19Industry 4.0. Design/methodology/approach – The scope of the present work exposes a
20conceptual approach and review of the key literature from 1989 to 2019, concerning the
21evolution and transformation of the actors and constructs in logistics and Supply Chain
22Management (SCM) by means of examining different conceptual models and a state-of-the-
23art review of Industry 4.0's concepts and elements, with a focus on digitization in supply
24chain (SC) processes. A detailed study of the constructs and components of SCM, as
25defined by their authors, resulted in the development of a referential and systematic model
26that fuses the inherent concepts and roles of SCM, with the new technological trends
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9that defines the essential components shaping the new Digital Supply Chains (DSCs)
10through the implementation and acceleration of Industry 4.0. Design/methodology/approach
11– The scope of the present work exposes a conceptual approach and review of the key
12literature from 1989 to 2019, concerning the evolution and transformation of the actors and
13constructs in logistics and Supply Chain Management (SCM) by means of examining
14different conceptual models and a state-of-the-art review of Industry 4.0's concepts and
15elements, with a focus on digitization in supply chain (SC) processes. A detailed study of the
16constructs and components of SCM, as defined by their authors, resulted in the development
17of a referential and systematic model that fuses the inherent concepts and roles of SCM, with
18the new technological trends directed toward digitization, automation, and the increasing use
19of information and communication technologies across logistics global value
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29parts":[[2019,12,12]]]}], "schema":"https://github.com/citation-style-language/schema/raw/
30master/csl-citation.json"})(Garay-Rondero et al., 2019) where data flows are omnidirectional,
31REF_Ref15658581 \h Figure 14. In other words, technological developments are about the
32conversion of linear SCs into dynamically linked and ongoing digital supply network,
33transforming the exchange and sharing of data and resources between companies.

1



2Figure 13. Traditional SC

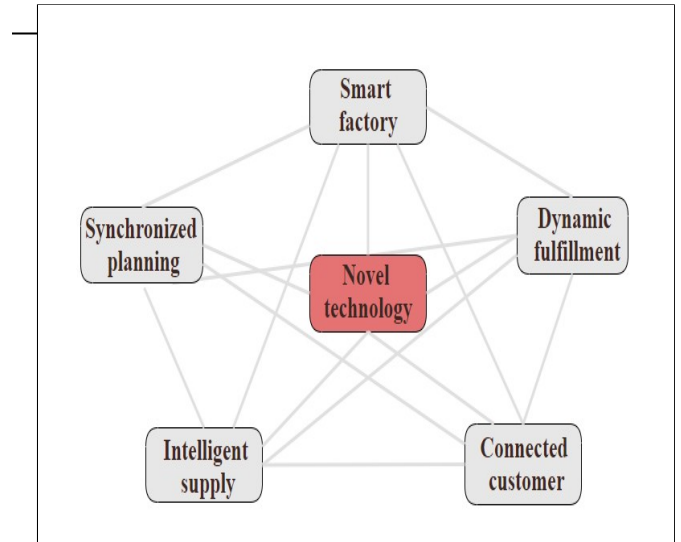


Figure 14. Digital SC

3

4 Successful organisations should define the appropriate digital projects aligned with their
 5 objectives, learn quickly from their pilot implementation, and be determined and capable of
 6 reaching scale. Therefore, to face the double challenge of attracting talent and enhancing
 7 employees working on traditional SCs, managers should:

- 8 • Look to diversify their recruitment strategy;
- 9 • Develop an atmosphere that facilitates learning;
- 10 • Develop a clear career route for staff;
- 11 • Give talent the authority to conduct change;
- 12 • Develop appropriate programs for acquiring new skills.

13

146.3 Digitalization

15 Companies are determined to introduce products, technological and administrative
 16 improvements to generate added value for clients as well as for themselves. Digitalization can
 17 generate possibilities to achieve these values in order to improve SC procedures ADDIN
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 23 study investigates the approach required to achieve competitive advantages in the digital
 24 supply chain. Moreover, the study examines how digital transformation of companies can fuel
 25 smart technologies, leading to improved relationship performance. The results of the survey

1given to 280 Finnish small and medium-sized enterprises (SMEs) show that digital
 2transformation of the companies alone cannot enhance relationship performance, and that it
 3needs to be coupled with smart technologies to achieve this goal. This means that smart
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 16has been that it is not the individual organizations that compete with each other; rather they
 17compete as a network of organizations forming the supply chain. To compete as supply
 18chains in a digital economy organizations invest in digital applications, and IT infrastructure
 19for supply chain integration. They also establish long-term partnerships with supply chain
 20partners based on trust and information sharing. Implementing these structural and relational
 21initiatives presents significant challenges in implementation, while at the same time enabling
 22the integration of resource flows across the supply chain. The paper presents an initial
 23exploration of relationships between critical dimensions of digitalization in supply chains, IT
 24infrastructure, relational orientation of the firm with its partners, supply chain integration and
 25performance. The presentation is non-traditional and attempts to provide insights at a lower
 26level of granularity by combining descriptive analysis with more traditional statistical
 27techniques. Exploratory analysis suggests that digitization of supply chains, when
 28accompanied by an integrated IT infrastructure and partnerships with supply chain members
 29can enable organizations to integrate physical, financial and informational resource flows for
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 36master/csl-citation.json"}(Nasiri et al., 2020; Patnayakuni et al., 2002). Indeed, the fourth

1SCM revolution is nowadays taking place, and each company needs to rethink how to enforce
2and do it.

3 In the field of data leadership, digitization has already altered the way we operate ADDIN

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16Implementing digital SCs is hampered by heavy investment and significant digitization-
17related challenges ADDIN ZOTERO_ITEM CSL_CITATION

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24present a comprehensive picture of the innovative efforts undertaken over time to develop
25the digital technologies for managing the interface between supply chain management and
26marketing processes and the role they play in sustaining supply chain management-
27marketing (SCM-M) integration from an information processing point of view.
28Design/methodology/approach – Patent analysis and actual examples are used to carry out
29this study. In detail, first, the authors identify the subset of enabling technologies pertaining to
30the fourth industrial revolution (Industry 4.0) that can be considered the most relevant for
31effective SCM-M integration (i.e. Industrial Internet of Things, Cloud computing, Big Data
32analytics and customer profiling, Cyber security). Second, the authors carry out a patent
33analysis aimed at providing a comprehensive overview of the patenting activity trends
34characterizing the set of digital technologies under investigation, hence highlighting their
35innovation dynamics and applications. Findings – This research provides insightful
36information about which digital technologies may enable the SCM-M integration. Specifically,

the authors highlight the role those solutions play in terms of information acquisition, storage and elaboration for SCM-M integration by relying on illustrative actual examples. Moreover, the authors present the organisations more involved in the development of digital technologies for SCM-M integration over time and offer an examination of their technological impact in terms of influence on subsequent technological developments. Originality/value – So far, much has been said about why marketing and supply chain management functions should be integrated. However, a clear picture of the digital technologies that might be adopted to achieve this objective has yet to be revealed. Thus, the paper contributes to the literature on SCM-M integration and Industry 4.0 by highlighting the enabling technologies for the Industry 4.0 that may particularly serve for managing the SCM-M interface from an information processing perspective.

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1 using a survey study of Chinese companies and found empirical support. We also found that
2 the allocation of decision rights to the IT unit does not directly mitigate the perceived risk of
3 digital supply chain systems, which highlights the role of decision allocation to the IT unit as a
4 key moderator in risk mitigation. The study generates theoretical and practical implications
5 on how IT governance and system modularity may jointly mitigate risk and foster supply
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17 The digitalization of SC brings out so many advantages. It offers both flexibility and
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23 companies and dealers in supply chains do use, generate and share information with others.
24 These associations lead to a multitude of challenges and opportunities within the supply
25 chains. A Digital Supply Chain (DSC) is a smart, value-driven, efficient process to generate
26 new forms of revenue and business value for organizations and to leverage new approaches
27 with novel technological and analytical methods DSC is not about whether goods and
28 services are digital or physical, it is about the way how supply chain processes are managed
29 with a wide variety of innovative technologies, e.g. unmanned aerial vehicles, cloud
30 computing, and internet of things, among others. Recent literature highlights the importance
31 of DSC and many industrial researchers discuss its applications. This article reviews the
32 state-of-the-art of existing DSC literature in detail from both academic and industrial points of
33 view. It identifies key limitations and prospects in DSC, summarizes prior research and
34 identifies knowledge gaps by providing advantages, weaknesses and limitations of individual
35 methods The article also aims at providing a development framework as a roadmap for future
36 methods

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12investigate the effects of relative advantage, complexity, upper management support, cost,
13market dynamics, competitive pressure and regulatory support on blockchain adoption for
14operations and supply chain management among Small-Medium Enterprises (SMEs) in
15Malaysia. Unlike existing studies that employed linear models with Technology Acceptance
16Model or United Theory of Acceptance and Use of Technology that ignores the
17organisational and environmental factors, we adopted the Technology, Organisation and
18Environment Framework that covers the technological dimensions of relative advantage and
19complexity, organisational dimensions of upper management support and cost and
20environmental dimensions of market dynamics, competitive pressure and regulatory support.
21Empirical data from 194 SMEs were investigated and ranked using a nonlinear non-
22compensatory PLS-ANN approach. Competitive pressure, complexity, cost and relative have
23significant effects on behavioural intention. Market dynamics, regulatory support and upper
24management support were insignificant predictors. SMEs often lack resources for
25technological investments but faces same requirements for streamlining business processes
26to optimise returns and blockchain presents a viable option for SMEs' sustainability due to its
27features of immutability, transparency and security that have the potential to revolutionise
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3parts":[["2020",6]]},"label":"page"},"schema":"https://github.com/citation-style-language/
4schema/raw/master/csl-citation.json"}(Büyüközkan and Göçer, 2018a; Wong et al., 2020).
5New technology for instrumentation, interconnection, and intelligence can create robust,
6secure, and sustainable SCs required by companies. Smarter SCs would use smart modelling
7to analyze only needed information and make sense of it ADDIN ZOTERO_ITEM
8CSL_CITATION {"citationID":"Q92ASwTt","properties":{"formattedCitation":"(Tjahjono et al.,
92017)","plainCitation":"(Tjahjono et al., 2017)","noteIndex":0},"citationItems":
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12uuid=c13ef2d8-312b-4b9f-b0c8-55a8ff977d6c"],"itemData":{"DOI":"10.1016/
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14'Industry 4.0' was coined to mark the fourth industrial revolution, a new paradigm enabled by
15the introduction of the Internet of Things (IoT) into the production and manufacturing
16environment. The vision of Industry 4.0 emphasizes the global networks of machines in a
17smart factory setting capable of autonomously exchanging information and controlling each
18other. This cyber-physical system allows the smart factory to operate autonomously. For
19instance, a machine will know the manufacturing process that needs to be applied to a
20product, what variation to be made to that product etc., so that the product can be uniquely
21identifiable as an active entity whose configuration and route in the production line is unique.
22As the collaboration between suppliers, manufacturers and customers is crucial to increase
23the transparency of all the steps from when the order is dispatched until the end of the life
24cycle of the product, it is therefore necessary to analyze the impact of Industry 4.0 on the
25supply chain as a whole."},"author":[{"dropping-
26particle":"","family":"Tjahjono","given":"B.", "non-dropping-particle":"","parse-
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30names":false,"suffix":""}, {"dropping-particle":"","family":"Pelaez","given":"G.", "non-dropping-
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34Chain?", "type":"article-journal", "volume":"13"}],"schema":"https://github.com/citation-style-
35language/schema/raw/master/csl-citation.json"}(Tjahjono et al., 2017).

1 The most relevant benefits are increased flexibility, quality standards, efficiency and
2 productivity. On the other hand, BDA, cloud technology, cybersecurity, IoT, miniaturization
3 of electronics, RFID, robotics, drones and nanotechnology can also be threats for
4 organisations

5 {"citationID":"abhceb4cqj","properties":{"formattedCitation":"(Liotine, 2020; Lorite et al.,
6 2017a)","plainCitation":"(Liotine, 2020; Lorite et al.,
7 2017a)","dontUpdate":true,"noteIndex":0},"citationItems":[{"id":1506,"uris":["http://zotero.org/
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10 Supply Chain Management and Logistics","ISBN":"978-0-12-815956-
11 119","language":"en","note":"DOI: 10.1016/B978-0-12-815956-9.00008-9","page":"143-
12 167","publisher":"Elsevier","source":"DOI.org (Crossref)","title":"Unlocking digital innovation:
13 guiding principles for driving digital technology in the supply chain","title-short":"Unlocking
14 digital
15 innovation","URL":"https://linkinghub.elsevier.com/retrieve/pii/B9780128159569000089","aut
16 hor":{"family":"Liotine","given":"Matthew"},"accessed":{"date-parts":["2020",7,22]},"issued":
17 {"date-parts":["2020"]},"label":"page","id":1390,"uris":["http://zotero.org/users/local/
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20 waste and meet the needs of the demanding modern consumer regarding the quality of food
21 items, it is crucial to monitor the supply chain and storage conditions of perishable food
22 products. Considering this scenario, temperature plays an important role on food safety and
23 quality during storage and supply. In this work, a critical temperature indicator (CTI) based on
24 a solvent melting point is developed. Furthermore, the present CTI working principle is
25 improved by the use of microfluidics technology. As final result, a novel and functional CTI-
26 smart sensor which combines irreversible visual color changes and radio frequency
27 identification (RFID) technologies is achieved. Such CTI integrated to a RFID tag provides a
28 unique advantage to monitor the supply chain in real time by the simple use of a RFID reader
29 in strategic points."},"container-title":"Journal of Food
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33 chain
34 monitoring","URL":"https://linkinghub.elsevier.com/retrieve/pii/S026087741630214X","volume
35 ":"193","author":[{"family":"Lorite","given":"Gabriela Simone"},
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5{"family":"Kordas","given":"Krisztian"},{"family":"Toth","given":"Geza"}],
6"accessed":{"date-parts":[["2020",7,22]]},"issued":{"date-parts":[["2017",1]]},"label":"page"},"schema":"https://
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8Lorite et al., 2017).

9 Furthermore, smarter supply chains advantages do normally translate into an increase in
10products' price ADDIN ZOTERO_ITEM CSL_CITATION
11{"citationID":"59EXoAR3","properties":{"formattedCitation":"(ElMaraghy,
122019)","plainCitation":"(ElMaraghy,
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19names":false,"suffix":""}],
20"container-title":"Procedia Manufacturing","id":"ITEM-1","issued":
21{"date-parts":[["2019"]],"page":"3-9","publisher":"Elsevier B.V.","title":"Smart changeable
22manufacturing systems","type":"article-journal","volume":"28"}],"schema":"https://github.com/
23citation-style-language/schema/raw/master/csl-citation.json"}(ElMaraghy, 2019). An increase
24in the amount of digitalized data and the expansion of internet companies means that the risk
25of attacks on their databases is also greater. Hackers may intend to modify, steal or delete data
26ADDIN ZOTERO_ITEM CSL_CITATION {"citationID":"IVDcx9UX","properties":
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30"http://www.mendeley.com/documents/?uuid=d98c36dc-a029-460d-a4ce-
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33systems offer immense opportunities for supply chain intelligence and autonomy establishing
34stepping stones for Industry 4.0 supply chains (SCs). As a crucial SC decision, sustainable
35supplier evaluation and selection process have been addressed abundantly in the previous
36literature. However, this process has not yet been realized within Industry 4.0 SCs where
interconnection, real-time information transparency, technical assistance and

1 decentralization of members of a physical system (i.e., supply chain members) are regarded
2 as the main design principles. To narrow the identified gap, a Multi-Agent Systems (MASs)
3 approach is proposed for addressing sustainable supplier evaluation and selection process
4 to provide a proper communication channel, structured information exchange and visibility
5 among suppliers and manufacturers. Furthermore, the application of MASs in this process
6 and their natural applicability as one of the enabling technologies in moving towards Industry
7 4.0 SCs are investigated in detail. It is found that the proposed approach can help decision-
8 makers inside manufacturing firms to make prompt decisions with less human interactions.
9 The merit of the developed MAS is demonstrated through a real-world implementation on a
10 medical device manufacturer. Finally, the limitations and advantages of the proposed
11 approach are presented together with some remarks for future work.", "author": [{"dropping-
12 particle": "", "family": "Ghadimi", "given": "Pezhman", "non-dropping-particle": "", "parse-
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15 K.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-
16 particle": "", "family": "Heavey", "given": "Cathal", "non-dropping-particle": "", "parse-
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23

24 6.4 Risk management

25 Technology investment has become important in strengthening industries 'competitiveness
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27 {"formattedCitation": "(Nasiri et al., 2020)", "plainCitation": "(Nasiri et al.,
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30 BUVX7M2X"], "itemData": {"id": 1222, "type": "article-journal", "abstract": "This study investigates
31 the approach required to achieve competitive advantages in the digital supply chain.
32 Moreover, the study examines how digital transformation of companies can fuel smart
33 technologies, leading to improved relationship performance. The results of the survey given
34 to 280 Finnish small and medium-sized enterprises (SMEs) show that digital transformation
35 of the companies alone cannot enhance relationship performance, and that it needs to be
36 coupled with smart technologies to achieve this goal. This means that smart technologies

1fully mediate the relationship between digital transformation and relationship
2performance.", "container-title": "Technovation", "DOI": "10.1016/j.technovation.2020.102121", "I
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5technologies", "title-short": "Managing the digital supply
6chain", "URL": "https://linkinghub.elsevier.com/retrieve/pii/S0166497220300110", "author":
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10citation-style-language/schema/raw/master/csl-citation.json"} (Nasiri et al., 2020). However,
11the factors making these technologies so significant to SCs make them vulnerable.
12Furthermore, the entire industrial process is currently more open and interconnected, thanks to
13the enabling technologies ADDIN ZOTERO_ITEM CSL_CITATION
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18journal", "abstract": "Purpose – The purpose of this paper is to present a conceptual model
19that defines the essential components shaping the new Digital Supply Chains (DSCs)
20through the implementation and acceleration of Industry 4.0. Design/methodology/approach
21– The scope of the present work exposes a conceptual approach and review of the key
22literature from 1989 to 2019, concerning the evolution and transformation of the actors and
23constructs in logistics and Supply Chain Management (SCM) by means of examining
24different conceptual models and a state-of-the-art review of Industry 4.0's concepts and
25elements, with a focus on digitization in supply chain (SC) processes. A detailed study of the
26constructs and components of SCM, as defined by their authors, resulted in the development
27of a referential and systematic model that fuses the inherent concepts and roles of SCM, with
28the new technological trends directed toward digitization, automation, and the increasing use
29of information and communication technologies across logistics global value
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344.0", "URL": "https://www.emerald.com/insight/content/doi/10.1108/JMTM-08-2018-0280/full/
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36{"family": "Martinez-Flores", "given": "Jose Luis"}, {"family": "Smith", "given": "Neale R."},

1{"family":"Caballero Morales","given":"Santiago Omar"},{"family":"Aldrette-
2Malacara","given":"Alejandra"}], "accessed":{"date-parts":[["2020",7,22]]}, "issued":{"date-
3parts":[["2019",12,12]]}], "schema":"https://github.com/citation-style-language/schema/raw/
4master/csl-citation.json"}(Garay-Rondero et al., 2019). This means that information
5 slowdowns are reduced to close-real-time levels and instances of miscommunication or even
6 missing communications are eliminated. With this openness, the system's confidentiality will
7 be threatened ADDIN ZOTERO_ITEM CSL_CITATION
8 {"citationID":"2ekqBPQh","properties":{"formattedCitation":"(Chhetri et al.,
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11 www.mendeley.com/documents/?uuid=2eb812a4-b502-46d3-9019-6094dd19fbc7"],"uri":
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13 6094dd19fbc7"],"itemData":{"DOI":"10.1109/
14 ICCAD.2017.8203896","ISBN":"9781538630938","ISSN":"10923152","abstract":"© 2017
15 IEEE. The next industrial revolution will incorporate various enabling technologies. These
16 technologies will make the product lifecycle of the manufacturing system efficient,
17 decentralized, and well-connected. However, these technologies have various security
18 issues, and when integrated in the product lifecycle of manufacturing systems can pose
19 various challenges for maintaining the security requirements such as confidentiality, integrity,
20 and availability. In this paper, we will present the various trends and advances in the security
21 of the product lifecycle of the manufacturing system while highlighting the roles played by the
22 major enabling components of Industry 4.0."},"author":[{"dropping-
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34 the different devices and exchanging with external parties of the organisation like customers
35 implies that the firm's system is opening into a big number and type of attacks, see REF
36_Ref16329645 \h Table 4. Besides, international networks depend intensely on technology

innovations not only for managing SC complexity but also to assure its effectiveness ADDIN
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 13language/schema/raw/master/csl-citation.json"}(Hahn, 2019). This reliability will increase
 14their vulnerability to cyber-attacks ADDIN ZOTERO_ITEM CSL_CITATION
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 21Chapter 2. Assessing the vulnerability of supply chains: Advances from engineering
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 23Assessments.- Chapter 4. Decision Support Systems and Artificial Intelligence in Supply
 24Chain Risk Management.- Chapter 5. Resilience Assessment in Complex Supply Networks.-
 25Chapter 6. What value for whom in risk management? -- A multi value perspective on risk
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 28Chains.- Chapter 8. Procedure Model for Supply Chain Digitalization Scenarios for a Data-
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 32Supply Chain Risk: A Literature Review and Future Directions.- Chapter 14. A behavioural
 33view of supply chain risk management.- Chapter 15. Resilience and sustainability in Supply
 34Chains.- Chapter 16. Sustainability Risk Management in Supply Chain.- Chapter 17. The
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 36Chapter 18. Supply Chain Virtualization: Facilitating Agent Trust Utilizing Blockchain
 37Technology.- Chapter 19. Differentiating between supply and supplier risk for better supply

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14Risk", "type": "book", "volume": "7"}], "schema": "https://github.com/citation-style-language/
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16 When companies embrace digital SC frameworks to coordinate and transact with their
17accomplices, they confront critical risks ADDIN ZOTERO_ITEM CSL_CITATION
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241222", "abstract": "Firms face significant risk when they adopt digital
25supply chain systems to transact and coordinate with their partners. Drawn
26upon modular systems theory, this study proposes that system modularity
27mitigates the risk of adopting digital supply chain systems and therefore
28motivates firms to digitize more of their supply chain operations. The
29study theorizes how the risk-mitigating effect of system modularity can be
30enhanced by the allocation of decision rights to the IT (information
31technology) unit. The main logic is that IT managers with more domain IT
32knowledge can better utilize their knowledge in decision making to achieve
33effective system modularity. We tested these theoretical propositions using
34a survey study of Chinese companies and found empirical support. We also
35found that the allocation of decision rights to the IT unit does not
36directly mitigate the perceived risk of digital supply chain systems, which
37highlights the role of decision allocation to the IT unit as a key
38moderator in risk mitigation. The study generates theoretical and practical

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1implications on how IT governance and system modularity may jointly
2mitigate risk and foster supply chain digitization.,"author":[{"dropping-
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13Supply Chain Digitization: System Modularity and Information Technology
14Governance","type":"article-journal","volume":"30"}]],schema:"https://
15github.com/citation-style-language/schema/raw/master/csl-citation.json"}

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16(Xue et al., 2013). Moreover, the digital transformation in the fourth industrial revolution age

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17creates a kind of complexity and uncertainty, threatening SCs
18CSL_CITATION                                {"citationID":"XSlvWwNb","properties":
19{"formattedCitation":"(Faizal                        and                        Palaniappan,
202014)","plainCitation":"(Faizal                        and                        Palaniappan,
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240e39-453b-a258-0fe664fb888a"],"itemData":{"abstract":"Supply chains have
25expanded rapidly over the decades, with the aim to increase productivity,
26lower costs and fulfil demands in emerging markets. The increasing
27complexity in a supply chain hinders visibility and consequently reduces
28one's control over the process. Cases of disruption such as the ones faced
29by Ericsson have shown that a risk event occurring at one point of the
30supply chain can greatly affect other members, when the disruption is not
31properly controlled. Complexity and disintegration are emerging as major
32challenges in supply-chain risk management. It has become more difficult to
33identify risks as supply-chain operations have fallen into the hands of
34outside service providers, and are therefore less visible. The risks, their
35identification and impact depend on the position of the companies in the
36chain, and on the level of analysis they can carry out. . Supply chain
37management thus faces a pressing need to maintain the expected yields of
38the system in risk situations. This work provides a review of definitions
39and classifications of types of risk; a holistic view of risk assessment
40and management is taken here. This project aims to analyse how supply chain
41risks could be effectively managed. This is done firstly by positioning the

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1research agenda in Supply chain Risk Management (SCRM).Then, methods for
2effective management of supply chain risk are identified and
3analysed", "author": [{"dropping-
4particle": "", "family": "Faizal", "given": "K", "non-dropping-
5particle": "", "parse-names": false, "suffix": ""}, {"dropping-
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13Hence, through the adoption and acceptance of multiple technologies in the SC, particularly,
14new risks impact the companies ADDIN ZOTERO_ITEM CSL_CITATION
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28{"date-parts": [{"2019"}]}, "page": "35-42", "title": "Industry
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30citation-style-language/schema/raw/master/csl-citation.json"}(Kumar et al.,
312019). These risks include malware, cyberattack, spyware, and data loss that can eventually
32have a significant impact on the different production procedures ADDIN ZOTERO_ITEM
33CSL_CITATION {"citationID": "65bgswrF", "properties":
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9citation-style-language/schema/raw/master/csl-citation.json")(Kumar et al.,
102019a). To sum up, companies are facing the challenge of implementing new supply chain
11technologies. However, securing adequately digital SCs is the real challenge as hackers aim to
12attack manufacturing activities ADDIN ZOTERO_ITEM CSL_CITATION
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28citation-style-language/schema/raw/master/csl-citation.json")(Kumar et al.,
292019). The consequences of such cyberattacks are economic losses exceeding US \$1 trillion
30in annual revenue losses for the entire industry ADDIN ZOTERO_ITEM CSL_CITATION
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2Systems and Artificial Intelligence in Supply Chain Risk Management.-
3Chapter 5. Resilience Assessment in Complex Supply Networks.- Chapter 6.
4What value for whom in risk management? -- A multi value perspective on
5risk management in an engineering project supply chain.- Chapter 7. Risk
6Management of Critical Logistical Infrastructures: Securing the Basis for
7Effective and Efficient Supply Chains.- Chapter 8. Procedure Model for
8Supply Chain Digitalization Scenarios for a Data-Driven Supply Chain Risk
9Management.- Chapter 9. Preparing for the Worst.- Chapter 10. The future of
10resilient supply chains.- Chapter 11. Can Buyer Consortia Improve
11Supplier Compliance?- Chapter 12. Leadership in Risky Supply Chains.-
12Chapter 13. Malicious Supply Chain Risk: A Literature Review and Future
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16The Relationship between Firm Resilience to Supply Chain Disruptions and
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19between supply and supplier risk for better supply chain risk management.-
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21and Future Research.- Chapter 21. The Impact of Supply Chain Disruptions on
22Organizational Performance: A Literature Review.- Chapter 22. The
23Management of Disruption Supply Risks at Vestas Wind Systems.- Chapter 23.
24Foreign Exchange Risk Mitigation Strategies in Global Sourcing: The case of
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26management practice perspective.- Chapter 25. Risk in complex supply
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28Tumult: Supply Chain Risk Management in an Age of Governmental
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38 Advanced manufacturing techniques, integrated cyber-space systems, complex
39components and therefore, the various services of outsourcing are the main sources of risks.
40So, appropriate identification of different risks helps in risk management ADDIN

1 limitations/implications – This paper extends the current theory on cyber and information
2 risks in supply chains, as a combination of supply chain risk management and resilience, and
3 information risk management. It provides an analysis and classification of cyber and
4 information risks, sources of risks and initiatives to managing them according to a supply
5 chain perspective, along with an investigation of their adoption across the supply chain. It
6 also studies how the concept of resilience has been deployed in the CSCRM process by
7 companies. By laying the first empirical foundations of the subject, this study stimulates
8 further research on the challenges and drivers of initiatives and coordination mechanisms for
9 CSCRM at a supply chain network level. Practical implications – Results invite companies to
10 break the “silos” of their activities in CSCRM, embracing the whole supply chain network for
11 better resilience. The adoption of IT security initiatives should be combined with
12 organisational ones and extended beyond the dyad. Where applicable, initiatives should be
13 bi-directional to involve supply...,"author":{"dropping-
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20 information risks in supply chains: insights from an exploratory analysis","type":"article-
21 journal","volume":"24"},"schema":"https://github.com/citation-style-language/schema/raw/
22 master/csl-citation.json"}(Colicchia, Creazza and Menachof, 2019), the major information
23 risks in a SC are considered the followings:

- 24 • *Risk to information confidentiality*: concerns for the potential loss of control over
25 sensitive information/data throughout the SC. In the digital era, confidentiality loss
26 can be costly for an organization as there is significant information flows that need to
27 be protected;
- 28 • *Risk to information privacy*: concerns the possible misuse of information/data in other
29 context than the main purpose set by the information proprietor;
- 30 • *Risk to information integrity*: concerns the possible corruption and damage of
31 data/information stored in the SC system. Because of the digitalization of SCs, cyber-
32 attacks can easily affect the integrity of industrial systems.

33 Consequently, to avoid these risks, the three fundamental security requirements for the
34 next generation of smart SCs are as follows:

- 1 • *Confidentiality*: It involves maintaining the privacy of the information flow
- 2 throughout the horizontal and the vertical value chains of the manufacturing system;
- 3 • *Availability*: Various forms of cyber and physical attacks can cause the manufacturing
- 4 system to be out of service. In a well-connected I4.0, an attack on the availability may
- 5 be mitigated due to the distributed architecture;
- 6 • *Integrity*: ensures proper modification or destruction.

7 **To build resilient supply chains, there are diverse capabilities that need to be in place**

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24style-language/schema/raw/master/csl-citation.json"}(Dubey et al., 2020). Stakeholders
25should focus on identifying, measuring and analyzing risks to reduce negative impacts ADDIN
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3{"date-parts":[["2020"]]}},{"schema":"https://github.com/citation-style-language/schema/raw/
4master/csl-citation.json"}(Diaz et al., 2020). Risk control and management in a digital SC will
5focus specifically on addressing cybersecurity concerning third parties and providing quick
6organisational reactions to unplanned incidents. Furthermore, the security systems for
7SCM4.0 need to detect occurrences of security events, to protect critical structures, implement
8the necessary safeguarding tools, respond to threats in real-time and have the possibility to
9recover every attack, if it happens ADDIN ZOTERO_ITEM CSL_CITATION
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14["http://www.mendeley.com/documents/?uuid=2eb812a4-b502-46d3-9019-
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16ICCAD.2017.8203896","ISBN":"9781538630938","ISSN":"10923152","abstract":"© 2017
17IEEE. The next industrial revolution will incorporate various enabling technologies. These
18technologies will make the product lifecycle of the manufacturing system efficient,
19decentralized, and well-connected. However, these technologies have various security
20issues, and when integrated in the product lifecycle of manufacturing systems can pose
21various challenges for maintaining the security requirements such as confidentiality, integrity,
22and availability. In this paper, we will present the various trends and advances in the security
23of the product lifecycle of the manufacturing system while highlighting the roles played by the
24major enabling components of Industry 4.0."},"author":[{"dropping-
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33trends and advances in manufacturing systems in the era of industry 4.0","type":"article-
34journal","volume":"2017-Novem"}},{"schema":"https://github.com/citation-style-language/
35schema/raw/master/csl-citation.json"}(Chhetri et al., 2017). With the new technologies, using

1a risk monitor system based on BD and warning indicators will help companies to stay one
2step ahead of their competitors if they have been attacked.

1Table 4. SCM 4.0 risks

Risks	Type of risk	References	Solution	References
Macroeconomic fluctuation SC overall coordination Operating status of a single enterprise	Financial risks	ADDIN ZOTERO_ITEM CSL_CITATION {"citationID":"5pA86J18","properties":{"formattedCitation":"(Faizal and Palaniappan, 2014)","plainCitation":"(Faizal and Palaniappan, 2014)","noteIndex":0},"citationItems":[{"id":"fJ2LYHh2/u1nJR UVA","uris":["http://www.mendeley.com/documents/?uuid=f62ef462-0e39-453b-a258-0fe664fb888a"],"uri":["http://www.mendeley.com/documents/?uuid=f62ef462-0e39-453b-a258-0fe664fb888a"],"itemData":{"abstract":"Supply chains have expanded rapidly over the decades, with the aim to increase productivity, lower costs and fulfil demands in emerging markets. The increasing complexity in a supply	Perfect the relevant laws and regulations, Standardize the market behaviour Establish a risk control system Giving play to the role of supervision of logistics information. Introduce the insurance institutions	ADDIN ZOTERO_ITEM CSL_CITATION {"citationID":"Oo004YaB","properties":{"formattedCitation":"(Yang et al., 2019)","plainCitation":"(Yang et al., 2019)","noteIndex":0},"citationItems":[{"id":"fJ2LYHh2/jn4CB hGT","uris":["http://www.mendeley.com/documents/?uuid=c38dad35-b110-4176-8e9d-f8789964da9a"],"uri":["http://www.mendeley.com/documents/?uuid=c38dad35-b110-4176-8e9d-f8789964da9a"],"itemData":{"DOI":"10.1016/j.cogsys.2019.02.001","ISSN":"13890417","abstract":"The supply chain financial risk management model is established under the Internet financial model, so as to

chain hinders visibility and consequently reduces one's control over the process. Cases of disruption such as the ones faced by Ericsson have shown that a risk event occurring at one point of the supply chain can greatly affect other members, when the disruption is not properly controlled. Complexity and disintegration are emerging as major challenges in supply-chain risk management. It has become more difficult to identify risks as supply-chain operations have fallen into the hands of outside service providers, and are therefore less visible. The risks, their identification and impact depend on the position of the companies in the chain, and on the level of analysis they can carry out. . Supply chain

improve the supply chain's ability and resist risks, a financial risk management model of Internet supply chain is proposed based on data science. Firstly, the forms and countermeasures of financial risk in Internet supply chain is analyzed. The data science analysis method is used to analyze the risk management model, and the supply chain financial risk management model is constructed based on the multivariate piecewise regression analysis and the financing decision effectiveness game. The relationship between supply chain financial risk management and enterprise performance is studied under the Internet finance model, the validity of the financing

management thus faces a pressing need to maintain the expected yields of the system in risk situations. This work provides a review of definitions and classifications of types of risk; a holistic view of risk assessment and management is taken here. This project aims to analyse how supply chain risks could be effectively managed. This is done firstly by positioning the research agenda in Supply chain Risk Management (SCRM). Then, methods for effective management of supply chain risk are identified and analysed", "author": [{"dropping-particle": "", "family": "Faizal", "given": "K", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Palaniappan", "given": "PL. K.", "non-dropping-particle": "", "parse-

decision of Internet supply chain is analyzed, and it constructs the decision model of Internet supply chain by descriptive statistical analysis method. The fuzzy decision method is used to analyze the risk assessment of Internet supply chain, and the Simunic model is used to analyze the correlation model of risk management in Internet supply chain. In order to improve the risk management ability of Internet supply chain, the statistical analysis and comprehensive decision of risk control are carried out by using piecewise sample regression analysis. The results of empirical data analysis show that the model has good piecewise fit for financial risk management and management of supply chain under Internet

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 and Palaniappan, 2014)

financial model, and
 the accuracy of data
 evaluation is high. The
 model is robust for
 financial risk
 management and
 performance
 evaluation of supply
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Inbound product quality Product arrival variability(delays) Loss of suppliers	Supply risks	ADDIN ZOTERO_ITEM CSL_CITATION { "citationID": "Shkit0Ru", "properties": { "formattedCitation": "(Faizal and Palaniappan, 2014; Yang et al., 2019)", "plainCitation": "(Faizal and Palaniappan, 2014; Yang et al., 2019)", "noteIndex": 0 }, "citationItems": [{ "id": "fJ2LYHh2/u1nJR UVA", "uris": ["http:// www.mendeley.com/ documents/? uuid=f62ef462-0e39- 453b-a258- 0fe664fb888a"], "uri":	Establish uniform standards in cooperation with the principal players/ industry associations of the SC	ADDIN ZOTERO_ITEM CSL_CITATION { "citationID": "FTP5L2vi", "properties": { "formattedCitation": "(Schröder et al., 2014)", "plainCitation": "(Schröder et al., 2014)", "noteIndex": 0 }, "citationItems": [{ "id": "fJ2LYHh2/ffpPm dRV", "uris": ["http:// www.mendeley.com/ documents/? uuid=63a70edd-dc74- 4491-9273- 3d1b54bc1755"], "uri": ["http://

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complexity in a supply
chain hinders visibility
and consequently
reduces one's control
over the process.
Cases of disruption
such as the ones faced
by Ericsson have
shown that a risk event
occurring at one point
of the supply chain can
greatly affect other
members, when the
disruption is not
properly controlled.
Complexity and
disintegration are
emerging as major
challenges in supply-
chain risk management.
It has become more

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the fourth industrial
revolution is
characterized by a
new method of
controlling the
production processes.
Through the
employment of new
technical approaches,
like e.g. cloud
computing or cyber
physical systems, the
supply chain becomes
more flexible and more
transparent. However,
supply chain
management will be
increasingly faced with
new challenges.
Resulting from
modified framework
conditions in Industry
4.0 also new types of
risks may occur.
Therefore, the paper
aims at identifying the

difficult to identify risks as supply-chain operations have fallen into the hands of outside service providers, and are therefore less visible. The risks, their identification and impact depend on the position of the companies in the chain, and on the level of analysis they can carry out. . Supply chain management thus faces a pressing need to maintain the expected yields of the system in risk situations. This work provides a review of definitions and classifications of types of risk; a holistic view of risk assessment and management is taken here. This project aims to analyse how supply chain risks could be effectively managed. This is done firstly by positioning the research agenda in Supply chain Risk Management (SCRM). Then, methods

impact of Industry 4.0 on supply chain risk management. Possible risks that might occur will be identified and classified. Changes in the content and running of the supply chain risk management process will be analysed and first risk mitigation measures for professional practice will be given.", "author": [{"dropping-particle": "", "family": "Schröder", "given": "Meike", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Indorf", "given": "Marius", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Kersten", "given": "Wolfgang", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "id": "ITEM-1", "issue": "October", "is

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data science. Firstly,
the forms and
countermeasures of
financial risk in Internet
supply chain is
analyzed. The data
science analysis
method is used to
analyze the risk
management model,
and the supply chain
financial risk
management model is
constructed based on

the multivariate piecewise regression analysis and the financing decision effectiveness game. The relationship between supply chain financial risk management and enterprise performance is studied under the Internet finance model, the validity of the financing decision of Internet supply chain is analyzed, and it constructs the decision model of Internet supply chain by descriptive statistical analysis method. The fuzzy decision method is used to analyze the risk assessment of Internet supply chain, and the Simunic model is used to analyze the correlation model of risk management in Internet supply chain. In order to improve the risk management ability of Internet supply chain, the statistical analysis and comprehensive

decision of risk control
are carried out by using
piecewise sample
regression analysis.
The results of empirical
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the model has good
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and consequently
reduces one's control
over the process.
Cases of disruption
such as the ones faced
by Ericsson have
shown that a risk event
occurring at one point
of the supply chain can
greatly affect other

members, when the disruption is not properly controlled. Complexity and disintegration are emerging as major challenges in supply-chain risk management. It has become more difficult to identify risks as supply-chain operations have fallen into the hands of outside service providers, and are therefore less visible. The risks, their identification and impact depend on the position of the companies in the chain, and on the level of analysis they can carry out. . Supply chain management thus faces a pressing need to maintain the expected yields of the system in risk situations. This work provides a review of definitions and classifications of types of risk; a holistic view of risk assessment and management is taken

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decades, with the aim to increase productivity, lower costs and fulfil demands in emerging markets. The increasing complexity in a supply chain hinders visibility and consequently reduces one's control over the process. Cases of disruption such as the ones faced by Ericsson have shown that a risk event occurring at one point of the supply chain can greatly affect other members, when the disruption is not properly controlled. Complexity and disintegration are emerging as major challenges in supply-chain risk management. It has become more difficult to identify risks as supply-chain operations have fallen into the hands of outside service providers, and are therefore less visible. The risks, their identification and

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Confidentiality Cyberattack Data theft Exploitation of maintenance access Higher vulnerability to operational accidents Information privacy Intellectual property Lose customer's data Malware and loss of data Network vulnerability scans Risk to information Risk to information integrity Specific investment Spyware The loss of resource control Transaction risk	I4.0 risks	ADDIN ZOTERO_ITEM CSL_CITATION { "citationID": "sHWbZB7 S", "properties": { "formattedCitation": "(C olicchia, Creazza and Menachof, 2019; Schrö der et al., 2014; Xue et al., 2013)", "plainCitation": "(Colicchia, Creazza and Menachof, 2019; Schröder et al., 2014; Xue et al., 2013)", "noteIndex": 0}, "c itationItems": [{"id": "fJ2LYHh2/FRJfBv oX", "uris": ["http:// www.mendeley.com/ documents/? uuid=975a48aa-380b- 4362-ad00- dae6b73d3404"], "uri": ["http:// www.mendeley.com/ documents/? uuid=975a48aa-380b- 4362-ad00-	Identify, measure and analyze risks Implement appropriate safeguards to protect critical infrastructures, Detect the occurrence of security events, Respond to threats, Recover after an attack has happened Diversify regarding technological systems	ADDIN ZOTERO_ITEM CSL_CITATION { "citationID": "ZSBAuV TK", "properties": { "formattedCitation": "(Arunachalam et al., 2018; Schröder et al., 2014)", "plainCitation": "(Arunachalam et al., 2018; Schröder et al., 2014)", "noteIndex": 0}, "c itationItems": [{"id": "fJ2LYHh2/ffpPm dRV", "uris": ["http:// www.mendeley.com/ documents/? uuid=63a70edd-dc74- 4491-9273- 3d1b54bc1755"], "uri": ["http:// www.mendeley.com/ documents/? uuid=63a70edd-dc74- 4491-9273- 3d1b54bc1755"], "item Data":

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relied on a qualitative approach based on a comparative case study analysis involving five large multinational companies with headquarters, or branches, in the UK. Findings – Results highlight the importance for CSCRm to shift the viewpoint from the traditional focus on companies' internal information technology (IT) infrastructure, able to "firewall themselves" only, to the whole supply chain with a cross-functional approach; initiatives for CSCRm are mainly adopted to "respond" and "recover" without a well-rounded approach to supply chain resilience for a long-term capacity to adapt to changes according to an evolutionary approach. Initiatives are adopted at a firm/dyadic level, and a network perspective is missing. Research

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limitations/implications
 – This paper extends the current theory on cyber and information risks in supply chains, as a combination of supply chain risk management and resilience, and information risk management. It provides an analysis and classification of cyber and information risks, sources of risks and initiatives to managing them according to a supply chain perspective, along with an investigation of their adoption across the supply chain. It also studies how the concept of resilience has been deployed in the CSCRM process by companies. By laying the first empirical foundations of the subject, this study stimulates further research on the challenges and drivers of initiatives and

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 Data, many
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 performance.
 However, past
 literature on BDA have
 put limited focus on
 understanding the
 capabilities required to
 extract value from big
 data. In this context,
 this paper aims to
 provide a systematic
 literature review of

	<p>coordination mechanisms for CSCRm at a supply chain network level. Practical implications – Results invite companies to break the “silos” of their activities in CSCRm, embracing the whole supply chain network for better resilience. The adoption of IT security initiatives should be combined with organisational ones and extended beyond the dyad. Where applicable, initiatives should be bi-directional to involve supply...</p> <p>supply...","author": [{"dropping-particle":"","family":"Colicchia","given":"Claudia","non-dropping-particle":"","parse-names":false,"suffix":""}], [{"dropping-particle":"","family":"Creazza","given":"Alessandro","non-dropping-particle":"","parse-names":false,"suffix":""}], [{"dropping-particle":"","family":"Me</p>	<p>BDA capabilities in supply chain and develop the capabilities maturity model. The paper presents the bibliometric and thematic analysis of research papers from 2008 to 2016. This paper contributes in theorizing BDA capabilities in context of supply chain, and provides future direction of research in this field.","author": [{"dropping-particle":"","family":"Arunachalam","given":"Deepak","non-dropping-particle":"","parse-names":false,"suffix":""}], [{"dropping-particle":"","family":"Kumar","given":"Niraj","non-dropping-particle":"","parse-names":false,"suffix":""}], [{"dropping-particle":"","family":"Kawalek","given":"John Paul","non-dropping-particle":"","parse-names":false,"suffix":""}]</p>
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742-1222", "abstract": "Firms face significant risk when they adopt digital supply chain systems to transact and coordinate with their partners. Drawn upon modular systems theory, this study proposes that system modularity mitigates the risk of adopting digital supply chain systems and therefore motivates firms to digitize more of their supply chain operations. The study theorizes how the risk-mitigating effect of system modularity can be enhanced by the allocation of decision rights to the IT (information technology) unit. The main logic is that IT managers with more domain IT knowledge can better utilize their knowledge in decision making to achieve effective system modularity. We tested these theoretical

propositions using a survey study of Chinese companies and found empirical support. We also found that the allocation of decision rights to the IT unit does not directly mitigate the perceived risk of digital supply chain systems, which highlights the role of decision allocation to the IT unit as a key moderator in risk mitigation. The study generates theoretical and practical implications on how IT governance and system modularity may jointly mitigate risk and foster supply chain digitization."

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(Colicchia, Creazza and
Menachof, 2019;
Schröder et al., 2014;
Xue et al., 2013)

17. Research gaps, Directions for future research and Implications for practitioners

2This paper is the first to review the existing literature on SCM4.0 published during the period
3between 1994 and 2020 and to develop a roadmap framework for the implementation of
4SCM4.0. Hence, to encourage research in the field of digital supply chain management, the
5following gaps in the existing literature, directions for future research and implication for
6practitioners are established.

77.1 Research gaps and directions for future research

8In the present paper, SCM4.0 was analyzed through a literature review. From such an
9analysis, the following research gaps were identified:

- 10 • The field lacks a framework that provides a roadmap for the implementation of SCM
11 4.0. The existing frameworks do not provide strategic and concrete guidelines to
12 implement a SCM 4.0. It would be helpful for organizations to have a roadmap on
13 how to digitalize their SCs. The roadmap should take into consideration the different
14 needed resources (e.g. financial, human competencies, legal, ethics, environment).
- 15 • From the 176 papers identified, no article discussed the SC skills needed in the I4.0
16 era. With the digitalization of SCs, new jobs will be created. Those jobs will be
17 dedicated to novel competencies. Therefore, this former should be well known in
18 order to be included in the educational system of new graduated generations and to re-
19 orient the labor market.
- 20 • There is a lack of articles that deal with SCM4.0 in various industries, e.g. food,
21 fashion, etc. Despite the significant role that the automotive industry commonly plays
22 in the advancement of technology development and its application, no paper studying
23 a real-case implementation of SCM4.0 in this industry was identified;
- 24 • From the bibliometric analysis, it was clear that there is a lack of discussion about
25 digital and smart SCs far away from its enablers (novel technologies). In other words,
26 the studies about Digital SCM are not sufficient to well understand all the changes
27 made in the value chain. Moreover, the digitalization of each SC process is not treated
28 in any of the papers;
- 29 • A lack of research dealing with SCM4.0's implementation and sustainment challenges
30 was also identified. Despite the importance of sustainability to retain a competitive
31 advantage, none of the selected papers studied the co-existence of sustainability and
32 the smartness in the SC. Additionally, the impact of digitalization on the different
33 dimensions of SC sustainability is not discussed;

- In the 176 papers studied, authors have not explored the effects of the implementation of SCM 4.0 on human beings performance. Humans are the core of any organisation. Hence, it is of paramount importance to implement technologies that help to improve productivity but without having negative side effects on the health and safety of humans. Moreover, studies dealing with the probability of people losing their jobs have not been conducted. In other words, the fact of replacing human competencies by novel technology or the creation of new jobs thanks to digitalization should be explored;
- The change from a traditional system to an interconnected network differs from one firm to another. Hence, no article has dealt with overcoming the difficulties of SC transformation. Every SC is different from others (e.g. an automotive SC is different from a Food SC). Thus, it is important to study the specific difficulties (e.g. financial, material, social) that firms could face when digitalizing their SCs. Furthermore, guidelines or a roadmap could also be proposed to overcome those difficulties;
- No article dealing with risk management in the different processes of SCM4.0 was identified. Organizations work in environments of significant uncertainties, and especially, with the emergence of the novel technologies in the SCs, new risks have born. Thus, it is important to conduct studies dealing with the way in which risks can be faced while implementing a digital supply chain. Furthermore, each SC process should be studied to establish strategies to defend the different process resources from internal and external risks.

A future research agenda for SCM4.0 is presented below in the form of research questions, see Table 5. It underlines potential routes for future SCM4.0 research.

Table 5. Research questions to guide further research

SCM 4.0 implementation

-
1. What is **the** efficient strategy to transform a traditional into a digital SC?
 2. What are the barriers and the negative effects of implementing SCM4.0?
 3. Can the current transformation from a traditional to an interconnected SC ensure a better SC performance for every network organisation?
 4. Can a company's location affect the implementation of SC4.0?
 5. What constitutes an effective digitalization approach?
-

SCM 4.0 in industry

1. Is it sufficient to have one roadmap framework for all industries?
 2. Can the current implementation framework be adapted to a specific industry?
-

SCM 4.0 and Human resources

1. What are the SC skills needed in the SCM 4.0 era?
 2. Can SCM4.0 have a negative effect on the employees' social lives?
 3. What is the human contribution in the SCM4.0 performance of an organisation?
-

Technologies in SCM 4.0

1. What is the most appropriate technology for each SC process?
 2. What may be the main drivers and barriers to implementing a specific technology in the SC?
-

Risk management in SCM 4.0

1. What are the new potential risks appearing with SC digitalization?
 2. How can the SC4.0 be protected against threats and incidents?
 3. What are the characteristics of an effective risk management approach for SC4.0?
-

1

27.2 Implications for practitioners and managers

3This paper has four main implications for theory and practice. First, it provides a solid
4background to the subject field of SCM4.0 in the digitalization era. Second, the literature
5review offers unique insights on the theme and outlines motivations, barriers and technologies
6impact. Third, it can be a reference for researchers to have an overview of SCM 4.0's context
7and issues to work on in future studies. Finally, a conceptualized framework for the
8implementation of SCM4.0 is developed, which may be followed up as a roadmap in further
9works. The study contributes to the literature of SCM4.0 by being the first study focusing on
10both SCM4.0 and its technologies.

1 Practitioners and managers are exposed to significant information regarding new trends,
2 techniques and methods derived from I4.0. For this reason, they may struggle to implement
3 SCM4.0 and may be confused to select the suitable technologies for their SCs. Moreover, they
4 may find difficult to define the impact of each technology in the SC. Our study offers a
5 framework, see Figure 12, to guide practitioners and managers to implement SCM4.0 and
6 make them aware of possible risks they may face. Our framework distinguishes different
7 components that are essential for every SC transformation.

88. Conclusions

9 This study presents a state-of-the-art literature review on SCM4.0 and proposes a conceptual
10 framework to better understand digital SCM as guidelines for SCM4.0 managers. SCM4.0
11 refers to the development of SCs, a consequence of the changing innovation scene, and
12 expanding availability between computerised and physical universes.

13 New access to data, computational capacities, and inventive advancements have fallen and
14 associated with the once direct SC. Presently, real-time data and experiences can be shared
15 over the whole supply system to drive decisions. These changes are going on rapidly. In any
16 case, with change comes opportunity: the capacity of digital SC to assume an indispensable
17 choice-making, modifying numerous supply systems to the particular needs of customers.

18 The developed framework has various useful components that may encourage scientists
19 and practitioners to use it. It offers a straightforward, easy-to-use graphical representation of
20 SCM4.0. Moreover, it focuses on demonstrating the connection between modules in the field.
21 The framework represents an explanatory instrument and a reference roadmap. Hence, apply
22 the SCM4.0 proposed framework will be deployed in an industrial real-case application such
23 as the digitalization of an automotive SC.

24 This paper has a number of limitations that offer opportunities for the development of
25 future studies. The suggested understanding framework is designed to support SCM4.0's
26 explanation overall. Consequently, it does not provide a detailed explanation of the third level
27 of the SCM 4.0's framework. Thus, future studies can broaden the framework, concentrating
28 on specific components. In other words, the present framework can be expanded and the
29 significance of the various subcomponents and elements can be studied too.

30

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56 *Production Economics*, Elsevier B.V., Vol. 211, pp. 22–33.

1Appendix I: Authors contributions in SCM 4.0

Authors	Year	Key contribution	Technologies
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companies are seeking ways to develop new means of creating and disseminating 3DP content, in order to capture new business opportunities. However, to date the true business opportunities of 3DP have not been completely uncovered. This research explores the challenges posed in the development and deployment of 3DP and focuses on China, which is still the main manufacturing hub of the world. The main purpose of this research is to uncover the obstacles that resist mass-scale applications of 3DP. By means of empirical semi-structured interviews with 3DP companies in China, it is found that many companies can see the benefits of 3DP, but its potential has not been delivered as promised. One reason is due to the fact that 3DP

has not been integrated well in the supply chain. The other reason concerns potential intellectual property issues that cannot effectively prevent counterfeiting. To tackle the above issues, several areas have been identified that could be improved further. In particular, the legal complications concerning 3D-printed content could be overcome by a licensing platform."

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al., 2018
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compared to conventional manufacturing methods or external sourcing require a holistic analysis for investment decision making. Until now, research has merely assessed case study-related potentials and specific aspects like production costs. Comprehensive information about value drivers in the overall supply chain is weak. Existing value-based supply chain management concepts are only of limited suitability. This paper develops a framework for investment decisions based on Economic Value Added (EVA), providing assessment of value drivers in global supply chains, including an empirical study with eight companies across different industries.", "author": [{"dropping-particle": "", "family": "Feldmann", "given": "Carsten"}]

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The paper presents a forecasting model with the inventory replenishment system leading to a decrease in inventory levels and an increase in the level of customer service.

AI

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this paper is to develop
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Design/methodology/ap
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makes an attempt to
capture the knowledge
of segmenting the
customers based on
```

various attributes as an input to the demand forecasting in a retail store. The paper suggests a data mining model which has been used for forecasting of demand. The proposed model has been applied for forecasting demands of eight SKUs for grocery items in a supermarket. Based on the proposed forecasting model, the inventory performance has been studied with simulation. Findings – The proposed forecasting model with the inventory replenishment system results in the reduction of inventory level and increase in customer service level. Hence, the proposed model in the paper", "author": [{"dropping-particle": "", "family": "Bala", "given": "Pradip Kumar", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Journal

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The paper presents the benefits of collaborative forecasting and the problems of the traditional forecasting process.

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surfaces are usually
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daunting problem. On
the basis of a structural
similarity between the
CDR2-like loop of CD4
and the beta-hairpin
region of a short
scorpion toxin,
scyllatoxin, we
transferred the side
chains of nine residues
of CD4, central in the
binding to HIV-1
envelope glycoprotein
(gp120), to a structurally
homologous region of
the scorpion toxin
scaffold. In competition
experiments, the

resulting 27-amino acid miniprotein inhibited binding of CD4 to gp120 with a 40 microM IC(50). Structural analysis by NMR showed that both the backbone of the chimeric beta-hairpin and the introduced side chains adopted conformations similar to those of the parent CD4. Systematic single mutations suggested that most CD4 residues from the CDR2-like loop were reproduced in the miniprotein, including the critical Phe-43. The structural and functional analysis performed suggested five additional mutations that, once incorporated in the miniprotein, increased its affinity for gp120 by 100-fold to an IC(50) of 0.1-1.0 microM, depending on viral strains. The resulting mini-CD4 inhibited infection of CD4(+) cells by different virus isolates. Thus, core regions of large

protein-protein
interfaces can be
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Provides an overview of the various AI methods. The concepts, fundamentals, the reported applications of each method, the used structures, algorithms, and functions are presented.

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decision-making process by humans. However, this does not mean to remove human completely from the production process, but replacing accurate, tireless, and fast machines with humans to optimize the production. This chapter discusses the basic concepts of artificial intelligence techniques and their applications in beverage science and technology."

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Reviews the AI applications for the electricity supply industry with two case studies: an expert system for security monitoring and applications of neural networks to voltage collapse monitoring.

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2018 Provides a comprehensive review of the SC literature addressing -SC risk management related issues using AI spectrum approaches.

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chain. SCRM strategies
often depend on rapid
and adaptive decision-
making based on
potentially large,
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multidimensional data sources. These characteristics make SCRM a suitable application area for artificial intelligence (AI) techniques. The aim of this paper is to provide a comprehensive review of supply chain literature that addresses problems relevant to SCRM using approaches that fall within the AI spectrum. To that end, an investigation is conducted on the various definitions and classifications of supply chain risk and related notions such as uncertainty. Then, a mapping study is performed to categorise existing literature according to the AI methodology used, ranging from mathematical programming to Machine Learning and Big Data Analytics, and the specific SCRM task they address...","author":

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This article explores different AI sub-fields that are ideally suited to overcoming SCM-related practical issues. It defines the most fruitful areas of SCM where AI can be applied.

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AI for SCM, this paper explores various sub-fields of AI that are most suitable for solving practical problems relevant to SCM. In so doing, this paper reviews the past record of success in AI applications to SCM and identifies the most fruitful areas of SCM in which to apply AI.

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The article discusses BDA SC capacities and offers direction for future study. It contributes to the continuing discussion of BDA in this field.

BDA

Analytics (BDA) capabilities to improve their performance. However, past literature on BDA have put limited focus on understanding the capabilities required to extract value from big data. In this context, this paper aims to provide a systematic literature review of BDA capabilities in supply chain and develop the capabilities maturity model. The paper presents the bibliometric and thematic analysis of research papers from 2008 to 2016. This paper contributes in theorizing BDA capabilities in context of supply chain, and provides future direction of research in this field."

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pose Big data is

increasingly becoming a

major organizational

The article provides initial literature review studies on “BD” problems, trends and perspectives in SCM in order to provide a framework IOT – Value-adding.

enterprise force to reckon with in this global era for all sizes of industries. It is a trending new enterprise system or platform which seemingly offers more features for acquiring, storing and analysing voluminous generated data from various sources to obtain value-additions. However, current research reveals that there is limited agreement regarding the performance of “big data.” Therefore, this paper attempts to thoroughly investigate “big data,” its application and analysis in operations or supply-chain management, as well as the trends and perspectives in this research area. This paper is organized in the form of a literature review, discussing the main issues of “big data” and its extension into “big data II”/IoT–value-adding perspectives by

proposing a value-adding framework.

Methodology/research approach The research approach employed is a comprehensive literature review. About 100 or more peer-reviewed journal articles/conference proceedings as well as industrial white papers are reviewed. Harzing Publish or Perish software was employed to investigate and critically analyse the trends and perspectives of “big data” applications between 2010 and 2015. Findings/results The four main attributes or factors identified with “big data” include – big data development sources (Variety – V1), big data acquisition (Velocity – V2), big data storage (Volume – V3), and finally big data analysis (Veracity – V4). However, the study of “big data” has evolved and expanded a lot based on its application

and implementation processes in specific industries in order to create value (Value-adding – V5) – “Big Data cloud computing perspective/Internet of Things (IoT)”. Hence, the four Vs of “big data” is now expanded into five Vs. Originality/value of research This paper presents original literature review research discussing “big data” issues, trends and perspectives in operations/supply-chain management in order to propose “Big data II” (IoT – Value-adding) framework. This proposed framework is supposed or assumed to be an extension of “big data” in a value-adding perspective, thus proposing that “big data” be explored thoroughly in order to enable industrial managers and businesses executives to make pre-informed strategic operational and management

decisions for increased
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 (ROI). It could also
 empower organizations
 with a value-adding
 stream of information to
 have a competitive
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explores big data analytics and applications for logistics and supply chain management by examining novel methods, practices, and opportunities. The articles present and analyse a variety of opportunities to improve big data analytics and applications for logistics and supply chain management, such as those through exploring technology-driven tracking strategies, financial performance relations with data driven supply chains, and implementation issues and supply chain capability maturity with big data. This editorial note summarizes the discussions on the big data attributes, on effective practices for implementation, and on evaluation and implementation methods.", "author": [{"dropping-particle": "", "family": "Govi


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It contributes with a new classification framework providing a comprehensive image of current literature on where and how BDA was applied in the SCM context.

N": "0305-0548", "ISSN": "03050548", "PMID": "21688106", "abstract": "The rapidly growing interest from both academics and practitioners in the application of big data analytics (BDA) in supply chain management (SCM) has urged the need for review of up-to-date research development in order to develop a new agenda. This review responds to the call by proposing a novel classification framework that provides a full picture of current literature on where and how BDA has been applied within the SCM context. The classification framework is structurally based on the content analysis method of Mayring (2008), addressing four research questions: (1) in what areas of SCM is BDA being applied? (2) At what level of analytics is BDA used in

these SCM areas? (3)
 What types of BDA
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This work describes some frameworks that will facilitate the inclusion of the 3 V BD model in some significant undiscussed O&SCM fields. It explores the present status of BD studies in procurement, production, and logistics.

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This research confirms the connection between DDSC and various dimensions of manufacturing capacity. Furthermore, this study provides insight into the relationship between manufacturing capacity and customer satisfaction. It, also, provides a holistic perspective of BDA.

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papers have
suggested that
analysing and
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supply chain could
potentially lead to the
creation of competitive
advantage, its
exploratory nature
demands empirical
investigation. Drawing
upon the resource-
based view, this study
empirically investigates
the linkages between
data-driven supply
chains, manufacturing

capability and customer
nsatisfaction. The
survey data for this
study were gathered
from China's\
nmanufacturing industry
and analysed using
structural equation
modelling.\nResults
suggest that data-driven
supply chains are
positively associated\
nwith multiple
manufacturing capability
dimensions (i.e. quality,\
ndelivery, flexibility and
cost), which in turn, lead
to customer\
nsatisfaction
improvement. While
delivery appears to have
no significant\neffect on
customer satisfaction,
quality, flexibility and
cost are\nsignificantly
and positively
associated with
customer satisfaction.
This\nstudy provides
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This article discusses the role of data structures in SCM software and develops a data structure that can be used in the scheduling routine of SCM systems.

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reviews data structures and designs an efficient data structure for storage and retrieval of data that is used in the scheduling module of SCM software. Findings

- This paper introduces a new data structure and search and update algorithms. This data structure can be used in SCM software to record the availability of non-storable resources.

Originality/value - This is the first paper that discusses the role of data structures in SCM software and develops a data structure that can be used in the scheduling routine of SCM systems.

Scheduling is one of the complex modules of SCM software. Some of the special characteristics related to capacity of resources to develop a data structure that can be efficiently searched and updated as part of scheduling routines were used in

the new data structure. This data structure is a modified version of threaded height-balanced binary search tree. Each node in the proposed tree has one more key than a node in the ordinary threaded height-balanced binary search tree. The available algorithms in the literature on search and update operations on height-balanced binary search trees are modified to suit the proposed tree. © Emerald Group Publishing Limited."

"author": [{"dropping-particle": "", "family": "Ardalan", "given": "Ali", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Ardalan", "given": "Roya", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Industrial

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This paper presents a text mining analytics method for the literature review. This paper covered the disruptive technologies used in computer science, management science and information systems.

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This paper discusses the necessity to revisit the traditional BI concept that integrates and consolidates information in an organization in order to support firms looking for customer loyalty and retention.

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and customers.
Competitive pressures
have led to sourcing and
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global scale resulting in
a significant increase in
products. The paper
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The authors discuss the way BD is employed across the SC, uncover BD's potential to influence SC performance, and detail the obstacles to developing BD's potential.

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Piecyk and Bjorklund, 2015

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The article provides academic programs with an up-to date and timely assessment of potential industry workforce needs, allowing educators to make necessary changes to better prepare students with the required skill sets.

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 TTo assess today's
 fashion employers'
 needs for digital
 competency, this study
 explored the employee
 competency
 requirements per
 fashion supply chain
 function. The content
 analysis results of 649
 job advertisements
 posted on
 StyleCareers.com in
 2016 showed various
 digital competency
 requirements amongst 7
 fashion supply chain
 functions. The initial
 stages of the fashion
 business cycle, such as
 forecasting, consumer
 research, and design,

required a higher level of digital competency from employees than the final stages, such as production/sourcing and retailing/distribution. The finding showed a glimpse of the potential needs for digital intelligence that may be required by each fashion supply chain function to get ready for Industry 4.0. The finding calls for the need to build a framework for Fashion Industry 4.0 competency. This study's results may help employers and employees be better prepared for the Industry 4.0 and guide the training and education for the future workforce."

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This paper contributes to the literature by analyzing the relation of forecasting methods to BDA. This paper provides advice on how enterprises can employ BDA in their operational, tactical, or strategic demand plans.

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in order to model the
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graphene flakes during
chemical vapour
deposition and
potentially guide future
experimental work.
Basic activation

energies for atomic surface diffusion were determined by ab initio calculations. Larger scale growth was obtained within a kinetic Monte Carlo approach (KMC) with parameters based on the ab initio results. The KMC approach counts the first and second neighbours to determine the probability of surface diffusion. We report qualitative results on the size and shape of the graphene islands as a function of deposition flux. The dominance of graphene zigzag edges for low deposition flux, also observed experimentally, is explained by its larger dynamical stability that the present model fully reproduced."

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2018 This paper illustrates a framework for the design of a database aiding the assessment, planning and design of food production and distribution operations over a large scale area and strategic perspective.

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act":"The agro-food
industry is one of the
largest parts of the
European Union's
economy and faces
economic and
environmental stresses.
While food traceability
systems (FTSs) inform
supply chain actors of
product and logistical
attributes, large scale
implementations are
scarce and are do not
support active decision
making. We present a
framework developed
```

for FUTUREMED project used to perform a data-driven analysis that considers both micro and macro aspects of a food supply chain (FSC). With its comprehensive multiple-depth data architecture incorporated within a tailored decision-support platform, this framework and the resulting decision-support tool is the first to move beyond simple traceability implementation to the sustainable planning of food logistics, bridging the gap between research techniques and real-world data availability. We define KPIs that measure a subset of economic and environmental factors to quantify the impact of logistical decisions. We validate the framework with the case study of an Italian fruit trader that is considering opening a new warehouse. We conclude by suggesting that this framework be

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The research project is about to study information technology use in the inherently complex setting and scope of a long linked supply network. This scope of investigation enhances to use BD to mitigate risk in long linked SCs.

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This study aims to
consider the developing
of strategic use of big
data in association with
long-linked physical
goods supply focusing
non risk management.
Design/methodology/a
pproach Analysis is
grounded on a case
study of organizing the
import of machine parts
from Shanghai, China,
to Norway.
An
analytical framework is
developed through a
literature review on long-
linked supply chains,
big data and risk
management.
Findings
Analysis reveals that big
data use in this scenario
encompasses mainly
around handling risks
associated with
transformations in the

nsupply chain, a data-driven approach.
 Complexity is founded in\nttransformation - the flows of goods and information. Supply chain\ndynamics represent an important source for data acquisition for big data\ nanalytics.\nResearch limitations/implications
 The qualitative nature of the study\nlimits the aim of generalization. An alternative view of big data as\nprocess is discussed and proposed, adapted to supply chain management\nand industrial marketing functionality.\n\nOriginality/value This is the first part in an ongoing research project\naimed at developing a research approach to study information technology\nnuse in the inherently complex setting and scope of a long linked supply\nnetwork. This scope of investigation

enhances big data
associated with\
noperations dynamics
providing foundation for
future research on how
to\nuse big data to
mitigate risk in long
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and Wang, 2018

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IJLM-03-2017-
0059","ISSN":"1758655
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The purpose of the
paper is to identify the

This paper discusses the need for a comprehensive assessment for the adoption and application of data analytics in cold chain management and provides directions for future research.

multiple types of data that can be collected and analyzed by practitioners across the cold chain, the ICT infrastructure required to enable data capture and how to utilize the data for decision making in cold chain logistics. Design/methodology/approach Content analysis based literature review of 38 selected research articles, published between 2000 and 2016, was used to create an overview of data capture, technologies used for collection and sharing of data, and decision making that can be supported by the data, across the cold chain and for different types of perishable food products. Findings There is a need to understand how continuous monitoring of conditions such as temperature, humidity, and vibration can be translated to support real-time

assessment of quality, determination of actual remaining shelf life of products and use of those for decision making in cold chains. Firms across the cold chain need to adopt appropriate technologies suited to the specific contexts to capture data across the cold chain. Analysis of such data over longer periods can also unearth patterns of product deterioration under different transportation conditions, which can lead to redesigning the transportation network to minimize quality loss or to take precautions to avoid the adverse transportation conditions. Research limitations/implications The findings need to be validated through further empirical research and modeling. There are opportunities to identify all relevant parameters to capture product

condition as well as transaction data across the cold chain processes for fish, meat and dairy products. Such data can then be used for supply chain (SC) planning and pricing products in the retail stores based on product conditions and traceability information. Addressing some of the above research gaps will call for multi-disciplinary research involving food science and engineering, information technologies, computer science and logistics and SC management scholars. Practical implications The findings of this research can be beneficial for multiple players involved in the cold chain like food processing companies, logistics service providers, ports and wholesalers and retailers to understand how data can be effectively used for

better decision making
in cold chain and to
invest in the specific
technologies, which will
suit the purpose. To
ensure adoption of data
analytics across the cold
chain, it is also
important to
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2017 This paper proposes model service for SC performance by examining the effect of BDA, data security, and SC innovation capabilities.

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This paper bridges the gap between academic theoretical studies and practical realization through the case study of JCH, which can encourage and lead to avoid deficient or erroneous grounds in the planning, implementation and evaluation of cluster SC.

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a major industrial waste
emitter in China, which
is of the basis, potential
and practical
significance to construct
reverse supply chain
system owing to the
higher recycling value of
waste iron and steel.
With the theory of
reverse supply chain
coordination
management and
comprehensive
performance evaluation
of circular economy, this
paper study the internal
and external reverse
supply chain modules of

iron and steel industry and their integration from the perspective of the internal and external coordination innovation management. An evaluation model of reverse supply chain system is constructed for the sake of evaluating the construction progress of reverse supply chain in iron and steel industry. With the case of Baoshan iron & steel firm, using the above models, this paper analyzes and evaluates the progress of reverse supply chain construction. The results show that, firstly, the built steel reverse supply chain system and evaluation models may reflect and evaluate the construction progress of reverse supply chain system in Baoshan iron & steel firm; secondly, it has a value of reference and great significance to improve the construction

of reverse supply chain system in iron and steel industry.", "author": [{"dropping-particle": "", "family": "Huang", "given": "Biqing", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Xue", "given": "Xiao", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Kybernetes", "id": "ITEM-1", "issue": "1-2", "issued": {"date-parts": [{"2012"}]}, "page": "254-280", "title": "An application analysis of cluster supply chain: A case study of JCH", "type": "article-journal", "volume": "41"}}, {"schema": "https://github.com/citation-style-language/schema/raw/master/csl-citation.json"}Huang and Xue, 2012

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opportunities to improve big data analytics and applications for logistics and supply chain management, such as those through exploring technology-driven tracking strategies, financial performance relations with data driven supply chains, and implementation issues and supply chain capability maturity with big data. This editorial note summarizes the discussions on the big data attributes, on effective practices for implementation, and on evaluation and implementation methods."

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technology's perceived benefits to supply chains, where are disruptions mostly likely to occur and what are the potential challenges to further blockchain diffusion? We conducted in-depth interviews with 14 supply chain experts. Cognitive mapping and narrative analysis were deployed as the two main data analysis techniques to aid our understanding and evaluation of people's cognitive complexity in making sense of blockchain technology. We found that individual experts developed different cognitive structures within their own sensemaking processes. After merging individual cognitive maps into a strategic map, we identified several themes and central concepts that then allowed us to explore potential answers to the

three RQs. Our study is among the very few to date to explicitly explore how blockchains may transform supply chain practices. Using the sensemaking approach afforded a deeper understanding of how senior executives diagnose the symptoms evident from blockchains and develop assumptions, expectations and knowledge of the technology, which will then shape their future actions regarding its utilisation. We demonstrate the usefulness of sensemaking theory as an alternative lens in investigating contemporary supply chain phenomena such as blockchains. Bringing sensemaking theory to this discipline in particular enriches emerging behavioural operations research. Our contributions also lie in extending the

theories of prospective sensemaking and adding further insights to the stream of technology adoption studies.", "author": [{"dropping-particle": "", "family": "Wang", "given": "Yingli", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Singh", "given": "Meita", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Wang", "given": "Jingyao", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Rit", "given": "Mihaela", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "International Journal of Production Economics", "id": "ITEM-1", "issued": {"date-parts":

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This paper presents a new blockchain approach to improving the current SC. The novelty of this paper lies in applying a real-case study for implementing blockchain technology.

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model that directly or
indirectly fulfills supply
needs. But this model
has some
disadvantages, such as
the relationships
between the members
of the supply chain or
the lack of information
for the consumer about
the origin of the
products. In this paper
we propose a new
model of supply chain
via blockchain. This new
model enables the
concept of circular
economy and eliminates
many of the
disadvantages of the
current supply chain. In
order to coordinate all
the transactions that
take place in the supply

chain a multi-agent
system is created for
this paper.", "author":
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This article discusses ways to leverage blockchain technology to enhance SC resilience. It identifies specific application areas of BT to SC risk management operations.

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intermediaries'
interventions, including
hacking, compromised
privacy, vulnerability to
political turmoil, costly
compliance with
government rules and
regulation, instability of
financial institutions, and
contractual disputes.
This article unlocks the
mystique of blockchain
technology and
discusses ways to
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technology to enhance
supply chain resilience
in times of increased
risks and
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This paper is one of the first studies to examine the current state of blockchain diffusion within SCs. It lays a firm foundation for future research.

075a18288001"], "itemData": {"DOI": "10.1108/SCM-03-2018-0148", "ISSN": "13598546", "abstract": "Purpose – This paper aims to investigate the way in which blockchain technology is likely to influence future supply chain practices and policies.
Design/methodology/approach – A systematic review of both academic and practitioner literature was conducted. Multiple accounts of blockchain adoption within industry were also consulted to gain further insight.
Findings – While blockchain technologies remain in their infancy, they are gaining momentum within supply chains, trust being the predominant factor driving their adoption. The value of such technologies for supply chain management lies in four areas: extended visibility

and traceability, supply chain digitalisation and disintermediation, improved data security and smart contracts. Several challenges and gaps in understanding and opportunities for further research are identified by this research. How a blockchain-enabled supply chain should be configured has also been explored from a design perspective.

Research limitations/implications – This systematic review focuses on the diffusion of blockchain technology within supply chains, and great care was taken in selecting search terms. However, the authors acknowledge that their choice of terms may have excluded certain blockchain articles from this review. Practical implications – This paper offers valuable insight for supply chain practitioners into how

blockchain technology
has the potential to
disrupt existing supply
chain provisions as well
as a number of
challenges to its
successful diffusion.

Social implications –

The paper debates the
potential social and
economic impact
brought by blockchain.

Originality/value – This
paper is one of the first
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The paper presents a holistic approach for future studies on the adoption of new information science-based technologies.

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literature on BT and its adoption in the supply chain by developing, and statistically validating a model for understanding the user perceptions on BT adoption. The model is based on the integration of three adoption theories- technology acceptance model (TAM), technology readiness index (TRI) and the theory of planned behaviour (TPB). Based on a survey of 181 supply chain practitioners in India the proposed model was tested using structural equation modelling. The study found that the TRI constructs- Insecurity and discomfort have an insignificant effect on the perceived ease of use and usefulness. Perceived usefulness, attitude, and perceived behavioural control affect the behavioural intention. Subjective norm has a negligible

impact on behavioural intention. This is one of the preliminary studies on BT adoption in supply chain and the findings imply that the supply chain practitioners perceive BT adoption free of efforts and would help them to derive maximum benefits for improving the supply chain effectiveness. ©

2018, © 2018 Informa UK Limited, trading as Taylor & Francis

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This study sheds light on the disruption caused by the SCM reconfigurations. This study investigated the current state of blockchain applications in the SCM field.

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0143","ISSN":"1359854
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This paper aims to
identify, analyse and
organise the literature
about blockchains in
supply chain
management (SCM)
context (blockchain–
SCM integration) and
proposes an agenda for
future research. This
study aims to shed light
on what the main
current blockchain
applications in SCM are,
what the main
disruptions and
challenges are in SCM
because of blockchain
adoption and what the
future of blockchains

holds in SCM.

Design/methodology/ap
proach – This study
followed the systematic
review approach to
analyse and synthesise
the extant literature on
blockchain–SCM
integration. The review
analysed 27 papers
between 2008 and 2018
in peer-reviewed
journals. Findings –
Blockchain–SCM
integration is still in its
infancy. Scholars and
practitioners are not fully
aware of the potential of
blockchain technology
to disrupt traditional
business models.
However, the electric
power industry seems to
have a relatively mature
understanding of
blockchain–SCM
integration,
demonstrated by the
use of smart contracts.
Additionally, the
disintermediation
provided by blockchain
applications has the
potential to disrupt
traditional industries

(e.g. health care, transportation and retail). Research limitations/implications – The limitations of this study are represented mainly by the scarcity of studies on blockchain–SCM integration in leading journals and databases. Practical implications – This study highlights examples of blockchain–SCM integration, emphasising the need to rethink business models to incorporate blockchain technology. Originality/value – This study is the first attempt to synthesise existing publications about the blockchain–SCM integration, shedding light on the disruption caused by, and the necessity of, the SCM reconfigurations. Keywords", "author": [{"dropping-particle": "", "family": "Queiroz", "given": "Maciel M.", "non-dropping-particle": "", "parse-

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This study investigates current TTSs and certification labels and probes customer perception of a potential BCT-based solution for meat traceability.

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acceptance of blockchain technology (BCT) as a viable transparency and traceability system (TTS).
Design/methodology/approach: A questionnaire survey of 141 consumers reveals their opinions about TTSS. In addition, semi-structured interviews with seven retail managers, four government officials and one blockchain service provider (Project Provenance Ltd) provide expert insights.
Findings: The results demonstrate that consumers are overwhelmed by the amount and complexity of certification labels. As a TTS, BCT implementation appears to have significant positive influences on consumers' purchasing decisions, mediated by consumers' quality perceptions. This study reveals the discordant

perspectives of different stakeholders with regard to the importance of a BCT-based TTS.

Originality/value: This study investigates current TTSs and certification labels, and probes customer perception of a potential BCT-based solution for meat traceability.

Changes to supply chains' mentality and the active establishment of trust in BCT applications are needed.

Firms should take both holistic and altruistic views to deal with the challenges of TTSs in the meat supply chain.

The adoption of BCT, in combination with DNA coding, seems promising as a solution to many of the issues that currently plague TTSs."

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Sander et al., 2018
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This paper aims to strive  
to close the current  
research gap pertaining  
to potential implications  
of the blockchain for  
supply chain  
management (SCM) by  
presenting a framework  
built on four established  
economic theories,"
```

namely, principal agent theory (PAT), transaction cost analysis (TCA), resource-based view (RBV) and network theory (NT). These theories can be used to derive research questions that are theory-based as well as relevant for the industry. This paper is intended to initiate and stimulate an academic discussion on the potential impact of the blockchain and introduces a framework for middle-range theorizing together with several research questions.

Design/methodology/approach This paper builds on previous theories that are frequently used in SCM research and shows how they can be adapted to blockchain-related questions.

Findings This paper introduces a framework for middle-range theorizing together with several research

questions. Research
 limitations/implications
 The paper presents
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Cloud Computing in the supply chain. In order to test three hypotheses we conducted an empirical study in 484 companies from sectors in an intermediate position in the supply chain. The data gathering method consisted of a telephone survey using a computerised system (CATI). We used structural equation modelling (SEM) to test the hypotheses. The empirical study reveals that Advanced Manufacturing Technologies pursuing the internal efficiency of the supply chain (Intra-organisational IT) and IT for capabilities in e-business/e-commerce seeking external connection of the supply chain with other companies (Inter-organisational IT) are drivers of Cloud Computing assimilation. Furthermore, supply chain integration is one

of the major
consequences of Cloud
Computing assimilation
in the supply chain.
©2018, ©2018 Informa
UK Limited, trading as
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The article discusses the new system based on the I4.0 concepts of interoperability, machine to IT communication and cloud.

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This paper analyzes the current state of research in CC and SC Integration with the objective to identify research gaps and provide guidance for future research.

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research into Cloud
Computing and Supply
Chain Integration with
the objective to identify
the findings to date, the
areas of study
developed and research
gaps to provide
guidance for future
research. For this, a
Systematic Literature
Review was conducted,
with 77 papers
addressing the Cloud
Computing-Supply
Chain Integration

relationship identified for analysis. These papers provide evidence of a positive relationship between the adoption of Cloud Computing use in process/activity integration, technology/system integration, and supply chain partner integration. The reviewed literature also indicates that Cloud Computing use in supply chain can also have an impact on the integration of the supply chain's information, physical and/or financial flows."

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increase cost and may disrupt a patient's recovery process. In recent years, innovations in information technology have been leveraged to improve supply chain collaboration and move closer to matching supply with demand. In this article, we build on that body of research by examining cloud computing as an enabler of electronic supply chain management systems (e-SCMs) that enhances collaborative information sharing in a multi-echelon hospital supply chain. We use systems theory and system dynamics to develop two conceptual, causal loop diagrams (CLDs); one representing traditional and the other cloud-based information sharing in a hospital supply chain. CLDs and their equivalent system dynamics models are used to simulate the

performance of traditional and cloud-based hospital supply chains. We compare the performance metrics of both models: average inventory levels, lead time, and unfilled orders. The findings of this study show that cloud-based information sharing improves visibility in healthcare supply chains. As supply chain visibility increases, a hospital's responsiveness improves. Hospitals are now in a better position to accommodate fluctuations in patient demand and supply lead times. As a consequence, hospital supply chains will experience reductions in inventory costs, supply costs, and supply shortages."

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ct": "By employing Cyber-Physical-Systems and real-time interconnection in industrial value creation, the term Industry 4.0 expresses expectations towards a fourth industrial revolution. Current research in context of Industry 4.0 mainly focuses on production itself or on production-related logistics processes. However, interconnection across the entire supply chain is required to successfully obtain the potentials predicted for Industry 4.0. Still, supply chain management has been scarcely investigated by current research in contrast to solutions based on Industry 4.0 in production. Therefore, this paper attempts to address the topic of supply chain management in context of Industry 4.0. We employ a case study

design of a German
Engineer-to-Order
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which together
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and recommendations
for Industry 4.0
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67.2016.1219703","ISS
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":"The purpose of this
paper is to determine
the main security threats
in supply chains, to
understand gaps in
today's supply chain
management strategies
and to make
recommendations to
enhance security in the
context of supply chain
management. Previous
research lacks
comprehensive studies
and recommendations
about how supply chain
managers deal with
security issues in line
with the business
visions and strategies of
their companies. The
study methodology is
based on an exploratory
approach. Data were
collected from 20
managers from
international companies
by means of self-
administered surveys,
one-to-one interviews
and group interviews.
Study findings point out
risk management as an

important tool at the disposal of managers for trading off performance and vulnerability. However, some important challenges also need to be considered, such as lack of data, insiders, IT vulnerabilities, regulatory frameworks, criminal behaviour, etc. Hence, recommendations are made for managers to improve their understanding of supply chain security. © 2016 Informa UK Limited, trading as Taylor & Francis Group."

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"This paper proposes a
big-data analytics-based
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social media (Twitter)
data for the identification
of supply chain
management issues in
food industries. In
particular, the proposed
approach includes text
analysis using a support
vector machine (SVM)
and hierarchical
clustering with
multiscale bootstrap
resampling. The result
of this approach
included a cluster of
words which could

inform supply-chain
(SC) decision makers
about customer
feedback and issues in
the flow/quality of food
products. A case study
in the beef supply chain
was analysed using the
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This paper has proposed a new food safety pre-warning system, to analyze safety risks in food SCs. This infrastructural framework supported by IoT technology and association rule mining aims to improve SC quality sustainability.

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tract": "In recent years,
the food safety incidents
happened frequently in
china, and then the
problems related to food
quality and safety have
attracted more and
more social attention.
Considering the concern
with regard to quality
sustainability in food
supply chain, many
companies have
developed a real time
data monitoring system
to ensure products
quality in the supply
chain network. In this
paper, we proposed a
food safety pre-warning
system, adopting
association rule mining
and Internet of Things
technology, to timely
monitor all the detection

data of the whole supply chain and automatically pre-warn. The aim of pre-warning system is to help managers in food manufacturing firm to find food safety risk in advance, and to give some decision support information to maintain the quality and safety of food products. A case study of a dairy producer was conducted, and the results showed that the proposed pre-warning system can effectively identify safety risks and accurately determine whether a warning should be issued, depending on the expert analysis when an abnormality is detected by the system. In addition, implications of the proposed approach were discussed, and suggestions for future work were outlined."

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Tjahjono et al.,
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capable of autonomously exchanging information and controlling each other. This cyber-physical system allows the smart factory to operate autonomously. For instance, a machine will know the manufacturing process that needs to be applied to a product, what variation to be made to that product etc., so that the product can be uniquely identifiable as an active entity whose configuration and route in the production line is unique. As the collaboration between suppliers, manufacturers and customers is crucial to increase the transparency of all the steps from when the order is dispatched until the end of the life cycle of the product, it is therefore necessary to analyze the impact of Industry 4.0 on the supply chain as a

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This work demonstrates that the use of XML for the communication implementation in the SC offers advantages due to its simplicity and openness. This paper discusses the implementation of such a mechanism, which enables the communication of heterogeneous systems, by adapting a neutral data format.

2031000080885","ISSN"
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A current trend of companies in the manufacturing industry is to operate globally in order to expand the limits of their business and integrate their operations with those of their business partners. The growth of the Internet and the software technologies that arise from it provides the means for this globalization. In this paper, we examine the problems arising from the integration of partners, who use heterogeneous information systems. The paper deals particularly with the ship repair industry as a case study of these problems and their solution. In this work, we demonstrate how modern information technology can support the communication of different partners and enable the information

flow\\nwithin the value
added chain. Moreover,
we describe how the
performance\\nof a
supply chain can be
improved by applying a
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This paper explores the role of IoT and its impact on SCM through an extensive literature review. It provides an informative overview of the latest development in this emerging and growing area.

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paper explores the role
of Internet of Things
(IoT) and its impact on
supply chain
management (SCM)
through an extensive
literature review.
Important aspects of IoT
in SCM are covered
including IoT definition,
main IoT technology
enablers and various
SCM processes and
applications. We offer
several categorisation of
the extant literature,
such as based on
methodology, industry

sector and focus on a classification based on major supply chain processes. In addition, a bibliometric analysis of the literature is also presented. We find that most studies have focused on conceptualising the impact of IoT with limited analytical models and empirical studies. In addition, most studies have focused on the delivery supply chain process and the food and manufacturing supply chains. Areas of future SCM research that can support IoT implementation are also identified."

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This paper proposes an IoT-based warehouse management system with an advanced data analytical approach using computational intelligence techniques to enable smart logistics for I4.0.

Lee et al.,
2017)","dontUpdate":true,"noteIndex":0},"citationItems":[{"id":"fJ2LYHh2/PUrpadn","uris":["http://www.mendeley.com/documents/?uuid=c9a4c32c-888d-4a64-91f4-badeeefce3d1"],"uri":["http://www.mendeley.com/documents/?uuid=c9a4c32c-888d-4a64-91f4-badeeefce3d1"],"itemData":{"DOI":"10.1080/00207543.2017.1394592","ISBN":"0092-5853","ISSN":"1366588X","abstract":"Warehouse operations need to change due to the increasing complexity and variety of customer orders. The demand for real-time data and contextual information is required because of the highly customised orders, which tend to be of small batch size but with high variety. Since the orders frequently

change according to customer requirements, the synchronisation of purchase orders to support production to ensure on-time order fulfilment is of high importance. However, the inefficient and inaccurate order picking process has adverse effects on the order fulfilment. The objective of this paper is to propose an Internet of things (IoT)-based warehouse management system with an advanced data analytical approach using computational intelligence techniques to enable smart logistics for Industry 4.0. Based on the data collected from a case company, the proposed IoT-based WMS shows that the warehouse productivity, picking accuracy and efficiency can be improved and it is robust to order variability."

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This article presents proposal architecture for the SC in the I4.0 context, which can be used by each member of SC to optimize the processes in real-time, besides evaluating the architecture through a mobile application.

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research exposes
different tools that bring
guidelines to the supply
chain to be included in
the industry 4.0 and get
competitive advantages,
showing an architecture
proposal that can be
adopted by the supply
chains immersed in this
kind of industry. The
methodology used was:
first, the revision of the
research literature,
making an exhaustive
and methodical analysis
of the proposals,
advances,
methodologies, future
investigations, results
and conclusions
obtained. As second,
the architecture is
proposed, explaining
one by one the
elements of it. And
finally, a mobile
application is created in

order to validate the proposed architecture. As a result, a validation of the architecture was obtained through a mathematical model that measures the usability of it, in this way, the connection between the sensor layer and the application layer is validated."

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ADDIN ZOTERO_ITEM CSL_CITATION {"citationID": "ZWOM2Tts", "properties": {"formattedCitation": "(Tsang et al., 2018)", "plainCitation": "(Tsang et al., 2018)", "dontUpdate": true, "noteIndex": 0}, "citationItems": [{"id": "fJ2LYHh2/jnLloLiT", "uris": ["http://www.mendeley.com/documents/?uuid=466071c7-234e-4613-ba84-

2018 The authors propose an IoT Risk Management System to contribute to the area of risk monitoring by IOT application and AI techniques.

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IMDS-09-2017-
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Since the handling of
environmentally
sensitive products
requires close
monitoring under
prescribed conditions
throughout the supply
chain, it is essential to
manage specific supply
chain risks, i.e.
maintaining good
environmental
conditions, and ensuring
occupational safety in
the cold environment.
The purpose of this
paper is to propose an
Internet of Things (IoT)-
based risk monitoring
system (IoTRMS) for
controlling product
quality and occupational
safety risks in cold
chains. Real-time

product monitoring and risk assessment in personal occupational safety can be then effectively established throughout the entire cold chain.

Design/methodology/approach In the design of IoTRMS, there are three major components for risk monitoring in cold chains, namely: wireless sensor network; cloud database services; and fuzzy logic approach.

The wireless sensor network is deployed to collect ambient environmental conditions automatically, and the collected information is then managed and applied to a product quality degradation model in the cloud database. The fuzzy logic approach is applied in evaluating the cold-associated occupational safety risk of the different cold chain parties considering specific personal health status.

To examine the performance of the proposed system, a cold chain service provider is selected for conducting a comparative analysis before and after applying the IoTRMS. Findings The real-time environmental monitoring ensures that the products handled within the desired conditions, namely temperature, humidity and lighting intensity so that any violation of the handling requirements is visible among all cold chain parties. In addition, for cold warehouses and rooms in different cold chain facilities, the personal occupational safety risk assessment is established by considering the surrounding environment and the operators' personal health status. The frequency of occupational safety risks occurring, including

cold-related accidents and injuries, can be greatly reduced. In addition, worker satisfaction and operational efficiency are improved. Therefore, it provides a solid foundation for assessing and identifying product quality and occupational safety risks in cold chain activities.

Originality/value The cold chain is developed for managing environmentally sensitive products in the right conditions. Most studies found that the risks in cold chain are related to the fluctuation of environmental conditions, resulting in poor product

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This study identifies the various barriers affecting the adoption of IoT in the retail SC in the Indian context and also investigates the inter-dependences between the factors using ISM and DEMATEL methodology.

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retailers in controlling the quality of food products, plan waste management of the items that have exceeded their shelf life, manage the temperature at the store, freezers and other equipment's contributing to the reduction of energy consumption. Despite the vast potential of IoT in food retail supply chains, the adoption of IoT is still in its nascent stage. Therefore, this study attempts to identify the various barriers that affect the adoption of IoT in the retail supply chain in the Indian context and also investigates the inter-dependences between the factors using a two-stage integrated ISM and DEMATEL methodology. Lack of government regulations and poor internet infrastructure were identified to be the significant drivers for IoT

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This study provides a comprehensive view of the challenges and risks of IoT in the field of SCM by conducting a SLR. A framework and classification of the key content is developed to synthesize the fragmented body of literature.

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The purpose of this
paper is to offer a
comprehensive
overview of challenges
and risks of the Internet
of Things (IoT) in supply
chain management
(SCM) and provide a
structured framework for
classifying and
analyzing the relevant
literature to deduce
insights for research
and practice.
Design/methodology/ap
proach A systematic
literature review (SLR)
of 102 peer-reviewed
journal articles on the
topic of IoT in SCM was
conducted. Findings
This review identifies,
categorizes and
describes the relevant
literature regarding the
dimensions time and
specificity. The resulting
framework contains a
holistic overview
including focus areas
and relations of macro-

environmental, network-related and organizational challenges and risks. Furthermore, this review represents a conceptual framework for future research, considering the multidisciplinary body of the subject and provides an analysis of the timeline of literature, journals and used methodologies. Practical implications This study offers valuable insight...,"author": [{"dropping-particle":"","family":"Birkel","given":"Hendrik Sebastian","non-dropping-particle":"","parse-names":false,"suffix":""}, {"dropping-particle":"","family":"Hartmann","given":"Evi","non-dropping-particle":"","parse-names":false,"suffix":""}], "container-title":"Supply Chain Management","id":"ITEM-1","issue":"1","issued":

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The IoT modelling framework developed in this study is the first in this field which decomposes IoT system design into ontology-, process-, and object-modelling layers. Novel implementation architecture also proposed to transform IoT system design models to implementation logic.

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Emerald is both COUNTER 4 and TRANSFER compliant. The organization is a partner of the Committee on Publication Ethics (COPE) and also works with Portico and the LOCKSS initiative for digital archive preservation.

Abstract Purpose – The lack of reference architecture for IoT modeling impedes the successful design and implementation of an IoT-based production logistics and supply chain system (PLSCS). We present this study in two parts to address this research issue. Part A proposes a unified IoT modeling framework to model the dynamics of distributed IoT processes, IoT devices, and IoT objects. The models of the framework can be leveraged to support the implementation architecture of an IoT-

based PLSCS. Second part of this study extents the implementation architecture proposed in Part A. Part B presents an IoT-based Cyber-Physical System (CPS) framework and evaluates its performance.

Design/methodology/approach – This paper adopts a design research approach, using ontology, process analysis, and Petri net (PN) modeling scheme to support IoT system modeling. Findings – The proposed IoT system modeling approach reduces the complexity of system development and increases system portability for IoT-based PLSCS. The IoT design models generated from the modeling can also be transformed to implementation logic.

Practical implications – The proposed IoT system modeling framework and the

implementation
architecture can be
used to develop an IoT-
based PLSCS in the
real industrial setting.
The proposed modeling
methods can be applied
to many discrete
manufacturing
industries.

Originality/value – The
IoT modeling framework
developed in this study
is the first in this field
which decomposes IoT
system design into
ontology-, process-, and
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A novel implementation
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2018

This article adopts the four design principles of I4.0 originally developed in manufacturing and considering the same principles on an SC scenario using a MAS approach.

MAS

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chains (SCs). As a
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crucial SC decision, sustainable supplier evaluation and selection process have been addressed abundantly in the previous literature. However, this process has not yet been realized within Industry 4.0 SCs where interconnection, real-time information transparency, technical assistance and decentralization of members of a physical system (i.e., supply chain members) are regarded as the main design principles. To narrow the identified gap, a Multi-Agent Systems (MASs) approach is proposed for addressing sustainable supplier evaluation and selection process to provide a proper communication channel, structured information exchange and visibility among suppliers and manufacturers. Furthermore, the

application of MASs in this process and their natural applicability as one of the enabling technologies in moving towards Industry 4.0 SCs are investigated in detail. It is found that the proposed approach can help decision-makers inside manufacturing firms to make prompt decisions with less human interactions. The merit of the developed MAS is demonstrated through a real-world implementation on a medical device manufacturer. Finally, the limitations and advantages of the proposed approach are presented together with some remarks for future work.", "author":

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Purpose - To investigate
the linkage between

This paper provides a decision model that assists in determining which construct of KM is most important based on an organization's performance criteria, dimensions of agility and supply-chain drivers.

organization
performance criteria and
the dimensions of
agility, e-supply-chain
drivers and knowledge
management.
Design/methodology/ap
proach - The analytic
network process is
applied as the research
methodology in the
context of executive
decisions that include
qualitative and
quantitative attributes.
The decision model is
presented, along with a
case study with an e-
supply chain of a global
telecommunications
company. Findings -
The study develops a
framework for
measuring the relative
importance of a
particular dimension
based on the application
of theoretical concepts
from the information
systems and
management science
literature to the digital,
knowledge economy.
Since contextual factors
play a critical role in the

design of effective knowledge-management (KM) systems, technical and process solutions need to be customized to fit the organization performance criteria, dimensions of agility and supply chain drivers. Research limitations/implications - The model presented is dependent on the perceptual weightings provided by the decision-maker and the generalizability of findings based on our model to other organizations may be limited. Practical implications - This paper addresses the need for a strategic decision-making tool to assist management in determining which knowledge management construct is most beneficial in the development of an agile supply chain. Originality/value - This paper fulfils an identified information

need and offers
practical help in a
dynamic and
competitive environment
by providing a decision
model that assists in
determining which
construct of KM is most
important based on an
organization's
performance criteria,
dimensions of agility
and supply-chain
drivers. © Emerald
Group Publishing
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financial institutions
(FIs) have tentatively
utilized supply chain
finance (SCF) as a
means of solving the
financing issues of small
and medium-sized
enterprises (SMEs).
Thus, forecasting SMEs'
credit risk in SCF has
become one of the most
critical issues in
financing decision-
making. Nevertheless,
traditional credit risk
forecasting models
cannot meet the needs
of such forecasting.
Many researchers argue
that machine learning
(ML) approaches are
good tools. Here we
propose an enhanced
hybrid ensemble ML
approach called RS-
MultiBoosting by

incorporating two classic ensemble ML approaches, random subspace (RS) and MultiBoosting, to improve the accuracy of forecasting SMEs' credit risk. The experimental samples, originating from data on forty-six quoted SMEs and seven quoted core enterprises (CEs) in the Chinese securities market between 31 March 2014 and 31 December 2015, are collected to test the feasibility and effectiveness of the RS-MultiBoosting approach. The forecasting result shows that RS-MultiBoosting has good performance in dealing with a small sample size. From the SCF perspective, the results suggest that to enhance SMEs' financing ability, 'traditional' factors, such as the current and quick ratio of SMEs, remain critical. Other SCF-specific factors, for instance, the features of

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The study presents a design of graphical user interface to ML models capable of predicting biogas output given a set of waste inputs. The aim of the study is to enhance biogas production in industrial facilities.

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predictive analytics is
currently a high priority
to optimize anaerobic
fermentation processes
in industrial-scale
biogas facilities;
operational productivity
could be enhanced if
project operators used
the latest tools in
machine learning to
inform decision-making.
The objective of this
study is to enhance
biogas production in
industrial facilities by
designing a graphical
user interface to
machine learning

models capable of predicting biogas output given a set of waste inputs. The methodology involved applying predictive algorithms to daily production data from two major Chinese biogas facilities in order to understand the most important inputs affecting biogas production. The machine learning models used included logistic regression, support vector machine, random forest, extreme gradient boosting, and k-nearest neighbors regression. The models were tuned and cross-validated for optimal accuracy. Our results showed that: (1) the KNN model had the highest model accuracy for the Hainan biogas facility, with an 87% accuracy on the test set; (2) municipal fecal residue, kitchen food waste, percolate, and chicken litter were

inputs that maximized biogas production; (3) an online web-tool based on the machine learning models was developed to enhance the analytical capabilities of biogas project operators; (4) an online waste resource mapping tool was also developed for macro-level project location planning. This research has wide implications for biogas project operators seeking to enhance facility performance by incorporating machine learning into the analytical

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The paper reviews the background and related work for demand forecasting in the extended SC. It also describes and compares the results of the experiments with different forecasting methods.

Carbonneau et al.,
2008)","dontUpdate":true,"noteIndex":0},"citationItems":[{"id":"fJ2LYHh2/f7gRbsV4","uris":["http://www.mendeley.com/documents/?uuid=3a54a555-52a5-4b24-8617-8f411a479f88"],"uri":["http://www.mendeley.com/documents/?uuid=3a54a555-52a5-4b24-8617-8f411a479f88"],"itemData":{"DOI":"10.1016/j.ejor.2006.12.004","ISSN":"03772217","abstract":"Full collaboration in supply chains is an ideal that the participant firms should try to achieve. However, a number of factors hamper real progress in this direction. Therefore, there is a need for forecasting demand by the participants in the absence of full information about other participants' demand. In this paper we investigate the

applicability of advanced machine learning techniques, including neural networks, recurrent neural networks, and support vector machines, to forecasting distorted demand at the end of a supply chain (bullwhip effect). We compare these methods with other, more traditional ones, including naïve forecasting, trend, moving average, and linear regression. We use two data sets for our experiments: one obtained from the simulated supply chain, and another one from actual Canadian Foundries orders. Our findings suggest that while recurrent neural networks and support vector machines show the best performance, their forecasting accuracy was not statistically significantly better than that of the regression model. © 2007 Elsevier B.V. All

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ct": "Recent trend in
eCommerce
applications toward

The authors developed a framework for possible application of knowledge discovery
methods in automated SC configuration.

effectively reducing supply chain costs - including spatial, temporal, and monetary resources - has spurred interest among researchers as well as practitioners to efficiently utilize supply chains. One of the least studied of these views is adaptive or dynamic configuration of supply chains. This problem is relatively new since faster communications over the Internet or by any other means and the willingness to utilize it for effective management of supply chains did not exist a few decades ago. The proposed framework addresses the problem of supply chain configuration. We incorporate machine-learning techniques to develop a dynamically configurable supply chain framework, and evaluate its effectiveness with respect to comparable

static supply chains. Specifically, we consider the case where several parts go into the production of a product. A single supplier or a combination of suppliers could supply these parts. The proposed framework automatically forms the supply chain dynamically as per the dictates of incoming orders and the constraints from suppliers upstream. © 2005 Elsevier Ltd. All rights reserved."

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j.jfoodeng.2016.06.016",
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meet the needs of the
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consumer regarding the
quality of food items, it
is crucial to monitor the
supply chain and
storage conditions of
perishable food
products. Considering
this scenario,
temperature plays an
important role on food
safety and quality during
storage and supply. In
this work, a critical
temperature indicator
(CTI) based on a
solvent melting point is
developed.
Furthermore, the
present CTI working
principle is improved by
the use of microfluidics
technology. As final
result, a novel and
functional CTI-smart
sensor which combines
irreversible visual color
changes and radio
frequency identification

(RFID) technologies is achieved. Such CTI integrated to a RFID tag provides a unique advantage to monitor the supply chain in real time by the simple use of a RFID reader in strategic points.", "author": [{"dropping-particle": "", "family": "Lorite", "given": "Gabriela Simone", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Selkälä", "given": "Tuula", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Sipola", "given": "Teemu", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Palezuela", "given": "Jesús", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-

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The paper presents the RFID implementation challenges, adoption phases, and success factors. It also discusses the challenges of how to integrate RFID with existing SCM, customer relationship management, and ERP applications.

RFID technology one of today ' s most discussed retail technologies .

Given the current implementation pace , the objective of this paper is to go beyond the hype and explore basic issues related to RFID technology , including its promises as well as its pitfalls .

Design / methodology / approach – The author provides a conceptual discussion of the evolution of RFID , addresses its capabilities and its application in various industries , discusses implementation challenges , identifies adoption phases , and reviews RFID ' s success factors .

Findings – RFID is the most recent prolific technology that provides supply chain collaboration and visibility . An RFID systems solution will increase corporate ROI while at the same time

improving retail supply chain communication . Handled properly , RFID technology can result in an evolutionary change incorporating legacy systems with the real - time supply chain management of tomorrow . Its stumbling point seems only to be a variety of issues outside the technology itself : marketing problems , false promises , security and privacy considerations , and a lack of standards .

Research limitations / implications – The paper was constrained by empirical evidence of , for example , technology deployment , adoption drivers , and success factors .

Practical implications – The paper confirms the power of RFID – a technology in its infancy with as yet untapped potential for supply chain collaboration . It also examines some of the popular RFID products

and services . Originality
/ value – The paper
discusses
implementation
challenges , identifies
adoption phases , and
reviews RFID ' s
success factors . It
identifies the biggest
implementation
challenge as the
challenge for IT experts
of determining how to
integrate RFID with
existing supply chain
management (SCM) ,
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and enterprise resource
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2Appendix II

3Table AII, 1. Technologies, definition

Technologies	Definition	References
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y Chain processes
must augment and
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new technologies,
robotics, artificial
intelligence, big
data approach, and
contemporarily
become more
sustainable,
considering the
growing
environmental
challenges. This
paper explores the
main technological
changes and the
most advanced
cases in sustainable
Supply Chain. From
Materials Handling
to Production and
Distribution, big
data and robotics
will change
conditions and push
further efficiency
and customer
service levels. After
a general overview
of the present and

future trends in
 these areas, some
 practical case and
 experiences will be
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IoT

A dynamic global network infrastructure with self-configuring capabilities based on standard and interoperable communication protocols where physical and virtual ‘Things’ have identities, physical attributes, virtual personalities and use intelligent interfaces, and are seamlessly integrated into the information network.

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(Merlino and
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ization is now acted
everywhere in the
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world as an important and economic reason for company improvement. It is clear that company supply chain could be optimized for insuring customer satisfaction. Due to low cost of labor force in emerging countries, companies in developed countries have to reorganizing themselves for being competitive. Industry 4.0 and supply chain 4.0 are the results of this crucial desire of better performance. A company has to integrate new technological concepts and digitalization on its supply chain in order to reduce cost and increase product quality. Despite the great and positive impact on large companies,

these concepts are not already integrated into small and medium enterprises (SMEs). They considered industry 4.0 and supply chain 4.0 concepts as a dream, thus they are not ready to use them for increasing their performance. The use of complex system modelling and multi-criteria analysis allow to define an adapted framework specially destined to SMEs improvement according to supply 4.0 concepts. In addition to technological and digital parameters, social, societal and environmental dimensions are integrated in this vision. Sustainability is considered as important for supply chain performance. The idea is to

measure the
dynamic of supply
chain 4.0 and
Industry 4.0
concepts
implementation in
SMEs, to find
brakes and to define
action plan for
accelerating this
dynamic. This paper
focuses on this
approach destined
to SMEs. A
reference model is
being developed for
metallurgic SMEs
by using Case
Based Reasoning
(CBR) and
generalization
reasoning. Then, a
real case is shown
for illustrating the
approach.
Perspectives are
exposed for
according to the
development of a
software
collaborative, co-
creative and co-
innovative tool for
adapting SME
performance

according to supply
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 (Dossou, 2018b)

CC

“CC is a powerful technology to perform massive-scale and complex computing. It eliminates the need to maintain expensive computing hardware, dedicated space, and software.”

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computing is a
powerful technology
to perform massive-
scale and complex
computing. It
eliminates the need
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to maintain
expensive
computing
hardware, dedicated
space, and
software. Massive
growth in the scale
of data or big data
generated through
cloud computing
has been observed.
Addressing big data
is a challenging and
time-demanding
task that requires a
large computational
infrastructure to
ensure successful
data processing and
analysis. The rise of
big data in cloud
computing is
reviewed in this
study. The
definition,
characteristics, and
classification of big
data along with
some discussions
on cloud computing
are introduced. The
relationship
between big data
and cloud
computing, big data

storage systems,
and Hadoop
technology are also
discussed.

Furthermore,
research challenges
are investigated,
with focus on
scalability,
availability, data
integrity, data
transformation, data
quality, data
heterogeneity,
privacy, legal and
regulatory issues,
and governance.

Lastly, open
research issues that
require substantial
research efforts are
summarized."

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(Abaker et al., 2014)
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Blockchain A disseminated information structure that is recreated and shared among the individuals from a network. Blockchain is assembled utilizing cryptography. Each block is recognized by its very own cryptographic hash and each block alludes to the hash of the past block. This builds up a connection between the blocks, framing a blockchain.

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received heightened
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academics.
Blockchain
technology often
causes
controversies
surrounding its
application potential
and business
ramifications. The
blockchain is a
peer-to-peer
network of
information
technology that

keeps records of
digital asset
transactions using
distributed ledgers
that are free from
control by
intermediaries such
as banks and
governments. Thus,
it can mitigate risks
associated with
intermediaries'
interventions,
including hacking,
compromised
privacy, vulnerability
to political turmoil,
costly compliance
with government
rules and regulation,
instability of
financial institutions,
and contractual
disputes. This
article unlocks the
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2019)

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3DP

It refers to various processes used to synthesize a three-

ADDIN

dimensional object. It uses an abstract digital design file that can be transformed into a physical object by using a 3D printer.

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information and
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communication
systems offer
immense
opportunities for
supply chain
intelligence and
autonomy
establishing
stepping stones for
Industry 4.0 supply
chains (SCs). As a
crucial SC decision,
sustainable supplier
evaluation and
selection process
have been
addressed
abundantly in the
previous literature.
However, this
process has not yet
been realized within
Industry 4.0 SCs
where
interconnection,
real-time
information
transparency,
technical assistance
and decentralization
of members of a
physical system
(i.e., supply chain
members) are
regarded as the

main design principles. To narrow the identified gap, a Multi-Agent Systems (MASs) approach is proposed for addressing sustainable supplier evaluation and selection process to provide a proper communication channel, structured information exchange and visibility among suppliers and manufacturers. Furthermore, the application of MASs in this process and their natural applicability as one of the enabling technologies in moving towards Industry 4.0 SCs are investigated in detail. It is found that the proposed approach can help decision-makers inside manufacturing firms

to make prompt decisions with less human interactions.

The merit of the developed MAS is demonstrated through a real-world implementation on a medical device manufacturer.

Finally, the limitations and advantages of the proposed approach are presented together with some remarks for future work."

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Printing (3DP)
technology has
been receiving
increased public
attention. Many
companies are
seeking ways to
develop new means
of creating and
disseminating 3DP
content, in order to
capture new
business
opportunities.
However, to date
the true business
opportunities of 3DP
have not been
completely
uncovered. This
research explores
the challenges
posed in the

development and deployment of 3DP and focuses on China, which is still the main manufacturing hub of the world. The main purpose of this research is to uncover the obstacles that resist mass-scale applications of 3DP.

By means of empirical semi-structured interviews with 3DP companies in China, it is found that many companies can see the benefits of 3DP, but its potential has not been delivered as promised. One reason is due to the fact that 3DP has not been integrated well in the supply chain. The other reason concerns potential intellectual property issues that cannot effectively prevent counterfeiting. To

tackle the above issues, several areas have been identified that could be improved further.

In particular, the legal complications concerning 3D-printed content could be overcome by a licensing platform."

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 (Chan
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AR	Extension of physical reality by adding to the real environment layers of any type of information generated by computers.	ADDIN ZOTERO_ITEM CSL_CITATION {"citationID":"ZY0HZ TQC","properties": {"formattedCitation": "(Merlino and Sproge, 2017)","plainCitation ":"(Merlino and Sproge, 2017)","noteIndex": 0},"citationItems": [{"id":"fJ2LYHh2/IHv nLCgM","uris": ["http:// www.mendeley.com /documents/? uuid=e726e3ac- b861-48aa-9c25- de4b4e3ba1d4"],"uri ":"http:// www.mendeley.com /documents/? uuid=e726e3ac- b861-48aa-9c25- de4b4e3ba1d4"],"ite mData": {"DOI":"10.1016/ j.proeng.2017.01.05 3","ISSN":"1877705 8","abstract":"Suppl y Chain processes

must augment and change with massive injection of new technologies, robotics, artificial intelligence, big data approach, and contemporarily become more sustainable, considering the growing environmental challenges. This paper explores the main technological changes and the most advanced cases in sustainable Supply Chain. From Materials Handling to Production and Distribution, big data and robotics will change conditions and push further efficiency and customer service levels. After a general overview of the present and future trends in these areas, some practical case and experiences will be

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(Merlino and
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CPS

Engineered systems that are built from, and depend upon the seamless integration of computational algorithms and physical component.

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4.0 initiatives can
influence whole
business system via
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transforming the
means the products
are designed,
produced, delivered
and discarded.

Industry 4.0 is
relatively novel to
developing nations,
especially in India
and needs a clear
definition for proper
understanding and
practice in business.

This paper aims to
recognize key
challenges to
Industry 4.0
initiatives and
analyze the
identified key
challenges to
prioritize them for
effective Industry
4.0 concepts for
supply chain
sustainability in
emerging
economies by
taking Indian
manufacturing
industry
perspective.
Industry 4.0
initiatives can help
industries to

incorporate environmental protection and control initiatives as well as process safety measures in supply chains towards sustainable supply chains. However, adoption of Industry 4.0 initiatives is not so easy due to existence of many challenges. Therefore, the present research identifies 18 key challenges to Industry 4.0 initiatives for developing supply chain sustainability using an extensive literature review. These challenges were analyzed through 96 responses received from Indian manufacturing sector using a questionnaire based survey. Explanatory Factor Analysis

results classified identified challenges into four key dimensions of challenges. Analytical Hierarchy Process further ranks the identified dimensions of challenges and related challenges. Findings of the study revealed that Organizational challenges holds the highest importance followed by Technological challenges, Strategic challenges, and Legal and ethical issues. This work is very useful for practitioners, policy makers, regulatory bodies and managers to develop an in-depth understanding of Industry 4.0 initiatives and eradicate the potential challenges in adopting Industry

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Radio-
frequency
identification
(RFID)

Useful to identify and track objects. It consists of an RFID tag that contains the unique identification information of the product, a reader collects the information stored in the tag and a server system stores the data.

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exposes different
tools that bring
guidelines to the
supply chain to be
included in the
industry 4.0 and get
competitive
advantages,
showing an
architecture
proposal that can be
adopted by the
supply chains
immersed in this
kind of industry. The
methodology used
was: first, the
revision of the
research literature,
making an
exhaustive and
methodical analysis
of the proposals,
advances,
methodologies,
future
investigations,
results and

conclusions
 obtained. As
 second, the
 architecture is
 proposed,
 explaining one by
 one the elements of
 it. And finally, a
 mobile application is
 created in order to
 validate the
 proposed
 architecture. As a
 result, a validation
 of the architecture
 was obtained
 through a
 mathematical model
 that measures the
 usability of it, in this
 way, the connection
 between the sensor
 layer and the
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 validated." ,"author":
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AI Concerned the intelligent behaviour in artefacts. It aims to develop machines that can involve perception, reason, learn, communicate and act in a complex environment as human.

Table AII, 2. SCM 4.0 implementation drivers

Motivations	References
Manufacturing improvement	ADDIN CSL_CITATION {"citationID":"rYXWuVTP","properties": {"formattedCitation":"(Chavez et al., 2017; Rodriguez Molano et al., 2017)","plainCitation":"(Chavez et al., 2017; Rodriguez Molano et al., 2017)","noteIndex":0},"citationItems": [{"id":"fJ2LYHh2/FPKLXyuM","uris": ["http://www.mendeley.com/ documents/?uuid=918d06a6-4e74- 4922-bf0c-eb6367307ee3"],"uri": ["http://www.mendeley.com/ documents/?uuid=918d06a6-4e74- 4922-bf0c-eb6367307ee3"],"itemData": {"DOI":"10.12988/ ces.2017.711186","abstract":"The

following research exposes different tools that bring guidelines to the supply chain to be included in the industry 4.0 and get competitive advantages, showing an architecture proposal that can be adopted by the supply chains immersed in this kind of industry. The methodology used was: first, the revision of the research literature, making an exhaustive and methodical analysis of the proposals, advances, methodologies, future investigations, results and conclusions obtained. As second, the architecture is proposed, explaining one by one the elements of it. And finally, a mobile application is created in order to validate the proposed architecture. As a result, a validation of the architecture was obtained through a mathematical model that measures the usability of it, in this way, the connection between the sensor layer and the application layer is validated."

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88","ISSN":"13665871","abstract":"Whil
e recent conceptual research and
consultancy white papers have\
nsuggested that analysing and
interpreting data in the supply chain
could\ npotentially lead to the creation
of competitive advantage, its\
nexploratory nature demands empirical
investigation. Drawing upon the\
nresource-based view, this study
empirically investigates the linkages\
nbetween data-driven supply chains,
manufacturing capability and customer\
nsatisfaction. The survey data for this
study were gathered from China's\
nmanufacturing industry and analysed
using structural equation modelling.\

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Results suggest that data-driven supply chains are positively associated with multiple manufacturing capability dimensions (i.e. quality, delivery, flexibility and cost), which in turn, lead to customer satisfaction improvement. While delivery appears to have no significant effect on customer satisfaction, quality, flexibility and cost are significantly and positively associated with customer satisfaction. This study provides insight into the connection between supply chain big data intelligence and both operational and organisational performance improvement.

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Autonomous and self-organizing production	<p>ADDIN ZOTERO_ITEM CSL_CITATION {"citationID": "XaFvGzpr", "properties": {"formattedCitation": "(Schröder et al., 2014)", "plainCitation": "(Schröder et al., 2014)", "noteIndex": 0}, "citationItems": [{"id": "fJ2LYHh2/ffpPmdRV", "uris": ["http://www.mendeley.com/documents/?uuid=63a70edd-dc74-4491-9273-3d1b54bc1755"], "uri": "http://www.mendeley.com/documents/?uuid=63a70edd-dc74-4491-9273-3d1b54bc1755"}, "itemData": {"ISBN": "9789984818702", "abstract": "Industry 4.0, also mentioned as the fourth industrial revolution is characterized by a new method of controlling the production processes. Through the employment of new technical approaches, like e.g. cloud computing or cyber physical systems, the supply chain becomes more flexible and more transparent. However, supply</p>

chain management will be increasingly faced with new challenges. Resulting from modified framework conditions in Industry 4.0 also new types of risks may occur. Therefore, the paper aims at identifying the impact of Industry 4.0 on supply chain risk management. Possible risks that might occur will be identified and classified. Changes in the content and running of the supply chain risk management process will be analysed and first risk mitigation measures for professional practice will be given."

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End-to end connectivity

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ndustry 4.0, also mentioned as the
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Through the employment of new
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the supply chain becomes more flexible
and more transparent. However, supply
chain management will be increasingly
faced with new challenges. Resulting
from modified framework conditions in
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have generated tremendous opportunities and choices in the marketplace for firms and customers. Competitive pressures have led to sourcing and manufacturing on a global scale resulting in a significant increase in products. The paper tries to identify the need for real time business intelligence (BI) in supply chain analytics."

"author":{"dropping-particle":"","family":"Sahay","given":"B. S.","non-dropping-particle":"","parse-names":false,"suffix":""},"dropping-particle":"","family":"Ranjan","given":"Jayanthi","non-dropping-particle":"","parse-names":false,"suffix":""},"container-title":"Information Management and Computer Security","id":"ITEM-2","issue":"1","issued":{"date-parts":[["2008"]]},"page":"28-48","title":"Real time business intelligence in supply chain analytics","type":"article-journal","volume":"16"},

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organization performance criteria and the dimensions of agility, e-supply-chain drivers and knowledge management.

Design/methodology/approach - The analytic network process is applied as the research methodology in the context of executive decisions that include qualitative and quantitative attributes. The decision model is presented, along with a case study with an e-supply chain of a global telecommunications company. Findings

- The study develops a framework for measuring the relative importance of a particular dimension based on the application of theoretical concepts from the information systems and management science literature to the digital, knowledge economy. Since contextual factors play a critical role in the design of effective knowledge-management (KM) systems, technical and process solutions need to be customized to fit the organization performance criteria, dimensions of agility and supply chain drivers.

Research limitations/implications - The model presented is dependent on the perceptual weightings provided by the decision-maker and the generalizability of findings based on our model to other organizations may be limited. Practical implications - This paper addresses the need for a strategic decision-making

tool to assist management in determining which knowledge management construct is most beneficial in the development of an agile supply chain. Originality/value - This paper fulfils an identified information need and offers practical help in a dynamic and competitive environment by providing a decision model that assists in determining which construct of KM is most important based on an organization's performance criteria, dimensions of agility and supply-chain drivers. © Emerald Group Publishing Limited.,"author":[{"dropping-particle":"","family":"Raisinghani","given":"Mahesh S.,"non-dropping-particle":"","parse-names":false,"suffix":""},{"dropping-particle":"","family":"Meade","given":"Laura L.,"non-dropping-particle":"","parse-names":false,"suffix":""}], "container-title":"Supply Chain Management","id":"ITEM-3","issue":"2","issued":{"date-parts":[["2005"]]}, "page":"114-121","title":"Strategic decisions in supply-chain intelligence using knowledge management: An analytic-network-process framework","type":"article-journal","volume":"10"}, {"id":"fJ2LYHh2/aMmGA9sj","uris":

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better prepared for the Industry 4.0 and guide the training and education for the future workforce.", "author": [{"dropping-particle": "", "family": "Wang", "given": "Baolu", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Ha-Brookshire", "given": "Jung E.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "International Journal of Fashion Design, Technology and Education", "id": "ITEM-4", "issue": "3", "issued": {"date-parts": [{"2018"}]}, "page": "333-342", "publisher": "Taylor & Francis", "title": "Exploration of Digital Competency Requirements within the Fashion Supply Chain with an Anticipation of Industry 4.0", "type": "article-journal", "volume": "11"}}, {"schema": "https://github.com/citation-style-language/schema/raw/master/csl-citation.json"} (Raisinghani and Meade, 2005; Sahay and Ranjan, 2008; Schröder et al., 2014; Wang and Ha-Brookshire, 2018a)

Larger volume information availability in real time

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identified and classified. Changes in the content and running of the supply chain risk management process will be analysed and first risk mitigation measures for professional practice will be given."

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are used for data storage and retrieval. Each module in the software should use data structures that are appropriate for the types of operations performed in that module. The purpose of this paper is to develop and introduce an efficient data structure for storage and retrieval of data related to capacity of resources.

Design/methodology/approach - A major aim of supply management systems is timely production and delivery of products. This paper reviews data structures and designs an efficient data structure for storage and retrieval of data that is used in the scheduling module of SCM software.

Findings - This paper introduces a new data structure and search and update algorithms. This data structure can be used in SCM software to record the availability of non-storable resources.

Originality/value - This is the first paper that discusses the role of data structures in SCM software and develops a data structure that can be used in the scheduling routine of SCM systems. Scheduling is one of the complex modules of SCM software. Some of the special characteristics related to capacity of resources to develop a data structure that can be efficiently searched and updated as part of scheduling routines were used in the new data structure. This data structure is a modified version of

threaded height-balanced binary search tree. Each node in the proposed tree has one more key than a node in the ordinary threaded height-balanced binary search tree. The available algorithms in the literature on search and update operations on height-balanced binary search trees are modified to suit the proposed tree. © Emerald Group Publishing Limited.", "author": [{"dropping-particle": "", "family": "Ardalan", "given": "Ali", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Ardalan", "given": "Roy", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Industrial Management and Data Systems", "id": "ITEM-2", "issue": "1", "issued": {"date-parts": [{"2009"}]}, "page": "138-150", "title": "A data structure for supply chain management systems", "type": "article-journal", "volume": "109"}, {"id": "fJ2LYHh2/VrHhH2BF", "uris": ["http://www.mendeley.com/documents/?uuid=cfb7f02-1499-4452-b634-f5602d7ff003"], "uri": "http://www.mendeley.com/documents/?uuid=cfb7f02-1499-4452-b634-f5602d7ff003"], "itemData": {"ISBN": "0520130138", "ISSN": "0520130138", "author": [{"dropping-particle": "", "family": "Piecyk", "given": "Maja", "non-dropping-

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urpose Since the handling of
environmentally sensitive products
requires close monitoring under
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supply chain, it is essential to manage
specific supply chain risks, i.e.
maintaining good environmental
conditions, and ensuring occupational
safety in the cold environment. The

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purpose of this paper is to propose an Internet of Things (IoT)-based risk monitoring system (IoTRMS) for controlling product quality and occupational safety risks in cold chains. Real-time product monitoring and risk assessment in personal occupational safety can be then effectively established throughout the entire cold chain. Design/methodology/approach In the design of IoTRMS, there are three major components for risk monitoring in cold chains, namely: wireless sensor network; cloud database services; and fuzzy logic approach. The wireless sensor network is deployed to collect ambient environmental conditions automatically, and the collected information is then managed and applied to a product quality degradation model in the cloud database. The fuzzy logic approach is applied in evaluating the cold-associated occupational safety risk of the different cold chain parties considering specific personal health status. To examine the performance of the proposed system, a cold chain service provider is selected for conducting a comparative analysis before and after applying the IoTRMS. Findings The real-time environmental monitoring ensures that the products handled within the desired conditions, namely temperature, humidity and

lighting intensity so that any violation of the handling requirements is visible among all cold chain parties. In addition, for cold warehouses and rooms in different cold chain facilities, the personal occupational safety risk assessment is established by considering the surrounding environment and the operators' personal health status. The frequency of occupational safety risks occurring, including cold-related accidents and injuries, can be greatly reduced. In addition, worker satisfaction and operational efficiency are improved. Therefore, it provides a solid foundation for assessing and identifying product quality and occupational safety risks in cold chain activities. Originality/value The cold chain is developed for managing environmentally sensitive products in the right conditions. Most studies found that the risks in cold chain are related to the fluctuation of environmental conditions, resulting in poor product q...

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BSTRACTo assess today's fashion
employers' needs for digital
competency, this study explored the
employee competency requirements
per fashion supply chain function. The

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content analysis results of 649 job advertisements posted on StyleCareers.com in 2016 showed various digital competency requirements amongst 7 fashion supply chain functions. The initial stages of the fashion business cycle, such as forecasting, consumer research, and design, required a higher level of digital competency from employees than the final stages, such as production/sourcing and retailing/distribution. The finding showed a glimpse of the potential needs for digital intelligence that may be required by each fashion supply chain function to get ready for Industry 4.0. The finding calls for the need to build a framework for Fashion Industry 4.0 competency. This study's results may help employers and employees be better prepared for the Industry 4.0 and guide the training and education for the future workforce."

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sold. The final goal is to develop machines having the human intelligence to mimic the decision-making process by humans. However, this does not mean to remove human completely from the production process, but replacing accurate, tireless, and fast machines with humans to optimize the production. This chapter discusses the basic concepts of artificial intelligence techniques and their applications in beverage science and technology.

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methodology used was: first, the
revision of the research literature,
making an exhaustive and methodical
analysis of the proposals, advances,
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results and conclusions obtained. As second, the architecture is proposed, explaining one by one the elements of it. And finally, a mobile application is created in order to validate the proposed architecture. As a result, a validation of the architecture was obtained through a mathematical model that measures the usability of it, in this way, the connection between the sensor layer and the application layer is validated.

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findings also reveal skepticism due to high investment costs but also very high expectations. As recent studies about digitalization are rather rare in the context of single company functions, this research work contributes to the understanding of digitalization and supply management."

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e recent conceptual research and consultancy white papers have suggested that analysing and interpreting data in the supply chain could potentially lead to the creation of competitive advantage, its exploratory nature demands empirical investigation. Drawing upon the resource-based view, this study empirically investigates the linkages between data-driven supply chains, manufacturing capability and customer satisfaction. The survey data for this study were gathered from China's manufacturing industry and analysed using structural equation modelling. Results suggest that data-driven supply chains are positively associated with multiple manufacturing capability dimensions (i.e. quality, delivery, flexibility and cost), which in turn, lead to customer satisfaction improvement. While delivery appears to have no significant effect on customer satisfaction, quality, flexibility and cost are significantly and positively associated with customer satisfaction. This study provides insight into the connection between supply chain big data intelligence and both operational and organisational performance improvement."

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Real-time and historical production visibility

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For this, a Systematic Literature Review was conducted, with 77 papers addressing the Cloud Computing-Supply Chain Integration relationship identified for analysis. These papers provide evidence of a positive relationship between the adoption of Cloud Computing use in process/activity integration, technology/system integration, and supply chain partner integration. The reviewed literature also indicates that Cloud Computing use in supply chain can also have an impact on the integration of the supply chain's information, physical and/or financial flows."

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wireless sensor network; cloud database services; and fuzzy logic approach. The wireless sensor network is deployed to collect ambient environmental conditions automatically, and the collected information is then managed and applied to a product quality degradation model in the cloud database. The fuzzy logic approach is applied in evaluating the cold-associated occupational safety risk of the different cold chain parties considering specific personal health status. To examine the performance of the proposed system, a cold chain service provider is selected for conducting a comparative analysis before and after applying the IoTRMS. Findings The real-time environmental monitoring ensures that the products handled within the desired conditions, namely temperature, humidity and lighting intensity so that any violation of the handling requirements is visible among all cold chain parties. In addition, for cold warehouses and rooms in different cold chain facilities, the personal occupational safety risk assessment is established by considering the surrounding environment and the operators' personal health status. The frequency of occupational safety risks occurring, including cold-related accidents and injuries, can be greatly reduced. In

addition, worker satisfaction and operational efficiency are improved. Therefore, it provides a solid foundation for assessing and identifying product quality and occupational safety risks in cold chain activities. Originality/value The cold chain is developed for managing environmentally sensitive products in the right conditions. Most studies found that the risks in cold chain are related to the fluctuation of environmental conditions, resulting in poor product q...

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of rapid technology development of the fourth industrial revolution present huge challenges for the society and for policy makers. Are we facing reduction of employment by automation rendering human work force uncompetitive with machines? Can creation of new fields of employment, new types of jobs compensate for the loss of traditional labor market requirements?"

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consultancy white papers have suggested that analysing and interpreting data in the supply chain could potentially lead to the creation of competitive advantage, its exploratory nature demands empirical investigation. Drawing upon the resource-based view, this study empirically investigates the linkages between data-driven supply chains, manufacturing capability and customer satisfaction. The survey data for this study were gathered from China's manufacturing industry and analysed using structural equation modelling. Results suggest that data-driven supply chains are positively associated with multiple manufacturing capability dimensions (i.e. quality, delivery, flexibility and cost), which in turn, lead to customer satisfaction improvement. While delivery appears to have no significant effect on customer satisfaction, quality, flexibility and cost are significantly and positively associated with customer satisfaction. This study provides insight into the connection between supply chain big data intelligence and both operational and organisational performance improvement.

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nResults suggest that data-driven
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intelligence, the use of smart
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from artificial intelligence that monitors,
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instead of human operators. The
seminal smart manufacturing
technologies include big data
processing capabilities, industrial
connectivity devices, and services, as

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well as robotic systems. Therefore, it changes the way that products are manufactured, packed, shipped, and sold. The final goal is to develop machines having the human intelligence to mimic the decision-making process by humans. However, this does not mean to remove human completely from the production process, but replacing accurate, tireless, and fast machines with humans to optimize the production. This chapter discusses the basic concepts of artificial intelligence techniques and their applications in beverage science and technology.

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Design/methodology/approach – The
research makes an attempt to capture
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customers based on various attributes
as an input to the demand forecasting
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in a retail store. The paper suggests a data mining model which has been used for forecasting of demand. The proposed model has been applied for forecasting demands of eight SKUs for grocery items in a supermarket. Based on the proposed forecasting model, the inventory performance has been studied with simulation. Findings – The proposed forecasting model with the inventory replenishment system results in the reduction of inventory level and increase in customer service level. Hence, the proposed model in the paper", "author": [{"dropping-particle": "", "family": "Bala", "given": "Pradi p Kumar", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Journal of Modelling in Management", "id": "ITEM-1", "issue": "1", "issued": {"date-parts": [{"2012"}]}, "page": "23-37", "title": "Improving inventory performance with clustering based demand forecasts", "type": "article-journal", "volume": "7"}, {"id": "fJ2LYHh2/e6Sbkdyj", "uris": ["http://www.mendeley.com/documents/?uuid=94279119-db11-4b3f-ba0a-fbc8294f303a"], "uri": ["http://www.mendeley.com/documents/?uuid=94279119-db11-4b3f-ba0a-fbc8294f303a"], "itemData": {"DOI": "10.1016/

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Nishikant; Ali, Syed Imran; Shukla,
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 (How blockchain improves the supply
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nFrom Duplicate 114 (Digital Supply Chain: Literature review and a proposed framework for future research - Büyüközkan, Gülçin; Göçer, Fethullah)\n\n3\n\nFrom Duplicate 115 (Smart supply chain management: a review and implications for future research - Lifang Wu Xiaohang Yue Alan Jin David C. Yen)\n\n8","page":"13-39","publisher":"Taylor & Francis","title":"Supply chain forecasting Collaborative forecasting supports supply chain management Marilyn","type":"article-journal","volume":"0"}},{id:"fJ2LYHh2/APMX9K53","uris":["http://www.mendeley.com/documents/?uuid=f6582a79-dd5b-4132-8a25-26d659fc059c"],"uri":["http://www.mendeley.com/documents/?uuid=f6582a79-dd5b-4132-8a25-26d659fc059c"],"itemData":{"DOI":"10.1108/13598540510589188","ISBN":"1359854051058","ISSN":"13598546","abstract":"Purpose - To investigate the linkage between organization performance criteria and the dimensions of agility, e-supply-chain drivers and knowledge management. Design/methodology/approach - The analytic network process is applied as the research methodology in the context of executive decisions that include qualitative and quantitative

attributes. The decision model is presented, along with a case study with an e-supply chain of a global telecommunications company. Findings - The study develops a framework for measuring the relative importance of a particular dimension based on the application of theoretical concepts from the information systems and management science literature to the digital, knowledge economy. Since contextual factors play a critical role in the design of effective knowledge-management (KM) systems, technical and process solutions need to be customized to fit the organization performance criteria, dimensions of agility and supply chain drivers. Research limitations/implications - The model presented is dependent on the perceptual weightings provided by the decision-maker and the generalizability of findings based on our model to other organizations may be limited. Practical implications - This paper addresses the need for a strategic decision-making tool to assist management in determining which knowledge management construct is most beneficial in the development of an agile supply chain. Originality/value - This paper fulfils an identified information need and offers practical help in a dynamic and competitive environment by providing a decision

model that assists in determining which construct of KM is most important based on an organization's performance criteria, dimensions of agility and supply-chain drivers. © Emerald Group Publishing Limited.", "author": [{"dropping-particle": "", "family": "Raisinghani", "given": "Mahesh S.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], {"dropping-particle": "", "family": "Meade", "given": "Laura L.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Supply Chain Management", "id": "ITEM-3", "issue": "2", "issued": {"date-parts": [{"2005}]}, "page": "114-121", "title": "Strategic decisions in supply-chain intelligence using knowledge management: An analytic-network-process framework", "type": "article-journal", "volume": "10"}, {"id": "fJ2LYHh2/nBxv0Ktp", "uris": ["http://www.mendeley.com/documents/?uuid=24038fcd-7ffb-4a3a-a462-32e84e9ed809"], "uri": ["http://www.mendeley.com/documents/?uuid=24038fcd-7ffb-4a3a-a462-32e84e9ed809"], "itemData": {"DOI": "10.1108/SCM-02-2014-0058", "ISBN": "1220130478", "ISSN": "13598546", "abstract": "Purpose - This

purpose of this paper is to study the impact of innovativeness on supply chain integration (SCI) and supply chain performance (SCP) and the role of SCI in mediating between innovativeness in the supply chain and SCP. Innovativeness is an accepted driver to leverage firm performance. SCI and SCP require innovativeness in the supply chain, but their interrelationships have rarely been researched empirically.

Design/methodology/approach - A questionnaire survey and structural equation modelling were used in this work. After a structural and measurement model was devised from existing supply chain literature, the main data were collected in a web-based questionnaire survey of South Korean manufacturers. Structural equation modelling was applied to test proposed hypotheses on the associations between variables, following a hierarchical analysis process.

Findings - Innovativeness in the supply chain had a positive impact on both SCI and SCP. However, the direct impact of innovativeness on SCP disappeared when the model included SCI as a mediator. In specific, internal and supplier integration fully mediated innovativeness-SCP relationships, whereas customer integration had no

mediating role on those relationships. The findings suggest that innovativeness can influence SCP only when the manufacturer's level of SCI is sufficiently effective in developing necessary supply chain practices.

Research limitations/implications - In this work, innovativeness in the supply chain effectively influenced SCP through the mediation of SCI. However, cross-sectional analysis in one nation using one response per organisation invites validation embracing other geographical areas and longitudinal studies.

Practical implications - Design of an innovative culture within a firm and along a supply chain can enhance SCI practices by stimulating innovativeness. A high level of SCI should be pursued to effectively transform innovativeness into performance.

Originality/value - This work seminally examines the effect of innovativeness in the supply chain on SCI and SCP as well as the mediating role of SCI in the relationships between innovativeness and SCP. © Emerald Group Publishing Limited.

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 configuration of supply chains. This
 problem is relatively new since faster

communications over the Internet or by any other means and the willingness to utilize it for effective management of supply chains did not exist a few decades ago. The proposed framework addresses the problem of supply chain configuration. We incorporate machine-learning techniques to develop a dynamically configurable supply chain framework, and evaluate its effectiveness with respect to comparable static supply chains. Specifically, we consider the case where several parts go into the production of a product. A single supplier or a combination of suppliers could supply these parts. The proposed framework automatically forms the supply chain dynamically as per the dictates of incoming orders and the constraints from suppliers upstream. © 2005 Elsevier Ltd. All rights reserved.

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Increasing employee productivity

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 (IoT) is estimated to play a significant
 role in offering tangible and commercial
 benefits to the supply chains making
 the operational processes more
 efficient and productive. IoT system
 provides the decision-makers with new
 insights on the value proposition, value
 creation, helping them to strengthen
 their bond with the customers and
 adopt a more effective policy and
 practices. The food retailing scenario is
 becoming more complex and flexible

putting pressure on the retailing firms to re-design their marketing strategies incorporating the changing consumer behavior. The IoT is expected to help the retailers in controlling the quality of food products, plan waste management of the items that have exceeded their shelf life, manage the temperature at the store, freezers and other equipment's contributing to the reduction of energy consumption. Despite the vast potential of IoT in food retail supply chains, the adoption of IoT is still in its nascent stage. Therefore, this study attempts to identify the various barriers that affect the adoption of IoT in the retail supply chain in the Indian context and also investigates the inter-dependences between the factors using a two-stage integrated ISM and DEMATEL methodology. Lack of government regulations and poor internet infrastructure were identified to be the significant drivers for IoT adoption.

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Improving the safety of products and services

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e recent conceptual research and
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could\npotentially lead to the creation
of competitive advantage, its\
nexploratory nature demands empirical
investigation. Drawing upon the\
nresource-based view, this study
empirically investigates the linkages\
nbetween data-driven supply chains,
manufacturing capability and customer\
nsatisfaction. The survey data for this
study were gathered from China's\
nmanufacturing industry and analysed

using structural equation modelling. Results suggest that data-driven supply chains are positively associated with multiple manufacturing capability dimensions (i.e. quality, delivery, flexibility and cost), which in turn, lead to customer satisfaction improvement. While delivery appears to have no significant effect on customer satisfaction, quality, flexibility and cost are significantly and positively associated with customer satisfaction. This study provides insight into the connection between supply chain big data intelligence and both operational and organisational performance improvement.

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 into Cloud Computing and Supply
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 identify the findings to date, the areas
 of study developed and research gaps
 to provide guidance for future research.
 For this, a Systematic Literature
 Review was conducted, with 77 papers
 addressing the Cloud Computing-
 Supply Chain Integration relationship

identified for analysis. These papers provide evidence of a positive relationship between the adoption of Cloud Computing use in process/activity integration, technology/system integration, and supply chain partner integration. The reviewed literature also indicates that Cloud Computing use in supply chain can also have an impact on the integration of the supply chain's information, physical and/or financial flows."

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Greater competitiveness

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chains. One of the least studied of these views is adaptive or dynamic configuration of supply chains. This problem is relatively new since faster communications over the Internet or by any other means and the willingness to utilize it for effective management of supply chains did not exist a few decades ago. The proposed framework addresses the problem of supply chain configuration. We incorporate machine-learning techniques to develop a dynamically configurable supply chain framework, and evaluate its effectiveness with respect to comparable static supply chains. Specifically, we consider the case where several parts go into the production of a product. A single supplier or a combination of suppliers could supply these parts. The proposed framework automatically forms the supply chain dynamically as per the dictates of incoming orders and the constraints from suppliers upstream. © 2005 Elsevier Ltd. All rights reserved.,"author":{"dropping-particle":"","family":"Piramuthu","given":"Selwyn","non-dropping-particle":"","parse-names":false,"suffix":""},"container-title":"Expert Systems with Applications","id":"ITEM-1","issue":"4","issued":{"date-parts":[["2005"]]},"page":"985-

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in the reduction of inventory level and increase in customer service level. Hence, the proposed model in the paper", "author": [{"dropping-particle": "", "family": "Bala", "given": "Pradi p Kumar", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Journal of Modelling in Management", "id": "ITEM-2", "issue": "1", "issued": {"date-parts": [{"2012"}]}, "page": "23-37", "title": "Improving inventory performance with clustering based demand forecasts", "type": "article-journal", "volume": "7"}}, {"id": "fJ2LYHh2/1r3Wevin", "uris": ["http://www.mendeley.com/documents/?uuid=074f187b-418d-45fd-a6c5-bd63ba32594f"], "uri": ["http://www.mendeley.com/documents/?uuid=074f187b-418d-45fd-a6c5-bd63ba32594f"], "itemData": {"abstract": "Juliet W-.", "author": [{"dropping-particle": "", "family": "J.", "given": "WEBSTER", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Journal of Strategic Information Systems", "id": "ITEM-3", "issue": "1", "issued": {"date-parts": [{"1994"}]}, "page": "31-42", "title": "Networks of collaboration or conflict? The development of electronic data interchange", "type": "article-


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detection of emerging topics. Findings – The focus of the literature seems to be on threats that are internal to the extended supply chain rather than on external attacks, such as viruses, traditionally related to information technology (IT). The main arising risk appears to be the intentional or non-intentional leakage of information. Also, papers analyze the implications for information sharing coming from “soft” factors such as trust and collaboration among supply chain partners. Opportunities are also highlighted and include how information sharing can be leveraged to confront disruptions and increase resilience. Research limitations/implications – The adopted methodology allows for providing an original perspective on the investigated topic, that is, how information sharing in supply chains and related risks are evolving over time because of the turbulent advances in technology. Practical implications – Emergent and highly critical risks related to information sharing are highlighted to support the design of supply chain risks strategies. Also, critical areas to the development of “beyond-the-dyad” initiatives to manage information sharing risks emerge. Opportunities coming from information sharing that are less known and exploited by companies are provided.

Originality/value – This paper focuses on the supply chain perspective rather than the traditional IT-based view of information sharing. According to this perspective, this paper provides a dynamic representation of the literature on the investigated topic. This is an important contribution to the topic of information sharing in supply chains is continuously evolving and shaping new supply chain models.

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High quality

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of study developed and research gaps to provide guidance for future research. For this, a Systematic Literature Review was conducted, with 77 papers addressing the Cloud Computing-Supply Chain Integration relationship identified for analysis. These papers provide evidence of a positive relationship between the adoption of Cloud Computing use in process/activity integration, technology/system integration, and supply chain partner integration. The reviewed literature also indicates that Cloud Computing use in supply chain can also have an impact on the integration of the supply chain's information, physical and/or financial flows."

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T. C.E.; Mishra, Nishikant; Shukla, Nagesh; Tu, Mengru; Lim, Ming; Yang, Ming-Fang; Bechtsis, Dimitrios; Tsolakis, Naoum; Vlachos, Dimitrios; Srari, Jagjit Singh; Iakovou, Eleftherios; Witkowski, Krzysztof; Wang, Yingli; Han, Jeong Hugh; Beynon-Davies, Paul; Luthra, Sunil; Mangla, Sachin Kumar)\n\nFrom Duplicate 23 (Impact of Sustainability on the supply chain 4.0 performance - Dossou, Paul Eric)\n\n2\n\nFrom Duplicate 110 (Adapting to supply chain 4.0: an explorative study of multinational companies - Makris, Dimitrios; Hansen, Zaza Nadja Lee; Khan, Omera)\n\n10\n\nFrom Duplicate 111 (The Augmented Supply Chain - Merlino, Massimo; Sproge, Ilze)\n\n11+23\n\nFrom Duplicate 112 (How blockchain improves the supply chain: Case study alimentary supply chain - Casado-Vara, Roberto; Prieto, Javier; La Prieta, Fernando De; Corchado, Juan M.)\n\n14\n\nFrom Duplicate 113 (Tactical supply planning in smart manufacturing supply chain - Oh, Jisoo; Jeong, Bongju)\n\n9\n\nFrom Duplicate 114 (Digital Supply Chain: Literature review and a proposed framework for future research - Büyüközkan, Gülçin; Göçer, Fethullah)\n\n3\n\nFrom Duplicate 115 (Smart supply chain management: a review and implications for future research - Lifang Wu Xiaohang Yue

Alan Jin David C. Yen)\n
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urpose Since the handling of
environmentally sensitive products
requires close monitoring under
prescribed conditions throughout the
supply chain, it is essential to manage
specific supply chain risks, i.e.
maintaining good environmental
conditions, and ensuring occupational
safety in the cold environment. The
purpose of this paper is to propose an
Internet of Things (IoT)-based risk
monitoring system (IoTRMS) for
controlling product quality and
occupational safety risks in cold chains.
Real-time product monitoring and risk
assessment in personal occupational
safety can be then effectively
established throughout the entire cold
chain. Design/methodology/approach

In the design of IoTRMS, there are three major components for risk monitoring in cold chains, namely: wireless sensor network; cloud database services; and fuzzy logic approach. The wireless sensor network is deployed to collect ambient environmental conditions automatically, and the collected information is then managed and applied to a product quality degradation model in the cloud database. The fuzzy logic approach is applied in evaluating the cold-associated occupational safety risk of the different cold chain parties considering specific personal health status. To examine the performance of the proposed system, a cold chain service provider is selected for conducting a comparative analysis before and after applying the IoTRMS. Findings The real-time environmental monitoring ensures that the products handled within the desired conditions, namely temperature, humidity and lighting intensity so that any violation of the handling requirements is visible among all cold chain parties. In addition, for cold warehouses and rooms in different cold chain facilities, the personal occupational safety risk assessment is established by considering the surrounding environment and the operators' personal health status. The frequency

of occupational safety risks occurring, including cold-related accidents and injuries, can be greatly reduced. In addition, worker satisfaction and operational efficiency are improved. Therefore, it provides a solid foundation for assessing and identifying product quality and occupational safety risks in cold chain activities. Originality/value The cold chain is developed for managing environmentally sensitive products in the right conditions. Most studies found that the risks in cold chain are related to the fluctuation of environmental conditions, resulting in poor product q...

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Decrease of risk

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sporadic attention is paid on real data driven SCRM. Most tools and approaches lead to an expert knowledge based SCRM. Due to the arising topic of digitalization in supply chains, leading to Industry 4.0 (I4.0), there is huge potential in building a data driven, smart SCRM. To speed up research in this direction it is worthwhile to define a new research framework giving direction. To create a consistent framework and define smart SCRM in more detail a literature review will take place to select appropriate dimensions like SCRM phases, readiness stages of Digitalization/ I4.0 and SC perspectives describing the degree of SC collaboration. Afterwards the SCRM and I4.0 dimensions will be put into focus describing what impact I4.0 will have on SCRM leading to future requirements. The new framework serves as a basis for future SSCRM research. It helps to categorize research projects through multiple dimensions and to identify potential research gaps. The developed SSCRM requirements framework is a practical tool guiding the requirement specification when designing a company specific SSCRM system."

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supply chain, it is essential to manage specific supply chain risks, i.e. maintaining good environmental conditions, and ensuring occupational safety in the cold environment. The purpose of this paper is to propose an Internet of Things (IoT)-based risk monitoring system (IoTRMS) for controlling product quality and occupational safety risks in cold chains. Real-time product monitoring and risk assessment in personal occupational safety can be then effectively established throughout the entire cold chain. Design/methodology/approach In the design of IoTRMS, there are three major components for risk monitoring in cold chains, namely: wireless sensor network; cloud database services; and fuzzy logic approach. The wireless sensor network is deployed to collect ambient environmental conditions automatically, and the collected information is then managed and applied to a product quality degradation model in the cloud database. The fuzzy logic approach is applied in evaluating the cold-associated occupational safety risk of the different cold chain parties considering specific personal health status. To examine the performance of the proposed system, a cold chain service provider is selected for conducting a comparative analysis

before and after applying the IoTRMS. Findings The real-time environmental monitoring ensures that the products handled within the desired conditions, namely temperature, humidity and lighting intensity so that any violation of the handling requirements is visible among all cold chain parties. In addition, for cold warehouses and rooms in different cold chain facilities, the personal occupational safety risk assessment is established by considering the surrounding environment and the operators' personal health status. The frequency of occupational safety risks occurring, including cold-related accidents and injuries, can be greatly reduced. In addition, worker satisfaction and operational efficiency are improved. Therefore, it provides a solid foundation for assessing and identifying product quality and occupational safety risks in cold chain activities. Originality/value The cold chain is developed for managing environmentally sensitive products in the right conditions. Most studies found that the risks in cold chain are related to the fluctuation of environmental conditions, resulting in poor product q...

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Table AII, 3. SCM 4.0 barriers

Barriers	References
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stages of the fashion business cycle, such as forecasting, consumer research, and design, required a higher level of digital competency from employees than the final stages, such as production/sourcing and retailing/distribution. The finding showed a glimpse of the potential needs for digital intelligence that may be required by each fashion supply chain function to get ready for Industry 4.0. The finding calls for the need to build a framework for Fashion Industry 4.0 competency. This study's results may help employers and employees be better prepared for the Industry 4.0 and guide the training and education for the future workforce.", "author": [{"dropping-particle": "", "family": "Wang", "given": "Baolu", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Ha-Brookshire", "given": "Jung E.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "International Journal of Fashion Design, Technology and Education", "id": "ITEM-1", "issue": "3", "issued": {"date-parts": [{"2018}]}, "page": "333-342", "publisher": "Taylor & Francis", "title": "Exploration of Digital

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management desire to increase control and enable real-time performance measurement is a significant driving force behind Industry 4.0, alongside production factors. Organizational resistance at both employee and middle management levels can significantly hinder the introduction of Industry 4.0 technologies, though these technologies can also transform management functions. Multinational enterprises have higher driving forces and lower barriers to industry 4.0 than small and medium-sized companies, but these smaller companies have good opportunities, too."

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 With the soaring value of bitcoin and
 frenzy over cryptocurrency, the
 blockchain technology that sparked
 the bitcoin revolution has received
 heightened attention from both
 practitioners and academics.
 Blockchain technology often causes
 controversies surrounding its
 application potential and business
 ramifications. The blockchain is a
 peer-to-peer network of information
 technology that keeps records of
 digital asset transactions using
 distributed ledgers that are free from
 control by intermediaries such as
 banks and governments. Thus, it can
 mitigate risks associated with

intermediaries' interventions, including hacking, compromised privacy, vulnerability to political turmoil, costly compliance with government rules and regulation, instability of financial institutions, and contractual disputes. This article unlocks the mystique of blockchain technology and discusses ways to leverage blockchain technology to enhance supply chain resilience in times of increased risks and uncertainty."

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Technological immaturity

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Less familiarity with advanced technologies

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Limited access to investment funds

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have led to the creation of such a
business vision as —Industry 4.0ll.
Yet, the term and even more its
actual impact on businesses is still
unclear. This paper addresses this
gap and explores more specifically,
the consequences and potentials of
Industry 4.0 for the procurement,
supply and distribution management
functions. A blend of literature-based
deductions and results from a
qualitative study are used to explore
the phenomenon. The findings
indicate that technologies of Industry
4.0 legitimate the next level of
maturity in procurement
(Procurement & Supply Management
4.0). Empirical findings support these
conceptual considerations, revealing
the ambitious expectations. The
sample comprises seven industries
and the employed method is
qualitative (telephone and face-to-
face interviews). The empirical
findings are only a basis for further
quantitative investigation , however,
they support the necessity and

existence of the maturity level. The findings also reveal skepticism due to high investment costs but also very high expectations. As recent studies about digitalization are rather rare in the context of single company functions, this research work contributes to the understanding of digitalization and supply management."

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partners. Drawn upon modular
systems theory, this study proposes
that system modularity mitigates the
risk of adopting digital supply chain
systems and therefore motivates
firms to digitize more of their supply
chain operations. The study theorizes
how the risk-mitigating effect of
system modularity can be enhanced
by the allocation of decision rights to
the IT (information technology) unit.
The main logic is that IT managers
with more domain IT knowledge can
better utilize their knowledge in
decision making to achieve effective
system modularity. We tested these
theoretical propositions using a
survey study of Chinese companies
and found empirical support. We also
found that the allocation of decision
rights to the IT unit does not directly
mitigate the perceived risk of digital
supply chain systems, which
highlights the role of decision
allocation to the IT unit as a key
moderator in risk mitigation. The
study generates theoretical and
practical implications on how IT

High investment

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CTI-smart sensor which combines irreversible visual color changes and radio frequency identification (RFID) technologies is achieved. Such CTI integrated to a RFID tag provides a unique advantage to monitor the supply chain in real time by the simple use of a RFID reader in strategic points."

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contemporarily become more
sustainable, considering the growing
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explores the main technological
changes and the most advanced
cases in sustainable Supply Chain.
From Materials Handling to
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about a \" digital revolution— and
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have led to the creation of such a
business vision as —Industry 4.0ll.
Yet, the term and even more its
actual impact on businesses is still
unclear.This paper addresses this
gap and explores more specifically,
the consequences and potentials of
Industry 4.0 for the procurement,
supply and distribution management
functions. A blend of literature-based
deductions and results from a
qualitative study are used to explore
the phenomenon.The findings
indicate that technologies of Industry
4.0 legitimate the next level of
maturity in procurement
(Procurement &Supply Management

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4.0). Empirical findings support these conceptual considerations, revealing the ambitious expectations. The sample comprises seven industries and the employed method is qualitative (telephone and face-to-face interviews). The empirical findings are only a basis for further quantitative investigation, however, they support the necessity and existence of the maturity level. The findings also reveal skepticism due to high investment costs but also very high expectations. As recent studies about digitalization are rather rare in the context of single company functions, this research work contributes to the understanding of digitalization and supply management.

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sensemaking theory to explore how
emerging blockchain technology may

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transform supply chains. We investigate three research questions (RQs): What are blockchain technology's perceived benefits to supply chains, where are disruptions mostly likely to occur and what are the potential challenges to further blockchain diffusion? We conducted in-depth interviews with 14 supply chain experts. Cognitive mapping and narrative analysis were deployed as the two main data analysis techniques to aid our understanding and evaluation of people's cognitive complexity in making sense of blockchain technology. We found that individual experts developed different cognitive structures within their own sensemaking processes. After merging individual cognitive maps into a strategic map, we identified several themes and central concepts that then allowed us to explore potential answers to the three RQs. Our study is among the very few to date to explicitly explore how blockchains may transform supply chain practices. Using the sensemaking approach afforded a deeper understanding of how senior executives diagnose the symptoms evident from blockchains and develop assumptions, expectations and knowledge of the technology, which will then shape their future actions

regarding its utilisation. We demonstrate the usefulness of sensemaking theory as an alternative lens in investigating contemporary supply chain phenomena such as blockchains. Bringing sensemaking theory to this discipline in particular enriches emerging behavioural operations research. Our contributions also lie in extending the theories of prospective sensemaking and adding further insights to the stream of technology adoption studies.

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organized in the form of a literature review, discussing the main issues of “big data” and its extension into “big data II”/IoT–value-adding perspectives by proposing a value-adding framework.

Methodology/research approach The research approach employed is a comprehensive literature review.

About 100 or more peer-reviewed journal articles/conference proceedings as well as industrial white papers are reviewed. Harzing Publish or Perish software was

employed to investigate and critically analyse the trends and perspectives of “big data” applications between 2010 and 2015. Findings/results The four main attributes or factors

identified with “big data” include – big data development sources (Variety – V1), big data acquisition (Velocity – V2), big data storage (Volume – V3), and finally big data analysis (Veracity – V4). However, the study of “big

data” has evolved and expanded a lot based on its application and

implementation processes in specific industries in order to create value

(Value-adding – V5) – “Big Data cloud computing perspective/Internet

of Things (IoT)”. Hence, the four Vs of “big data” is now expanded into

five Vs. Originality/value of research

This paper presents original literature

review research discussing “big data” issues, trends and perspectives in operations/supply-chain management in order to propose “Big data II” (IoT – Value-adding) framework. This proposed framework is supposed or assumed to be an extension of “big data” in a value-adding perspective, thus proposing that “big data” be explored thoroughly in order to enable industrial managers and businesses executives to make pre-informed strategic operational and management decisions for increased return-on-investment (ROI). It could also empower organizations with a value-adding stream of information to have a competitive e...”, “author”: [{"dropping-particle": "", "family": "Addo-Tenkorang", "given": "Richard", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], [{"dropping-particle": "", "family": "Helo", "given": "Petri T.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Computers and Industrial Engineering", "id": "ITEM-3", "issued": {"date-parts": [[2016]]}, "page": "528-543", "publisher": "Elsevier Ltd", "title": "Big data applications in operations/supply-chain management: A literature review", "type": "article-journal", "volume": "101"}], "schema": "

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can be easily observed. TT is a
fundamental process, because it
steers the absorption and
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towards the various stages of supply
chain. The objective of this study is to
contextualise TT in the supply chain
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of Industrial 4.0 Scenario, focusing on the supply, manufacturing industry and final consumer stages. A review of the literature was carried out, using a structured protocol and criteria to compose the bibliographic portfolio. To support the questions presented in this study, the most relevant articles related to the researched topic were thoroughly analyzed. The results infer that in the Industrial 4.0 Scenario, the supply chain will go through changes, such as real-time visibility throughout the entirety of the supply chain, continuous collaboration between the stages of the chain, among other significant changes. © 2018, © 2018 Informa UK Limited, trading as Taylor & Francis Group.

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contextualise TT in the supply chain
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of Industrial 4.0 Scenario, focusing on the supply, manufacturing industry and final consumer stages. A review of the literature was carried out, using a structured protocol and criteria to compose the bibliographic portfolio. To support the questions presented in this study, the most relevant articles related to the researched topic were thoroughly analyzed. The results infer that in the Industrial 4.0 Scenario, the supply chain will go through changes, such as real-time visibility throughout the entirety of the supply chain, continuous collaboration between the stages of the chain, among other significant changes. © 2018, © 2018 Informa UK Limited, trading as Taylor & Francis Group.

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individual experts developed different cognitive structures within their own sensemaking processes. After merging individual cognitive maps into a strategic map, we identified several themes and central concepts that then allowed us to explore potential answers to the three RQs. Our study is among the very few to date to explicitly explore how blockchains may transform supply chain practices. Using the sensemaking approach afforded a deeper understanding of how senior executives diagnose the symptoms evident from blockchains and develop assumptions, expectations and knowledge of the technology, which will then shape their future actions regarding its utilisation. We demonstrate the usefulness of sensemaking theory as an alternative lens in investigating contemporary supply chain phenomena such as blockchains. Bringing sensemaking theory to this discipline in particular enriches emerging behavioural operations research. Our contributions also lie in extending the theories of prospective sensemaking and adding further insights to the stream of technology adoption studies."

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Lack of organizational readiness or technical expertise

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government rules and regulation, instability of financial institutions, and contractual disputes. This article unlocks the mystique of blockchain technology and discusses ways to leverage blockchain technology to enhance supply chain resilience in times of increased risks and uncertainty."

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improve their performance. However, past literature on BDA have put limited focus on understanding the capabilities required to extract value from big data. In this context, this paper aims to provide a systematic literature review of BDA capabilities in supply chain and develop the capabilities maturity model. The paper presents the bibliometric and thematic analysis of research papers from 2008 to 2016. This paper contributes in theorizing BDA capabilities in context of supply chain, and provides future direction of research in this field.", "author": [{"dropping-particle": "", "family": "Arunachalam", "given": "Deepak", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Kumar", "given": "Niraj", "non-dropping-particle": "", "parse-names": false, "suffix": ""}, {"dropping-particle": "", "family": "Kawalek", "given": "John Paul", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "Transportation Research Part E: Logistics and Transportation Review", "id": "ITEM-2", "issued": {"date-parts": [{"2018"}]}, "page": "416-436", "publisher": "Elsevier Ltd", "title": "Understanding big data

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needs for digital intelligence that may be required by each fashion supply chain function to get ready for Industry 4.0. The finding calls for the need to build a framework for Fashion Industry 4.0 competency. This study's results may help employers and employees be better prepared for the Industry 4.0 and guide the training and education for the future workforce.", "author": [{"dropping-particle": "", "family": "Wang", "given": "Baolu", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], [{"dropping-particle": "", "family": "Ha-Brookshire", "given": "Jung E.", "non-dropping-particle": "", "parse-names": false, "suffix": ""}], "container-title": "International Journal of Fashion Design, Technology and Education", "id": "ITEM-3", "issue": "3", "issued": {"date-parts": [{"2018"}]}, "page": "333-342", "publisher": "Taylor & Francis", "title": "Exploration of Digital Competency Requirements within the Fashion Supply Chain with an Anticipation of Industry 4.0", "type": "article-journal", "volume": "11"}], "schema": "https://github.com/citation-style-language/schema/raw/master/csl-citation.json"}(Arunachalam et al.,

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